EN_Internet Booking Engine (Sirena-Travel) API documentation

	v2.3.94 (Sirena)
Document version	2.3 - recommended API version
	94 – sprint number where recent changes were introduced
Supported API versions	v2.2, v2.3

Change history

Date (dd.mm.yy)	Version	Changelog	Author
09.03.2023	2.3.94	 Added: the isGiftCertificate parameter in POST api/certificate/apply and POST api/certificate services responses, which indicates whether the certificate being applied is a gift certificate or not; the appliedCertificates array in GET api/reservation response with information about applied certificates; the quotas array in GET api/catalogue v2.3 and POST api/catalogueStandalone responses with information about available quotas for the service (currently this parameter is returned only for the service with the PETC code); to the Attachment: Dictionaries of document types added other type of document with documentType = 3. 	Gudumak S.E.
13.02.2023	2.3.93	Added: • services for operating with certificates GET, POST, DELETE certificate, POST certificate/apply, GET certificate/CheckCertificate	Savin A.A.
22.12.2022	2.3.92	 Added: the tourCode parameter in the POST reservation creation service; service for the voluntary rebook of tickets on the ADP environment; added expirationUtc parameter for the services GET reservation, GET reservation; ability to create reservation with unaccompanied child. 	Savin A.A.

17.11.2022	2.3.91	 Changed: mandatory of query-parameters in GET api/seatmap request: only the referenceNumber of flight is required parameter; format of loyaltyCard parameter in POST api/reservation request. 	Gudumak S.E.
03.10.2022	2.3.90	 Added: parameters checkedIn, checkInHasStarted are supported and parameters checkedInSegment, checkInHasStartedSegment are added in GET api/reservation and GET api/reservation/advanced; parameters couponStatuses, couponStatusesBySegment in GET api/reservation and GET api/reservation/advanced are supported; parameters flightReferences are added in GET reservation in arrays baseFarePrices µ tickets; MMI, INS passenger types are added; DELETE api/reservation method to delete unpaid reservations was added; the ability to pass PNR and lastName parameters in Cyrillic in GET api/reservation method; description of SSR with SPAX type to Attachment: Service SSR; ability to open reservation in BMM via ticketNumber; booking payment service api/payment; online checkin service api/checkin; change passenger's data service api/passenger; contact info add service api/Reservation/AddContactInfo; service for retrieving SSR and remarks information api/version/Reservation/Advanced; service for add SSR to the reservation /Reservation/AddSSR. 	Sheremet T.Y. Gudumak S.E. Savin A.A. Mikhaylov M.F.
01.09.2022	2.3.89.1	Changed the title and description for ADP method POST api/InvoluntaryRefund/moneyless.	Gudumak S.E.

		Added:	
29.08.2022	2.3.89	 services for working with queues on ADP environment; STR, JNN passenger types are added to the EN_8_1_Attachment: Dictionaries; service for obtaining recommendations for exchange; accountCode parameter is supported in GET api/calendar, GET api/flights, POST api/reservation; endorsements array is supported in POST api/reservation and GET api/reservation; added the ability to receive discounts on flight via conventional and promocode discounts; added the ability to receive TFC (Tariff Application Conditions) in POST/flights/conditions; to the response of GET api/reservation method information about spent bonuses: spentBonuses and spentBonusesByPassengers; the parameters of loyaltyCard and loyaltyCardValidTo to the POST api/reservation request; POST api/InvoluntaryRefund method; POST api/InvoluntaryRefund method; POST api/InvoluntaryRefund method; POST api/refund/Calculate and POST api/refund/partial methods - standard methods for calculating and performing voluntary refund; GET api/refund method for getting information about already performed refunds; the Attachment: Service SSR; POST api/user method. 	Gudumak S.E. Savin A.A. Sheremet T.Y.

		 Added the ability to create reservations for subsidized passengers: src, yth parameters are supported in GET api/calendar, GET api/flights; the isSubsidized parameter is supported in POST api/reservation; the attachment dictionaries of passenger types has been updated. 	
26.07.2022	2.3.88	 The possibility of payment in different currencies has been implemented: the currency parameter is supported in GET api/flights; the currency parameter is not used when creating a reservation in the POST api/reservation, a note has been added. 	Gudumak S.E. Savin A.A. Sheremet T.Y.
		The expectedPrice and searchPrice parameters are not used when creating a reservation. Added the ability to cancel seats	
		Added the ability to partially cancel a booking	
		Added the ability to add partner service to a booking	
		Added the ability to void tickets and additional services	

		Initial version of the documentation.	
07.07.2022	2.3.87	 Important changes after integration with Sirenaz-Travel: changed GDS; changed booking process that now it is available only in one step without advanced reservation; to the responses of POST/GET api/reservation added new parameters relatedAdultReferenceNumber and relatedInfantReferenceNumber; in the response of POST/GET api/reservation changed the description of engineType parameter; added the second way of getting the itinerary 	Gudumak S.E. Savin A.A.
		receipt;services statuses Dictionary was added to	
		Attachment 8_1.	
		Note: some services and parameters are under development, so they are marked accordingly.	

Glossary

U6	Ural Airlines company
IBE, booking engine	Internet Booking Engine, U6 new ticket booking system. IBE API is described in this document.
Sirena	Global ticket booking system (GDS)
SIG	Integrator(vendor) of searching solutions from different GDS.
CRM	Customer management system integrated with IBE
BPC	Booking payment system integrated with IBE
WSAP	Web Service Access Point
PNR	Passenger name record on Sirena side. Contains information regarding flights, passenger data, auxiliary services, discounts etc.
SSR	Special Service Request. In current documentation almost always treated as "separate record in PNR". Record might contain information about passenger, services and other.
TST	Transitional Stored Ticket, part of Sirena document with information regarding tariff options in PNR.
TSM	Transitional Stored Miscellaneous, part of Sirena document with information regarding auxiliary services, added in PNR.

General provision

Purpose of this document is to provide IBE API methods description and its usage samples for 3rd party developers.

IBE API represents REST API which allows to search tickets and prices, book tickets on different flight directions, add auxiliary services and perform payment.

IBE API appears to be an interlayer between Sirena/SIG/CRM/BPC systems, other partners services and end-user client applications.

General information about API methods

API Versions

Recommended API version: v2.3

Recommended to use for all kind of requests.

Queries without specifying of API version is prohibited (exception: api/health service);

Supported versions: v2.2, v2.3

General information about API v2.x methods

Main differences between v 2.x and v 1.x:

Added possibility of using unique API-key instead of token. It allows to request flights and calendar information without necessity to create a session.

It this information needs to be stored in booking context then you should create a booking session via api/v2.x/session method and pass session ID in X-Session header. X-Api-Key header should be also be passed.

HTTP(S)-headers v2.x

For IBE API v2.x queries following HTTP(S) headers should be used:

Header name	Value	Purpose	Exceptions
X-Api-Key	xApiKey - key value. Depends on app type (arcadia, axmor, skyscanner)	authorization API- key	Service API methods

	sessionKey — value, retrieved from API Session query		POST session method
			GET flights method
		Session	GET calendar method
X-Session		management via HTTP header	GET reservation method
			GET receipt without parameters
			Services methods except problemNotification.
Content- Type	application/json	General	No

IBE API services query

IBE API query string in common case (except service API methods) looks like: http://host/api/apiVersion/serviceName

where host - server, where booking engine is deployed

api – constant,

apiVersion - necessary IBE API version in «v2.x» format

serviceName - IBE API service name, for ex. «session» или «flights»

IBE API services response codes

IBE API handles exception situations thrown during service query execution. Following responses might be returned:

200 OK – both success and failed. In case of failed response, success field in response will be set to false. Error codes array will contain error code and description.

400 Bad Request – in case if query string was incorrect. Response model might differ from one used for correct service response.

401 Unauthorized – in case if API-кеу was not passed

Also codes specific for particular service might be returned.

Booking flow description

General booking flow

Booking flow consists of following API v2.x queries:

N⁰	API Method	Description
1	POST api/session	Retrieving of unique booking session. Booking context is stored in session.
2	GET api/flights	Retrieving information about flights, tariffs and prices.
3	POST api/reservation	 Booking creation: 1. Adding flights information 2. Adding passenger's data 3. Adding tariff's data Can be done in one way: single query passing all data.
4	GET api/catalogue Optional. Obtaining list of auxiliary services (U6 partners) and its prices	
5	GET api/seatmap	Optional. Obtaining plane's seatmap and seat prices.
6	POST api/services	Optional Adding auxiliary services (u6's or partner's) to booking
7	GET api/partners/types	Optional Retrieve list of available partners.
8	GET api/partners/[id]	Optional Retrieve list of services available for specific partner. Where id is partner's number (presented in attachment)

9	POST api/partners	Optional.
		Adding of partner's service to booking.
10	POST api/payment	Obtaining link for redirection to payment page
11	GET api/reservation	Optional Retrieving information about paid booking (issued tickets etc)

Description of partners services upsale process after payment

Starting form API 2.2 version IBE supports possibility to upsale auxiliary services in context of new session

№	API Method	Description
1	-	Booking creation and payment according process described above.
2	POST api/session	Obtaining of new session which will be used for services upsale
		X-Session header is mandatory
3	3 GET api/reservation	Loading of payed booking context into session
4	GET api/catalogue	Obtaining list of auxiliary services (U6 and partners) and its prices
5	GET api/seatmap	Optional. Obtaining plane's seatmap and seat prices.
6	POST api/services	Adding auxiliary services (u6's or partner's) to booking
7	POST api/payment	Obtaining link for redirection to payment page

API methods description

Obtain session service

API service	session
Short description	Allows to obtain session for storing booking context
Supported HTTP(S)-methods	POST
Conterminous systems methods used	no

POST session method

Description: new session creation

At present session expires in 60 minutes each API query automatically prolongates it.

Request format /api/apiVersion/session

Request header

X-Api-Key - unique GUID of system using IBE API.

Request paramaters

No parameters

Response format

```
{
    "sessionKey": "string",
    "sessionId": "string"
}
```

Response parameters

Parameter	Description
	Session key
sessionKey	Used for storing of booking context

sessionId	Id session
sessionia	service field

Response sample

```
{
    "sessionKey": "ad712a62-3d18-4d3a-bd3b-6d883d111aaf",
    "sessionId": "654cc0ec-c857-955f-af82-792a239675b6"
}
```

Obtain minimal prices service (unavailable for agents)

API service	calendar
Short description	Obtaining of minimal ticket prices by dates.
	Mostly used for price display in calendar
Supported HTTP(S)-methods	GET
	Sirena: calendar_e2e
Conterminous systems methods used	SIG: SIG_AirShop, SIG_AirMinPrice
	CRM: CalculateDiscountList2

GET calendar method

Request format: /api/apiVersion/calendar

Request samples:

One way flight, search through Sirena:

/api/apiVersion/calendar

? orig=LED & dest=MOW & dep=20220817 & mth=false & disc=false & cache=0 & twp=false & adt=1 & chd=0 & inf=0 & src=0 & yth=0 & umnr=0 & str=0 & jnn=0 & gcf=0 & jcb=0

Two way flight, search through SIG:

/api/apiVersion/calendar

?orig=LED&dest=DME&dep=20220610&ret=20220620&adt=1&chd=0&inf=0

Request parameters

IMPORTANT: only non-subsidised (ADT/CHD/INF) set of passengers types should be used in request.

Parameter Type Description	Value samples	Notes
----------------------------	---------------	-------

orig	string	Original airport IATA-code	LED	
dest	string	Destination airport IATA-code	DME	
			Format yyyyMMdd	
dep	date	Departure date	Sample:	
			20180801	
			Формат ууууMMdd	
ret	date	Return date	Пример:	
			20180905	
adt	integer	number of Adult passengers		
chd	integer	number of Child passengers		
inf	integer	number of Infant passengers		
src	integer	number of Senior citizen passengers		
yth	integer	number of Youth passengers	Integer number in	
cnn	integer	number of passengers of «subsidised child» type	interval [0; 9]. Overall number of passengers must not exceed 9	
str	integer	number of passengers of subsidized adult for the Far East		In developing
jnn	integer	number of passengers of subsidized children for the Far East		In developing
gcf	integer	number of passengers of subsidized pensioner for the Far East		In developing
jcb	integer	number of passengers of subsidized youth passengers for the Far East		In developing

mth	boolean	obtain values grouped by months false – standard request, true – request by months	false	
twp	boolean	Request a value for a period of +-7 days from the current date or not. false - standard request, true - request for values +-7 days from the current date	false	
cache	string	Determines whether cache data should.	0	In developing
disc	boolean	Service parameter, allows to control discount querying. Default value - true. disc = false used in querying information for swiper interface elements. disc = true used for querying of information for calendar with discounts available by months.	_	In developing
accountCode	string	Optional parameter. Used to display prices for specific account codes.	ACCadd005	
meta	boolean	Sign of metasearch.		
currency	string	Currency of recommendations.	EUR	

Response format

```
{
    "data": {
        "prices": [{
            "price": number,
            "fareAmounts": [{
```

```
"paxType": string,
          "paxCount": integer,
          "taxAmount": number,
          "totalAmount": number
        }
      ],
      "flightsNumbers": [string],
      "date": datetime,
      "discount": {
        "id": string,
        "name": string,
        "amount": integer,
        "discountType": string,
        "usageType": string,
        "startDate": datetime,
        "endDate": datetime,
        "fareFamilies": [string]
      },
      "returnPrices": [{
          "price": number,
          "fareAmounts": [{
              "paxType": string,
              "paxCount": integer,
              "taxAmount": number,
              "totalAmount": number
            }
          ],
          "flightsNumbers": [string],
          "date": datetime
        ļ
      ]
    }
  ],
  "range": integer,
     "currency": string
},
"errors": [{
    "ibeCode": number,
    "description": string,
    "messages": [{
        "code": string,
        "text": string
      }
    ]
  }
],
"success": boolean
```

Response parameters

}

Parameter	Description	Notes
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		Sign of query execution success.	
success		If errors array is empty, field value will be set to true	
data		Returned data	
rai	nge	Date interval for which data was returned	
cu	irrency	Currency of recommendations.	
pr	rices	Array of objects with price information	
	price	Minimal price for one way flight for date specified in prices.date field	
		One way flight date with minimal price returned by service	
	date	Format: yyyy-MM-ddTHH:mm:ss	
		Example: 2018-06-03T00:00:00	
	flightsNumbers	Array of strings with flights number's information for specific flight direction.	
	flightsNumbers	Contains several values if flight contains transfers.	
	fareAmounts	Array of objects with ticket price information for specific passenger	
		Passenger type.	
	рахТуре	Possible values: <u>Attachments, passenger</u> <u>types</u>	
	paxCount	Amount of passengers of specific type	
	taxAmount	Tariffs and fees	
	totalAmount	Full ticket price including tariffs and fees	
		Object with information about discount available for present flight	
	discount	Discount may absent for certain transfers if flights are in the list of exceptions. Exceptions stored on CRM and IBE side.	In developing
	id	Discount campaign ID in CRM	

name	Discount campaign title	
amount	Discount amount	
discountType	Discount type, possible values 0 – Percent 1 – Roubles It is recommended to check discount type against its value. For ex for type 0 amount should be within [0:100] interval	
usageType	 should be within [0;100] interval. Discount application type, possible values: 0 - Fare 1 - Order 	
startDate	Discount interval start date	
endDate	Discount interval end date	
fareFamilies	Strings array with information about fareFamilies for which discount may be applied.	
returnPrices	Array of objects, which contains minimal prices for return flight dates which matches with dates specified in prices.date.	
price	Return flight price for returnPrices.date date	
date	Date of return flight with minimal price returned by service	
flightsNumbers	Array of strings with flights number's information for specific flight direction. Contains several values if flight contains transfers.	
fareAmounts	Array of objects with ticket price information for specific passenger Analogue of data.prices.fareAmounts. For one way flight array will be empty.	

			Passenger type.
		рахТуре	Possible values: <u>Attachments, passenger</u> <u>types</u>
		paxCount	Amount of passengers of specific type
		taxAmount	Tariffs and fees
		totalAmount	Full ticket price including tariffs and fees
er	ro	rs	Information about errors appeared during query execution.
	ibeCode		Error code.
	de	escription	Code description.
	messages code		Array of objects. Array can be empty, it is recommended to analyse errors by ibeCode.
			Error code
	text		Error text

Error request and response samples

Request:

```
api/apiVersion/calendar?orig=BAX&dest=VVO&dep=20220521&ret=&adt=1&chd=0&inf=0& src=0&yth=0&cnn=0&mth=false&disc=false&cache=0
```

Parameter dep contains date in the past.

Response:

}

Obtain flights service: api/flights

Obtain flights service v2.2

API service	flights
Short description	Obtain list of available flights for specified dates and recommendations with ticket prices
Supported HTTP(S)- methods	GET
Conterminous systems methods used	Sirena: pricing_route, pricing_route_and_mono_brand_tail SIG: SIG_AirShop CRM: CalculateDiscount

GET flights method

Description: obtain list of flights and flight's prices

Request format: /api/apiVersion/flights

Request samples

One way flight:

/api/apiVersion/flights

```
?orig=LED&dest=MOW&dep=20220710&mode=Mono&adt=1&chd=0&inf=0&src=0&yth=0 & wmnr=0&str=0&jnn=0&gcf=0&jcb=0
```

Two way flight:

/api/apiVersion/flights

?orig=LED&dest=MOW&dep=20220710&ret=20220717&mode=Mono&adt=1&chd=0&inf=0 & src=0&yth=0&umn=0&str=0&jnn=0&gcf=0&jcb=0

Request parameters

IMPORTANT: non-subsidised (ADT/CHD/INF) set of passengers types should be used in request; to receive recommendations for round trip reservation need to use mode=Mono parameter

Parameter	Туре	Description	Value samples	Notes
orig	string	Original airport IATA-code	LED	
dest	string	Destination airport IATA-code	DME	
			Format yyyyMMdd	
dep	date	Departure date	Sample:	
			20180801	
			Формат ууууМMdd	
ret	date	Return date	Пример:	
			20180905	
adt	integer	number of Adult passengers	Integer number in	
chd	integer	number of Child passengers	interval [0; 9]. Overall number of	
inf	integer	number of Infant passengers	passengers must not exceed 9	
src	integer	number of Senior citizen passengers		
yth	integer	number of Youth passengers		
cnn	integer	number of passengers of «subsidised child» type		
str	integer	number of passengers of subsidized adult for the Far East		In developing
jnn	integer	number of passengers of subsidized children for the Far East		In developing

gcf	integer	number of passengers of subsidized pensioner for the Far East		In developing
jcb	integer	number of passengers of subsidized youth passengers for the Far East		In developing
mode	string	Search mode (optional parameter, affects search via SIG)	mono - only mono- recommendations are requested, for example, PR there and PR back; full - all recommendations are requested.	For the Sirena search now it uses mode=Mono, full - in developing
ofn	string	Array of one-way flight numbers (optional parameter, affects search via SIG)	60	In developing
rfn	string	Array of return flight numbers (optional, affects search via SIG)	371,392	In developing
accountCode	string	Personal account client code (optional parameter)	ACCadd005	
meta	boolean	Sign of metasearch.		In developing
currency	string	Currency of recommendations.	EUR	
cabin	string	Class of service	Economy, Business	In developing
SearchAllBrands	bool	Search for all brands		In developing

Response format

```
{
"data": {
```

```
"airShopSessionId": string,
"currency": string,
"outboundFlights": [flightGroup],
"returnFlights": [flightGroup],
"fareFamilies": [{
        "fareFamilyId": integer,
        "code": string,
        "shortCode": string,
        "category": string,
        "isSubsidized": boolean,
        "order": integer,
        "commercialFamily": string,
        "canRefund": boolean,
        "hasUpsale": boolean "options": [{
                "code": string,
                "category": string,
                "order": integer,
                "showInPopup": boolean,
                "showInSummary": boolean,
                "showInUpsell": boolean,
                "showInFareIncluded": boolean,
                "showForAdult": boolean,
                "showForInfant": boolean
            }
        ]
    }
],
"foodOnBoards": [{
        "departureAirport": string,
        "arrivalAirport": string,
        "flightNumber": string "commercialFamily": string,
        "translation": {
            "ru": string,
            "en": string,
            "zh": string
        }
    }
],
"alternativeFlights": [{
        "departure": string,
        "arrival": string
    }
],
"discountConstraints": [{
        "fareFamilies": [string],
        "flights": [string],
        "excludedFlights": [{
                "flightNumber": string,
                "departureAirport": string,
                "arrivalAirport": string
            }
        ]
    }
],
"recommendations": [{
        "outboundFlightGroupId": integer,
        "outboundFareFamilyId": integer,
```

```
"returnFlightGroupId": integer,
"returnFareFamilyId": integer,
"outboundFlightGroupHash": string,
"returnFlightGroupHash": string,
"outboundFareFamilyCode": string,
"returnFareFamilyCode": string,
"outboundPrice": integer,
"outboundTaxes": integer,
"returnPrice": integer,
"returnTaxes": integer,
"outboundSeatsLeft": integer,
"returnSeatsLeft": integer,
"totalPrice": integer "outboundFareAndAmountDetails": [{
        "bookingCode": string,
        "fareBasis": string,
        "isBreakpoint": boolean,
        "paxType": integer,
        "paxCount": integer,
        "taxAmount": integer,
        "totalAmount": integer,
        "isSale": boolean
    }
],
"returnFareAndAmountDetails": [{
        "bookingCode": string,
        "fareBasis": string,
        "isBreakpoint": boolean,
        "paxType": integer,
        "paxCount": integer,
        "taxAmount": integer,
        "totalAmount": integer
    }
],
"outboundBaggageAllowances": [{
        "quantity": integer,
        "weight": integer,
        "passengerType": integer
    }
],
"returnBaggageAllowances": [{
        "quantity": integer,
        "weight": integer,
        "passengerType": integer
    }
],
"discount": {
    "id": string,
    "name": string,
    "amount": integer,
    "discountType": integer,
    "usageType": integer,
    "startDate": datetime,
    "endDate": datetime
},
"promotion": {
    "number": string,
    "amount": integer,
```

```
"promotionStatus": string,
                    "promotionType": string,
                    "description": string,
                    "startFlightDate": datetime,
                    "endFlightDate": datetime,
                    "startDate": datetime,
                    "endDate": datetime,
                    "isUnique": boolean,
                    "campaignId": string,
                    "directions": [{
                             "id": string,
                             "origin": string,
                             "destination": string
                         }
                    ],
                    "services": [{
                             "code": string
                         }
                    ],
                    "families": [{
                             "code": string
                         }
                    ],
                    "hasConflict": boolean,
                    "excludedFlights": [{
                             "flightNumber": string,
                             "departureAirport": string,
                             "arrivalAirport": string
                         }
                    ]
                }
            }
        ],
        "moneyWallCoefficient": integer,
        "containsInternationalFlights": bool
    },
    "errors": [{
            "ibeCode": integer,
            "description": string,
            "messages": [{
                    "code": string,
                    "text": string
                }
            ]
        }
   ],
    "success": boolean
}
```

flightGroup object

```
{
   "flightGroupId": integer,
   "flights": [{
```

```
"flightId": integer,
    "departureAirport": string,
    "departureTerminal": string,
    "arrivalAirport": string,
    "arrivalTerminal": string,
    "departureDateTime": datetime,
    "excludedNationalities": [
        string
    1
    "arrivalDateTime": datetime,
    "aircraft": string,
    "aircraftIataCode": string,
    "techStops": [{
        "arrivalDateTime": datetime,
        "departureDateTime": datetime,
        "airportCode": string,
        "stopDuration": string,
        "flightDurationUntilNextStop": string
      }
    ],
    "flightDuration": string,
    "flightDurationUntilNextStop": string,
    "stopDuration": string,
    "flightNumber": string,
    "marketingCarrier": string,
    "operatingCarrier": string,
    "codeshareName": string,
    "hash": string
  }
],
"flightGroupDuration": string,
"hash": string
```

Response format if there are no flights for the requested dates (round trip)

```
{
 "data": {
    "outboundFlights": [],
    "returnFlights": [],
    "fareFamilies": [],
    "recommendations": [],
    "outboundNextNearestFlightDate": datetime,
    "returnNextNearestFlightDate": datetime,
    "foodOnBoards": [],
    "currency": string,
    "airShopSessionId": string,
    "moneyWallCoefficient": integer
 },
 "errors": [],
 "success": boolean
}
```

}

Response parameters

Parameter	Description	Notes
	Sign of query execution success.	
success	If errors array is empty, field value will be set to true	
data	Returned data	
airShopSessionId	SIG search session ID	
currency	currency in which prices are represented	
moneyWallCoefficient	Coefficient for calculating the monthly installment payment	
containsInternationalFlights	Sign that one of the airports is located outside the territory of the RF	
outboundFlights	Array of flightGroup objects with information about outbound flights	
returnFlights	Array of flightGroup objects with information about return flights.	
	For one way flight array will be empty	
fareFamilies	Array of objects with information about fare families	
fareFamilyId	Fare family ID	
	Fare family code, for ex:	
code	ECOLIGHTRU/ECOFLEXRU/ECOPREMRU etc.	
	Shortened code for fare family identification	
shortCode	for example for fare families mentioned above:	
	PR/EC/FL etc.	

		Fare family category, for ex:	
	category	ECOLIGHT/ECOFLEX/ECOPREM	
		Possible values: see <u>Attachment 2, Main fare</u> <u>family categories</u>	
	order	fare families display order	
		fare family type for ex:	
	commercialFamily	U6ECONOMY or U6BUSINESS	
	isSubsidized	Sign of subsidised tariff	
	canRefund	Sign of refundable tariff	For Sirena: in developing
	hasUpsale	Sign indentifying whether present tariff can be upgraded to next one in price category.	
	hasopsale	Used for management of Upsale block display in frontend.	
		Array of fareFamiliesOptions objects with information about tariff options.	
	options	Possible values: see <u>Attachment 2, tariff</u> options	
0	utboundNextNearestFlightDate	The nearest departure date for one-way flight, if there are no flights on the requested date	For Sirena: in developing
r	eturnNextNearestFlightDate	The closest date of departure back, if the flight is RT and there are no flights for the requested dates	For Sirena: in developing
f	oodOnBoards	Array of objects with information about meals available on the flight	
	departureAirport	Airport of departure	
	arrivalAirport	Airport of arrival	
	flightNumber	Flight number	
	commercialFamily	Fare family type (different type of meals for economy and business can be available for one flight)	

	translation	Object with translation options	
	ru	Options translation to russian	
	en	Options translation to english	
	zh	Option translation chinese	
8	alternativeFlights	Alternative destinations (returned from CRM if no flights were found on the selected date)	
	departure	Departure airport of alternative direction	
	arrival	Arrival airport of alternative destination	
C	discountConstraints	Array of objects with information about exceptions in discounts	
	fareFamilies	Array of fare families for which discount should be applied	
	flights	Array of flight numbers for which discount should be applied If at least one <u>of transfers</u> of the flight is not present in array, discount should not be applied	
	excludedFlights	Array of objects with information about flight number exceptions	
	flightNumber	Flight number	
	departureAirport	Airport of departure	
	arrivalAirport	Airport of arrival	
1	recommendations	Array of recommendations objects for flights	
	outboundFlightGroupId	outbound flight number, matches one of outboundFlights.flightGroupId numbers	
	outboundFareFamilyId	outbound fare family number, matches one of fareFamilies.fareFamilyId numbers	
	returnFlightGroupId	return flight number, matches one of returnFlights.flightGroupId numbers	
	returnFareFamilyId	return fare family number, matches one of fareFamilies.fareFamilyId numbers	
	outboundFlightGroupHash	Flight group hash there	
	returnFlightGroupHash	Flight group hash back	

	outboundFareFamilyCode	Fare family code for outbound travel Matches fareFamilies.code	
	returnFareFamilyCode	Return Fare Family Code	
	and any Index	Matches fareFamilies.code	
	outboundPrice	outbound ticket's price	
<u> </u>	outboundTaxes	outbound ticket's tariffs and fees	
	returnPrice	return ticket's price	
	returnTaxes	return ticket's tariffs and fees	
	outboundSeatsLeft	Amount of remaining seats for present outbound recommendation	
	returnSeatsLeft	Amount of remaining seats for present return recommendation	
	totalDiscount	Amount of discount	For Sirena: in developing
	totalBaseFare	Total amount of base fare	
	totalPrice	Total ticket price including all applied discounts	
	outboundFareAndAmountDetails	An array of fareDetails objects containing detailed information about fares for the "there" direction	
	returnFareAndAmountDetails	An array of fareDetails objects containing detailed information about fares for the "return" route	
	outboundBaggageAllowances	An array of objects containing detailed information about baggage allowances for the "there" route	
	returnBaggageAllowances	An array of objects containing detailed information about baggage allowances for the "return" route	
	discount	Information about discount available for present flight Discount may absent for certain flight they are in the list of exceptions. Exceptions stored on CRM and IBE side.	

id	Discount campaign id in CRM
name	Discount campaign title
amount	Discount amount
	Discount type, possible values
	0 – Percent
discountType	1 – Roubles
	It is recommended to check discount type against its value. For ex for type 0 amount should be within [0;100] interval.
	Discount application type, possible values:
usageType	0 – Fare
	1 – Order
startDate	Discount interval start date
endDate	Discount interval end date
promotion	Information about the promo code applied for this flight.
number	Promo code
amount	Discount amount by promo code
	Promo code status
promotionStatus	Possible values: dictionary of promo codes statuses
	Promo code type
promotionType	0 - promotional code for the flight
	1 - promotional code for an additional service
description	Description of the promo code campaign
startFlightDate	Start date of the period of flights with a promo code
endFlightDate	End date of the period of flights with a promo code

	startDate	Start date of the promo code validity period	
	endDate	End date of the promo code validity period	
	isUnique	A sign of the uniqueness of a promo code	
	campaignId	Promo code campaign ID	
	directions	Directions of exclusions / inclusions	
	origin	Departure airport	
	destination	Arrival airport	
	services	An array of objects with information about the services that the promo code applies to	
		Service code	
	code	Possible values: dictionary of additional services (except insurance)	
	excludedFlights	Common exclusions - flights for which discounts are not indicated	
	flightNumber	Flight number	
	departureAirport	Departure airport	
	arrivalAirport	Arrival airport	
	hasConflict	Sign of success in adding a promotional code to a booking	
	hasconnet	False if errors occurred while adding the promo code	
err	ors	Information about errors appeared during query execution.	
ib	eCode	Error code	
de	escription	Code description	
n	nessages	Array of objects, containing errors from Sirena/SIG response. Array can be empty, it is recommended to analyse errors by ibeCode.	
	code	Sirena/SIG error code	
	text	Sirena/SIG error text	

Object flightGroup

Contains information about flights

data.outboundFlights or data.returnFlights		
flightGroupId	index number used in recommendations	
flightGroupDuration	Total flight time: summed up of duration values of each <u>transfer</u> and technical stop.	
hash	Service field	
flights	Array of objects with information	
flightId	Flight id	
departureAirport	Airport of departure	
departureTerminal	Terminal in airport of departure	
arrivalAirport	Airport of arrival	
arrivalTerminal	Terminal in airport of arrival	
	Departure date and time	
departureDateTime	Format: yyyy-MM-ddTHH:mm:ss	
	Example: 2018-05-27T17:25:00	
excludedNationalities	Array with information about passenger nationalities prohibited for transportation on present flight	
	Example: ISR (for flights 3837 and 3838)	
	Arrival date and time	
arrivalDateTime	Format: yyyy-MM-ddTHH:mm:ss	
	Example: 2018-05-27T20:50:00	
	Full aircraft title	
aircraft	For ex.: Airbus A320	
aircraftIataCode	IATA aircraft code	
flightDuration	Duration of flight	
flightDurationUntilNextStop	Flight duration until <u>first</u> technical stop	
stopDuration	Technical stop duration	

flightNumber	flight number
	Marketing carrier
marketingCarrier	Example: U6, S7
	Operating carrier (one actually performed flight)
operatingCarrier	Example: U6, OK
	Full aviacompany title performing code-share flight
codeshareName	Example: Czech Airlines for operatingCarrier = OK
	For operatingCarrier = U6, present field is empty
hash	service field
techStops	Array of objects with information about technical stops
	Date and time of arrival to airport where technical stop is performed
arrivalDateTime	Format: yyyy-MM-ddTHH:mm:ss
	Example: 2018-05-26T05:30:00
departureDateTime	Date and time of departure from airport where technical stop is performed
	Format: yyyy-MM-ddTHH:mm:ss
	Example: 2018-05-26T08:00:00
airportCode	Airport code
stopDuration	Technical stop duration
flightDurationUntilNextStop	Flight duration until next stop

Object fareFamiliesOptions

Contains information about tariff options. Used for tariff option display in IBE website.

data.fareFamilies.options

code	Tariff option code	
code	Example: upTo5bonuses, refundExchangeProhibited, mealsOnBoard etc.	
catagory	Option category code	
category	Example: bonus, ffServices etc.	
order	Index number of option display	
showInPopup	flag determining whether option should be displayed in "your options" pop-up	
showInSummary	flag determining whether option should be displayed on Summary page.	
showInUpsell	flag determining whether option should be displayed in tariff upgrade information block	
showInFareIncluded	flag determining whether option should be displayed when filter is selected	
showForAdult	flag determining whether option should be displayed for adult passenger.	
showForInfant	flag determining whether option should be displayed for infant.	

Object fareDetails

Contains information about tariff details

$data.recommendations.out bound Fare Details \ or \ data.recommendations.return Fare Details$		
bookingCode	In general case it is first symbol in fareBasis	
fareBasis	Base tariff title	
	Example: WPROW или WECOW	
isBreakpoint	Flag identifying whether tariff ends on present segment.	
a su Turne	Passenger type.	
рахТуре	Possible values: Attachments, passenger types	
paxCount	Amount of passengers of specific type	
taxAmount	Tariffs and fees	
totalAmount	Full ticket price including tariffs and fees	

isSale	A parameter that defines the sales rate
--------	---

Object BaggageAllowances

Contains information about baggage allowances

data.recommendations.outboundBaggageAllowances or data.recommendations.returnBaggageAllowances	
quantity	count of baggage
weight	weight of baggage
passengerType	passenger type

totalPrice field value examples

One way flight, no discounts

totalPrice is equal to value outboundPrice

```
w recommendations: [{outboundFlightGroupId: 0, outboundFareFamilyId: 1,...},...]
  ▼0: {outboundFlightGroupId: 0, outboundFareFamilyId: 1,…}
    b outboundBaggageAllowances: [{quantity: 1, weight: 0, passengerType: 0}]
    ▼outboundFareAndAmountDetails: [,…]
     ▶ 0: {bookingCode: "W", fareBasis: "WPROW", isBreakpoint: true, paxType: 0, paxCount: 1, taxAmount: 978,...}
     outboundFareFamilyCode: "PR"
     outboundFareFamilyId: 1
     outboundFlightGroupHash: "07/01/2022 16:25:00-60-LED-DME"
     outboundFlightGroupId: 0
     outboundPrice: 998
     outboundSeatsLeft: 9
     outboundTaxes: 978
     returnBaggageAllowances: []
     returnFareAndAmountDetails: []
     totalBaseFare: 20
     totalDiscount: 0
    totalPrice: 998
  > 1: {outboundFlightGroupId: 0, outboundFareFamilyId: 2,...}
  ▶ 2: {outboundFlightGroupId: 0, outboundFareFamilyId: 3,...}
  ▶ 3: {outboundFlightGroupId: 0, outboundFareFamilyId: 0,...}
 returnFlights: []
errors: []
success: true
```

Two way flight:

totalPrice = outboundPrice + returnPrice

totalPrice = 998 + 140 = 1138

```
vrecommendations: [,...]
 ▼0: {outboundFlightGroupId: 0, outboundFareFamilyId: 1, returnFlightGroupId: 0, returnFareFamilyId: 1,...}
   b outboundBaggageAllowances: [{quantity: 1, weight: 0, passengerType: 0}]
   ▶ outboundFareAndAmountDetails: [,...]
     outboundFareFamilyCode: "PR"
     outboundFareFamilyId: 1
     outboundFlightGroupHash: "07/01/2022 16:25:00-60-LED-DME"
     outboundFlightGroupId: 0
    outboundPrice: 998
     outboundSeatsLeft: 9
     outboundTaxes: 978
   > returnBaggageAllowances: [{quantity: 1, weight: 0, passengerType: 0}]
   > returnFareAndAmountDetails: [,...]
     returnFareFamilyCode: "PR"
     returnFareFamilyId: 1
     returnFlightGroupHash: "07/08/2022 14:00:00-59-DME-LED"
     returnFlightGroupId: 0
     returnPrice: 140
     returnSeatsLeft: 9
     returnTaxes: 120
     totalBaseFare: 40
     totalDiscount: 0
    totalPrice: 1138
  1: {outboundFlightGroupId: 0, outboundFareFamilyId: 2, returnFlightGroupId: 0, returnFareFamilyId: 2,...}
 ▶ 2: {outboundFlightGroupId: 0, outboundFareFamilyId: 3, returnFlightGroupId: 0, returnFareFamilyId: 3,...}
 3: {outboundFlightGroupId: 0, outboundFareFamilyId: 0, returnFlightGroupId: 0, returnFareFamilyId: 0,...}
> returnFlights: [{flightGroupId: 0,...}]
errors: []
success: true
```

Methods available for version 2.3

Method POST flights/conditions

Description: Aallows to get the TFC (Tariff Application Conditions).

Request format /api/apiVersion/flights/conditions

Request body

Request parameters

Parameter	Description
-----------	-------------

rulesKeys		Array of objects with information about the keys of the TFC
	key	Key TFC

Request body example

```
{
  "rulesKeys": [
    {
      "key":
"eJxdjlEKwjAQRK8yFxB2N5uk7SUUf/odpGBAFKr44a8XKHhh042VKpkEJp08WRFchzGnU36kW76c
uy6Nh2O+D2AFIZZNYKcsGiDYcLHlULAni0TQekiAR7/bb3s4+1JXAyERani54AhVaPPNmNibqfnc+
alwoY0ssVhYi1X/Ele0eVSh2AbyzgjGWIvr+BVTtPD/nlU5PKfXG/geN0w="
    },
    {
      "kev":
"eJxdjlEKwjAQRK8yFxB2N5uk7SUUf/odpGBAFKr44a8XKHhh042VKpkEJpO8WRFchzGnU36kW76c
uy6Nh2O+D2AFIZZNYKcsGiDYcLHlULAni0TQekiAR7/bb3s4+1JXAyERani54AhVaPPNmNibqfnc+
alwoY0ssVhYi1X/Ele0eVSh2AbyzqjGWIvr+BVTtPD/nlU5PKfXG/qeN0w="
    }
  ]
}
```

Response body

```
{
  "data": {
    "faresRules": [
      {
        "key": string,
        "fareConditions": [
          {
             "number": integer,
            "title": string,
             "description": string
          }
        ]
      }
    ]
 },
  "errors": [
    {
      "ibeCode": string,
      "description": string,
      "messages": [
        {
          "code": string,
          "text": string
        }
      ]
    }
```

```
],
"success": boolean
}
```

Response parameters

Parameter		Parameter	Description
data			The data returned by the request
	faresRules		Array of objects with information about rules
	key		Key TFC
	far	reConditions	Array of objects with rules for the key
		number	Number of the rule
		title	Title of the rule
		description	Description of the rule
err	errors		Information about errors appeared during query execution
	ibeCo	de	Error code, see EN_Attachment 1. IBE error codes
	descrij	ption	Code description, see. EN_Attachment 1. IBE error codes
messages		ges	Array of objects, containing errors from Sirena response. Array can be empty, it is recommended to analyse errors by ibeCode
	co	de	Sirena error code
	tex	ĸt	Sirena error text
			Sign of the success of the request
success			If the errors array is empty, then the field value will be true

Method GET flights/allFlightStatusesForDay

Description: allows to get all flights for directions on specific date

Request format: /api/apiVersion/flights/allFlightStatusesForDay

Request parameters

Parameter	Description
date	Flight date
departureAirport	Departure airport
arrivalAirport	Arrival airport

Request example

```
/api/v2.3/flights/allFlightStatusesForDay?departureAirport=DME&arrivalAirport
=SVX&date=2021-10-27
```

Response body

```
{
 "data": {
    "flightStatuses": [
     {
       "fnNumber": integer,
        "fnSuffix": string,
        "fnCarrier": string,
        "dayOfOrigin": datetime,
        "departureAirportActual": string,
        "arrivalAirportActual": string,
        "legState": string,
        "legType": string,
        "aircraftRegistration": string,
        "aircraftType": string,
        "departureAirportSched": string,
        "arrivalAirportSched": string,
        "departureDTSchedUTC": datetime,
        "arrivalDTSchedUTC": datetime,
        "departureDTSchedLocal": datetime,
        "arrivalDTSchedLocal": datetime,
        "estimatedArrivalDate": datetime,
        "offBlockDT": datetime,
        "airborneDT": datetime,
        "landingDT": datetime,
        "onBlockDT": datetime,
        "updateDT": datetime,
        "checkinSinceDTUTC": datetime,
        "checkinUntilDTUTC": datetime,
        "checkinSinceDTLocal": datetime,
        "checkinUntilDTLocal": datetime,
```

```
"departureDTUTC": datetime,
         "departureDTLocal": datetime,
         "arrivalDTUTC": "2021-10-27T07:40:00",
"arrivalDTLocal": "2021-10-27T12:40:00",
         "isFlightDelayed": boolean
      }
    ]
  },
  "errors": [
    {
      "ibeCode": integer,
      "description": string,
      "messages": [
         {
           "text": string
         }
      ]
    }
 ],
  "success": boolean
}
```

Response parameters

Parameter	Description
data	The data returned by the request
flightStatuses	Array of objects with information about flights
fnNumber	Flight number
fnSuffix	Flight suffix
fnCarrier	Airline operating the flight
dayOfOrigin	Departure date of the scheduled flight
departureAirportActual	IATA code of the airport of departure - actual
arrivalAirportActual	IATA-code of the airport of arrival - actual
legState	Flight status
legType	Тип рейса
aircraftRegistration	Flight type
aircraftType	IATA aircraft type code
departureAirportSched	IATA code of the scheduled departure airport
arrivalAirportSched	IATA code of the scheduled arrival airport
departureDTSchedUTC	Scheduled departure time UTC

	arrivalDTSchedUTC	Scheduled arrival time UTC
	departureDTSchedLocal	Scheduled departure time Local
	arrivalDTSchedLocal	Scheduled arrival time Local
	estimatedArrivalDate	Estimated time of arrival
	offBlockDT	Departure time from gate
	airborneDT	Take off time
	landingDT	Boarding time
	onBlockDT	Time of arrival at the parking lot
	updateDT	Date of last update of flight information
	checkinSinceDTUTC	Check-in start for the flight UTC
	checkinUntilDTUTC	Check-in end for the flight UTC
	checkinSinceDTLocal	Check-in start for the flight UTC
	checkinUntilDTLocal	Check-in end for the flight UTC
	departureDTUTC	Departure time UTC
	departureDTLocal	Departure time Local
	arrivalDTUTC	Arrival time UTC
	arrivalDTLocal	Arrival time Local
	isFlightDelayed	Flight delay sign
error	`S	Information about errors that occurred during the operation of the service.
i	peCode	Error code, see Attachments 1. IBE error codes
d	escription	Error description, see Attachments 1. IBE error codes
n	nessages	Array of objects containing errors from the partner's response. The array may be empty, it is recommended to analyze the error by the ibeCode field.
	text	Error text
		Sign of the success of the request.
success		If the errors array is empty, then the field value will be true.

Response body example

```
{
 "data": {
    "flightStatuses": [
      {
        "fnNumber": 273,
        "fnSuffix": " ",
        "fnCarrier": "U6",
        "dayOfOrigin": "2021-10-27T00:00:00",
        "departureAirportActual": "DME",
        "arrivalAirportActual": "SVX",
        "legState": "SKD",
        "legType": "J",
        "aircraftRegistration": "XXXXX",
        "aircraftType": "7M8",
        "departureAirportSched": "DME",
        "arrivalAirportSched": "SVX",
        "departureDTSchedUTC": "2021-10-27T05:25:00",
        "arrivalDTSchedUTC": "2021-10-27T07:40:00",
        "departureDTSchedLocal": "2021-10-27T08:25:00",
        "arrivalDTSchedLocal": "2021-10-27T12:40:00",
        "estimatedArrivalDate": "2021-10-27T07:40:00",
        "offBlockDT": "0001-01-01T00:00:00",
        "airborneDT": "0001-01-01T00:00:00",
        "landingDT": "0001-01-01T00:00:00",
        "onBlockDT": "0001-01-01T00:00:00",
        "updateDT": "2021-03-23T06:57:00",
        "checkinSinceDTUTC": "2021-10-25T05:25:00",
        "checkinUntilDTUTC": "2021-10-27T04:45:00",
        "checkinSinceDTLocal": "2021-10-25T08:25:00",
        "checkinUntilDTLocal": "2021-10-27T07:45:00",
        "departureDTUTC": "2021-10-27T05:25:00",
        "departureDTLocal": "2021-10-27T08:25:00",
        "arrivalDTUTC": "2021-10-27T07:40:00",
        "arrivalDTLocal": "2021-10-27T12:40:00",
        "isFlightDelayed": false
      }
   ]
 },
 "errors": [],
 "success": true
}
```

Method POST flights/particularFlightsStatuses

Description: allows to get information about the flight

Request format /api/apiVersion/flights/particularFlightsStatuses

Request body

```
{
    "requests": [
        {
            "departureAirport": string,
            "arrivalAirport": string,
            "date": datetime,
            "flightNumber": integer,
            "dateTimeRange": string
        }
    ]
}
```

Request body parameters

	Parameter	Description
requ	iests	
	departureAirport	Departure airport
	arrivalAirport	Arrival airport
	date	Departure date
	flightNumber	Flight number
	dateTimeRange	If send D, the search will be carried out one day from the start time

Request body example

```
{
    "requests": [
        {
            "departureAirport": "DME",
            "arrivalAirport": "SVX",
            "date": "2021-08-03",
            "flightNumber": 261
        }
    ]
}
```

The response of this method matches the response of GET flights/allFlightStatusesForDay method

Booking management service: api/reservation

Booking management service v2.2

API service	reservation	
Short description The service allows to manage booking: - add information to the booking (data on flights, passer and fares); - receive information about the reservation; - delete unpaid reservations.		
Supported HTTP(S)- methods	GET, POST, DELETE	
Used methods of related systems Sirena: Create booking - booking Create booking - booking Getting information on booking - order, pnr_status Getting information about coupon statuses - view_flown_status Cancel booking - booking - booking-cancel Cancel booking - booking-cancel		

Method POST reservation

Description: creating a booking, adding information about flights, passengers and fares.

Inportant: There is only one option for creating a booking without advanced booking when all parameters for flights, fares and passengers are passed in one request.

Request format /api/apiVersion/reservation

Request body

```
{
   "flights": {
    "outboundFlights": [reservationFlight],
    "returnFlights": [reservationFlight],
    "adults": integer,
    "children": integer,
    "infants": integer,
    "pensioners": integer,
```

```
"youths": integer,
  "subsidizedChildren": integer,
  "origin": string,
  "destination": string,
  "passengersCount": integer
},
"passengers": {
  "passengers": [passengerData],
  "userAgreement": boolean
},
"fares": {
  "accountCode": "string",
  "tourCode": "string",
  "outboundFareFamily": {
    "code": string,
    "category": string,
    "isSubsidized": boolean
  },
  "returnFareFamily": {
    "code": string,
    "category": string,
    "isSubsidized": boolean
  },
  "fares": [{
      "passengerType": "Adult",
      "flightIndex": integer,
      "flightDirection": integer,
      "fareBasis": string,
      "isBreakpoint": boolean
    }
 ],
  "sessionMarker": string,
     "currency": string
},
"expectedPrice": ingeger,
"searchPrice": ingeger,
"airShopSessionId": string
```

reservationFlight object

}

```
{
  "origin": string,
  "destination": string,
  "departureDate": datetime,
  "flightNumber": string,
  "classOfService": string
}
```

passengerData object

```
{
 "id": integer,
 "firstName": string,
 "middleName": string,
 "surname": string,
 "passengerType": integer,
 "birthDate": datetime,
 "sex": integer,
 "nationality": string,
 "documentNumber": string,
 "documentExpiryDate": datetime,
 "loyaltyCard": string,
 "loyaltyCardValidTo": datetime,
 "serviceClassUpOrdered": boolean,
 "email": string,
 "phone": string,
 "documentType": integer,
 "disability": {
   "isDeaf": boolean,
   "isBlind": boolean,
   "hasGuideDog": boolean,
    "assistanceType": integer,
    "wheelchairType": integer,
    "commentary": string
 },
 "endorsements": [{
   "endorsement": boolean,
   "isDisability": boolean,
   "endorsementDocNumber": string,
    "endorsementDocDate": datetime,
    "loyaltyPartnerCard": string
    }
 ]
}
```

Request parameters

Parameter		Description	
flights		Object with information about flights	
	outboundFlights	Array of reservationFlight objects with information about flights in the "outbound" direction	
	returnFlights	Array of reservationFlight objects with information about flights in the "return" direction	
	adults, children, infants, pensioners,	Count of passengers of each type	
	youths, subsidizedChildren		

origin		Departure airport	
destination		Destination airport	
passengersCount		Total count of passengers with the seat	
pa	assengers	Object with information about passengers	
1	passengers	An array of passengerData objects with passengers information	
		Sign of sending consent to the newsletter	
l	userAgreement	Consent is sent to CRM for all added passengers	
fa	res	Object with information about tariffs	
ć	accountCode	Account Code	
t	tourCode	Tour Code	
(outboundFareFamily	Object with information on fares for "there" direction	
		Fare family code	
	code	Data is taken from the response api/flights: data.fareFamilies.code	
		Fare family category	
	category	Data is taken from the response api/flights: data.fareFamilies.category	
	isSubsidized	Sign of a subsidized tariff	Optional parameter
]	returnFareFamily	Object with information about fare family tariffs for return flight	
		Fare family code	
	code	Data is taken from the response api/flights: data.fareFamilies.code	
		Fare family category	
	category	Data is taken from the response api/flights: data.fareFamilies.category	
	isSubsidized	Sign of a subsidized tariff	Optional parameter

fares		An array with information about tariffs for directions "outbound" and "return"	
	fareBasis	Base tariff title Data is taken from the response api/flights:	
		data.recommendations.outboundFareDetails.fareBasis and	
		data.recommendations.returnFareDetails.fareBasis	
		Flag identifying whether tariff ends on present segment.	
		Data is taken from the response api/flights:	
	isBreakpoint	data.recommendations.outboundFareDetails.isBreakpoint and	
		data.recommendations.returnFareDetails.isBreakpoint	
	T	Passenger type	
	passengerType	Possible values: see <u>Attachment 2. Passenger types</u>	
		Flight direction	
	flightDirection	0 - outbound, 1 - return	
	flightIndex	Flight index for a specific flight	
s	essionMarker	Aviasales session marker	
С	urrency	Reservation currency	This parameter is not used to create a booking in Sirena, because for offices, the default currency is set in the settings.

expectedPrice	The expected price of the booking, taken from the api/flights	This parameter is not used to create a booking.
searchPrice	The price that was received in the search request, taken from the api/flights or api/flights/search	This parameter is not used to create a booking
airShopSessionId	SIG search session ID, taken from the api/flights response	

reservationFlight

Parameter	Description
origin	Departure airport
destination	Destination airport
departureDate	Date and time of departure The data is taken from the api/flights response: data.outboundFlights.flights.departureDateTime or
	data.returnFlights.flights.departureDateTime Format: yyyy-MM-ddTHH:mm:ss
	Example: 2018-06-20T01:00:00

	Flight number.
	The data is taken from the api/flights response:
flightNumber	data.outboundFlights.flights.flightNumber
	or
	data.returnFlights.flights.flightNumber
	Information about the selected tariff
	The data is taken from the api/flights response:
classOfService	data.recommendations.outboundFareDetails.bookingCode
	or
	data.recommendations.returnFareDetails.bookingCode

passengerData Request object

Parameter	Description	Format	Notes
id	Passenger's serial number (numbered from 1)		
firstName	Passenger's name	[A-Z], 2-20 chars	
middleName	Passenger's patronymic (may be absent)	[A-Z], 2-20 chars	
surname	Passenger's surname	[A-Z], 2-20 chars	
passengerType	Passenger type		
birthDate	Date of birth		
sex	Passenger gender Possible values: see dictionary "gender of passengers"		

	Nationality (country)	
nationality	Possible values: dictionary of countries	
documentNumber	Document number	 For different document types there is different format rules: Passport of Russian Federation: 10 chars; Foreign passport of Russian Federation: 9 chars; Birth certificate of Russian Federation: ^[IVX]+([A-Яа- я] {2} [A-Za- z]{2,4})\d{6}\$. For documents of other countries there is no special format rules.
documentType	Document type	
documentExpiryDate	Date until which the document is valid Mandatory only for a foreign passport of Russian Federation and national passports of other countries. For other documents, it is automatically set by Sirena.	
loyaltyCard	Loyalty card number "Wings"	10 numbers

loyaltyCardValidTo	Expiration date of the "Wings" loyalty card (transmitted only if serviceClassUpOrdered = true)	
serviceClassUpOrdered	Flag indicating that the owner of the "Wings" gold card wants to upgrade the service class	In developing
email	Email	
phone	Phone	
disability	Information about people with disabilities	
isDeaf	Hearing impairment	
isBlind	Visual impairment	
hasGuideDog	A guide dog must be accompanied, must be sent only together with the isBlind sign	
assistanceType	Passenger assistance type Possible values: dictionary of assistance types	
wheelchairType	Wheelchair type Possible values: dictionary of wheelchair type	
commentary	Comment (optional)	
endorsements	Array with information about documents to buy tickets on the subsidized fares or to apply discounts on partner loyalty cards.	

endorsement	The sign that an endorsement is adding to booking.	
isDisability	Disability endorsements.	
endorsementDocNumber	Subsidy document number. E.g disability certificate, ID number or other document confirming the status of a large family.	
endorsementDocDate	Subsidy document issue date.	
loyaltyPartnerCard	Loyalty partner card number.	

Response format

```
{
 "data": {
   "journey": {
     "outboundFlights": [fullReservationFlight],
     "returnFlights": [fullReservationFlight],
      "outboundFareFamily": {
       "code": string,
     },
      "returnFareFamily": {
        "code": string,
     },
     "origin": string,
     "destination": string,
      "departureDate": datetime,
      "returnDate": datetime
   },
    "number": string,
    "reservationDate": datetime,
    "passengers": [{
        "id": integer,
        "hasInfant": boolean,
        "referenceNumber": string,
        "firstName": string,
        "middleName": string,
        "surname": string,
        "passengerType": string,
        "birthDate": datetime,
        "sex": integer,
        "nationality": string,
        "documentNumber": string,
        "documentExpiryDate": datetime,
```

```
"email": string,
    "phone": string,
    "documentType": integer,
    "isAdult": boolean,
    "isChanged": boolean,
    "checkedIn": {
                   couponReference: boolean
           },
           "checkInHasStarted": {
                   couponReference: boolean
           },
    "checkedInSegment": {
        flightReference: boolean
                           },
    "checkInHasStartedSegment": {
        flightReference: boolean
                           },
           "hasPassengersDataErrors": boolean,
    "passengerDataErrors": [{
        "key": string,
        "value": string
    }],
    "endorsements": [{
                    "endorsement": boolean,
                    "isDisability": boolean,
                    "loyaltyPartnerCard": string
                },
                {
                    "endorsement": boolean,
                    "isDisability": boolean,
                    "endorsementDocNumber": string,
                    "endorsementDocDate": datetime
                }]
       }
],
"services": [],
"seats": [],
"insurance": {},
"luggageSeats": [{
   "referenceNumber": string,
    "passengerReference": string
    }
],
   "partnerProducts": [],
"ticketFares": [{
    "baseAmount": integer,
    "passengerReferences": [{
        "referenceNumber": string,
        "referenceQualifier": string
    }],
    "passengerType": integer,
    "referenceNumber": string,
    "referenceQualifier": string,
    "totalAmount": 10964,
           "currency": string
}],
"ticketFaresWithoutZapOff": [{
```

```
"baseAmount": integer,
        "passengerReferences": [{
            "referenceNumber": string,
            "referenceQualifier": string
        }],
        "passengerType": integer,
        "referenceNumber": string,
        "referenceQualifier": string,
        "totalAmount": 10964,
               "currency": string
    }],
    "hasSpecialConditions": boolean,
    "isRefundAvailable": boolean,
    "annulUnavailabilityReason": integer,
    "isAnnulAvailable": boolean
},
  "errors": [{
      "ibeCode": string,
      "description": string,
      "messages": [{
          "code": string,
          "text": string
        }
      1
    }
  ],
  "success": boolean
}
```

fullReservationFlight object

```
{
    "aircraft": string,
    "aircraftIataCode": string,
    "referenceNumber": string,
    "origin": string,
    "destination": string,
    "departureDate": datetime,
    "arrivalDate": datetime,
    "arrivalDateUtc": datetime,
    "departureDateUtc": datetime,
    "flightNumber": string,
    "classOfService": string,
    "marketingCarrier": string,
    "operatingCarrier": string,
    "flightDuration": string,
    "stopDuration": string,
    "techStops": [{
            "arrivalDateTime": datetime,
            "departureDateTime": datetime,
            "airportCode": string,
            "stopDuration": string,
            "flightDurationUntilNextStop": string
        }
```

```
],
   "flightDurationUntilNextStop": string,
   "arrivalTerminal": string,
   "departureTerminal": string,
   "hash": string,
        "isCancelledByAirline": boolean
}
```

Response parameters

Parameter	Description	Notes
success	Sign of the success of the request. If the errors array is empty, then the field value will be true.	
data	The data returned by the request.	
number	Unique booking number (PNR).	
	Date and time of booking creation	
reservationDate	Format: yyyy-MM-ddTHH:mm:ss	
	Example: 2018-06-20T15:44:00	
passengersAn array of the passengerData objects with passenger information		
services	An array of objects with information about additional services. Filled in when using the api/services service and will be described below	
seats	An array of objects with information about the selected locations. Filled in when using the api/services service and will be described below	
insurance	Object with information about the selected insurance. Filled in when using the api/services service and will be described below	In developing
luggageSeats	An array of objects with information about luggage with separate air ticket and ssr CBBG.	In developing
referenceNumber	The reference to CBBG luggage.	

Pa	arameter	Description	Notes
	passengerReference	The reference to passenger who added CBBG luggage. Associated with field data \rightarrow passengers[n] \rightarrow referenceNumber.	
1	partnerProducts	An array of objects with information about partner services. Filled in when using the api/services service and will be described below	
	journey	Flight information for current booking	
	outboundFlights	An array of the fullReservationFlight objects with details of outbound flights	
	outboundFareFamily	Service field, contains the fareFamily code	
	returnFlights	An array of fullReservationFlight objects with detailed information about the "return" flights	
	origin	Initial airport of departure	
	destination	Initial airport of destination	
	departureDate	Departure date	
	returnDate	Return date	
1	ticketFares	An array of objects with information about tariffs after applying the discount	
	baseAmount	Base rate	
	passengerReferences	An array of objects with links to passengers	
	referenceNumber	Reference number	
	referenceQualifier	Link type, for example "PA"	
	passengerType	Passenger type Possible values: see <u>Attachment 2. Passenger</u> <u>types</u>	
	referenceNumber	Reference number	
	referenceQualifier	Link type, for example "TST"	
	totalAmount	The total amount of the tariff	
Ι	currency	Reservation currency	

Parameter	Description	Notes
ticketFaresWithoutZapOff	An array of objects with information about tariffs without applying a discount	
baseAmount	Base rate	
passengerReferences	An array of objects with links to passengers	
referenceNumber	Reference number	
referenceQualifier	Link type, for example "PA"	
	Passenger type	
passengerType	Possible values: see <u>Attachment 2. Passenger</u> <u>types</u>	
referenceNumber	Reference number	
referenceQualifier	Link type, for example "TST"	
totalAmount	The total amount of the tariff	
currency	Reservation currency	
hasSpecialConditions	Sign of the additional conditions	
isRefundAvailable	Sign of the availability of the return	
annulUnavailabilityReason	Reason for unavailability of booking cancellation	
isAnnulAvailable	Indication of availability of booking cancellation	
errors	Information about errors that occurred during the operation of the service	
ibeCode	Error code	
description	Error description	
messages	An array of objects containing errors. The array may be empty, it is recommended to analyze the error by the ibeCode field	
code	Error code	
text	Error text	

fullReservationFlight

Parameter	Description	Notes
aircraftIataCode	IATA aircraft code	
referenceNumber	Reference to the current flight segment	
origin	Departure airport for the current segment	
destination	Destination airport for the current segment	
departureDate	Departure date and time for the current segment	
arrivalDate	Arrival date and time for the current segment	
arrivalDateUtc	Date and time of arrival for the current segment in UTC	
departureDateUtc	Departure date and time for the current segment in UTC	
flightNumber	Flight number	
classOfService	Information about the selected tariff	
	Marketing airline	
marketingCarrier	For example: U6, S7	
operatingCarrier	The airline actually performing the flight	
-	For example: U6, OK	
techStops	An array with information about technical landings	
arrivalDateTime	Date and time of arrival at the pick-up point	

Parameter		Description	Notes
	departureDateTime	Date and time of departure from the pick-up point	
	airportCode	Airport code of the stop	
	stopDuration	Duration of the stop	
	flightDurationUntilNextStop	Duration of the flight to the next stop	
fl	ightDurationUntilNextStop	Duration of the flight to the next stop	
arrivalTerminal		Terminal number at the point of arrival	
d	epartureTerminal	Terminal number at the point of departure	
hash		Unique hash of the flight	
<i>isCancelledByAirline</i>		Sign of cancellation of flights by the airline	

passengerData Response object

Parameter	Description	Notes
id	Passenger's serial number (numbered from 1)	
hasInfant	An sign that this passenger has a baby	
relatedAdultReferenceNumber	Reference to the adult passenger in the booking with whom the child or infant flies (it returns only for children and infants)	

Parameter	Description	Notes
relatedInfantReferenceNumber	Reference to the infant passenger in the booking with whom the adult flies (it returns only for adult)	
referenceNumber Reference to this pas in the booking		
firstName	Passenger's name	
middleName	Passenger's patronymic (may be absent)	
surname	Passenger's surname	
passengerType	Passenger type	
	Whether the passenger is an adult	
isAdult	true for ADT/SRC/YTH type passengers	
	false for CHD/INF type passengers	
birthDate	Date of birth	
	Passenger gender	
sex	Possible values: see dictionary "gender of passengers"	
	Nationality (country)	
nationality	Possible values: dictionary of countries	
documentNumber	Document number	
	Document type	
documentType	Possible values: dictionary of document types	

Parameter	Description	Notes
	Date until which the document is valid	
documentExpiryDate	Mandatory only for a foreign passport. For other documents, +10 years from the current date is automatically set	
email	Email	
phone	Phone	
checkedIn	Passenger check-in on flight coupon	
checkedInSegment	Passenger check-in on flights	
checkInHasStarted	Starting check-in on flight coupon	
checkInHasStartedSegment	Starting check-in on flights	
hasPassengersDataErrors	The sign of errors in passengers data.	
passengerDataErrors	Array with detailed information of errors in passengers data.	
key	The key.	
value	The value.	

1. Creation of one-way booking, direct.

Take a specific recommendation from the api / flights response: data -> recommendations:

Recommendation:	Using the outboundFlightGroupId field, determine the flight number that needs to be added and take information on it from the api/flights response, data -> outboundFlights:
<pre>{ ''outboundFlightGroupId'': 0, ''outboundFareFamilyId'': 2, "outboundFlightGroupHash": "07/16/2022 00:45:00-192-LED-DME", "outboundFareFamilyCode": "PR", "outboundFareFamilyCode": "PR", "outboundFareAndAmountDetails": [{ "bookingCode": "W", "fareBasis": "WPROW", "isBreakpoint": true, "paxType": 0, "paxCount": 1, "taxAmount": 978.00, "flightIndex": 0, "isSale": false, "ruleKey": "U6.BRAND.Y.1.PR" }], "returnFareAndAmountDetails": [], "outboundBaggageAllowances": [{ "quantity": 1, "weight": 0, "passengerType": 0 "bookingCode": "0, "passengerType": 0 "bookingCode": "W", "fareBasis": "WPROW", "isSale": false, "ruleKey": "U6.BRAND.Y.1.PR" }], "returnFareAndAmountDetails": [], "outboundBaggageAllowances": [{ "quantity": 1, "weight": 0, "passengerType": 0 "bookingCode": 0 "bookingCode": "Deltails": [], "outboundBaggageType": 0 "bookingCode": "Deltails": [], "outboundBaggageType": 0 "bookingCode": "Deltails": [], "outboundBaggageType": 0 "bookingCode": "Deltails": [], "bookingCode": "Deltails": [], "outboundBaggageType": 0 </pre>	<pre>{ "flightGroupId": 0, "flights": [{ "flightId": 0, "departureAirport": "LED", "departureTerminal": "1", "arrivalAirport": "DME", "departureDateTime": "2022-07- 16T00:45:00", "arrivalDateTime": "2022-07- 16T02:20:00", "aircraft": "Airbus A321", "aircraftlataCode": "321", "flightDuration": "1:35", "flightNumber": "192", "marketingCarrier": "U6", "operatingCarrier": "U6", "hash": "07/16/2022 00:45:00-192-LED- DME" }], "flightGroupDuration": "1:35", "hash": "07/16/2022 00:45:00-192-LED-DME" } Substitute the highlighted values, for the flights </pre>
<pre>passengerType : 0 }], "returnBaggageAllowances": [], "totalPrice": 998.00, "totalDiscount": 0.0, "totalBaseFare": 20.00 }</pre>	<pre>array and get: "flights": { "outboundFlights": [{ "origin": "LED", "destination": "DME", "departureDate": "2022-07- 16T00:45:00.000Z", "flightNumber": "192", "classOfService": "W" }],</pre>

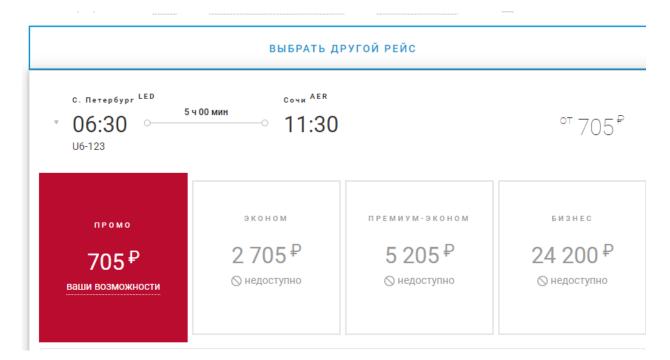
"passengersCount": 1 }
The classOfService value matches the
bookingCode from the recommendation.
The manage count value demands on the
The passengersCount value depends on the number of passengers added to the booking.
number of passengers added to the booking.
Using the outboundFareFamilyId field, determine the number of the fare that will need to be added
and take information on it from the api/flights
response, data -> fareFamilies:
"fareFamilyId": 2, "code": "PR",
"category": "ECOLIGHT",
"isSubsidized": false,
"options": [],
"order": 150,
"commercialFamily": "U6ECONOMY",
"canRefund": true, "booLingalo": true
"hasUpsale": true, "isLowCost": false
}
,
Substitute the highlighted values for the force
Substitute the highlighted values, for the fares array and get:
"fares": {
"outboundFareFamily": {
"category": "ECOLIGHT",
"code": "PR", "isSubsidized": false
},
"returnFareFamily": null,
"fares": [{
"fareBasis": "WPROW",
"isBreakpoint": true,
"passengerType": 0, "flightDirection": 0,

"flightIndex": 0
], "sessionMarker": null
}

Also need to add valid passenger's data in request.

2. Creation of a booking in both directions, one transfer on the "return" segment.

Direction outbound



Direction return

сочи AER • 08:20 • • • • • • • • • • • • • • • • • • •	с. Петербург LED 16:20	° ^T 1 331 ^P
	промо 1 331 Р ваши возможности	

Recommendation:	Using the outboundFlightGroupId and
	returnFlightGroupId fields, we determine
{	the flight numbers and take information on
' ''outboundFlightGroupId'': 0,	them from the api/flights response, data ->
"outboundFareFamilyId": 1,	outboundFlights and data -> returnFlights,
"returnFlightGroupId": 3,	respectively.
"returnFareFamilyId": 1,	
"outboundFlightGroupHash": "2022-07-13	
06:30:00-123-LED-AER",	
"returnFlightGroupHash": "2022-07-20	Flight outbound:
08:20:00-524-AER-SVX,2022-07-20 15:30:00-	i light outbould.
256-SVX-LED",	{
"outboundFareFamilyCode": "PR",	"flightGroupId": 0,
"returnFareFamilyCode": "PR",	"flights": [{
"outboundPrice": 705.00,	"flightId": 0,
"outboundTaxes": 700.00,	"departureAirport": "LED",
"returnPrice": 1331.00,	
"returnTaxes": 66.00,	"departureTerminal": "1", ''arrivalAirport'': ''AER'',
"outboundSeatsLeft": 9,	"departureDateTime": "2022-
"returnSeatsLeft": 9,	07-13T06:30:00'',
	"arrivalDateTime": "2022-07-
"outboundFareAndAmountDetails": [{ "bookingCode": "O",	13T11:30:00",
S ,	
"fareBasis": "OPROW",	"aircraft": "Airbus A321", "aircraftIstaCada": "221"
"isBreakpoint": true,	"aircraftIataCode": "321", "flightDurgsion": "5:00"
"paxType": 0,	"flightDuration": "5:00",
"paxCount": 1,	"flightNumber": "123", "moduoingCorrige": "116"
"taxAmount": 700.00,	"marketingCarrier": "U6",
"totalAmount": 705.00,	"operatingCarrier": "U6",
"flightIndex": 0,	"hash": "2022-07-13 06:30:00-
"isSale": false,	123-LED-AER"
"ruleKey": "U6.BRAND.Y.1.PR"	
}], flial:40.0000 Decretion 5:00
], ", E A 1A (D / 1 " [("flightGroupDuration": "5:00",
"returnFareAndAmountDetails": [{	"hash": "2022-07-13 06:30:00-123-
"bookingCode": "W",	LED-AER"
"fareBasis": "WPROW",	}
"isBreakpoint": true,	
"paxType": 0,	
"paxCount": 1,	
"taxAmount": 0.0,	Flights return:
"totalAmount": 1265.00,	
"flightIndex": 0,	{
"isSale": false,	"flightGroupId": 3,
"ruleKey": "U6.BRAND.Y.1.PR"	"flights": [{
}, {	"flightId": 0,
"bookingCode": "N",	"departureAirport": "AER",

```
"arrivalAirport": "SVX",
      "fareBasis": "N",
                                                         "departureDateTime": "2022-
      "isBreakpoint": true,
       "paxType": 0,
                                                  07-20T08:20:00'',
       "paxCount": 1,
                                                         "arrivalDateTime": "2022-07-
      "taxAmount": 66.00,
                                                  20T13:50:00",
       "totalAmount": 66.00,
                                                         "aircraft": "Airbus A320",
                                                         "aircraftIataCode": "320",
      "flightIndex": 1,
                                                         "flightDuration": "3:30",
      "isSale": false
                                                         "stopDuration": "1:40",
    }
                                                         "flightNumber": "524",
  ],
                                                         "marketingCarrier": "U6",
  "outboundBaggageAllowances": [{
       "quantity": 1,
                                                         "operatingCarrier": "U6",
      "weight": 0,
                                                         "hash": "2022-07-20 08:20:00-
      "passengerType": 0
                                                  524-AER-SVX"
    }
                                                       }, {
                                                         "flightId": 1,
  ],
  "returnBaggageAllowances": [{
                                                         "departureAirport": "SVX",
                                                         "arrivalAirport": "LED",
       "quantity": 1,
                                                         "arrivalTerminal": "1",
      "weight": 23,
      "passengerType": 0
                                                         "departureDateTime": "2022-
                                                  07-20T15:30:00",
    }
                                                         "arrivalDateTime": "2022-07-
  ],
  "totalPrice": 2036.00,
                                                  20T16:20:00",
  "totalDiscount": 0.0,
                                                         "aircraft": "Airbus A320",
                                                         "aircraftIataCode": "320",
  "totalBaseFare": 1270.00
                                                         "flightDuration": "2:50",
}
                                                         "flightNumber": "256",
                                                         "marketingCarrier": "U6",
                                                         "operatingCarrier": "U6",
                                                         "hash": "2022-07-20 15:30:00-
                                                  256-SVX-LED"
                                                       }
                                                    ],
                                                    "flightGroupDuration": "8:00",
                                                    "hash": "2022-07-20 08:20:00-524-
                                                  AER-SVX,2022-07-20 15:30:00-256-
                                                  SVX-LED"
                                                  }
                                                  Substitute the highlighted values, for
                                                  the flights array and get:
                                                  {
                                                  "flights": {
                                                     "outboundFlights": [{
```

```
"origin": "LED",
       "destination": "AER",
       "departureDate": "2022-07-
13T06:30:00.000Z",
       "flightNumber": "123",
       "classOfService": "O"
     }
  ],
  "returnFlights": [{
       "origin": "AER",
       "destination": "SVX",
       "departureDate": "2022-07-
20T08:20:00.000Z",
       "flightNumber": "524",
       "classOfService": "W"
     }, {
       "origin": "SVX",
       "destination": "LED",
       "departureDate": "2022-07-
20T15:30:00.000Z",
       "flightNumber": "256",
       "classOfService": "N"
     }
  ],
  "adults": 1,
  "children": 0,
  "infants": 0,
  "pensioners": 0,
  "youths": 0,
  "unaccompaniedMinors": 0,
  "strAdults": 0,
  "jnnChildren": 0,
  "origin": "LED",
  "jcbYouths": 0,
  "gcfAdults": 0,
  "destination": "AER",
  "passengersCount": 1
}
}
The classOfService value matches the
bookingCode from the recommendation.
```

The passengersCount value depends on the number of passengers added to the booking.
Using the outboundFareFamilyId and returnFareFamilyId fields, we determine the fare numbers that need to be added and take information on them from the api/flights response, data -> fareFamilies:
Substitute the highlighted values, for the flights fares and get:
<pre>"fares": { "outboundFareFamily": { "category": "ECOLIGHT", "code": "PR", "isSubsidized": false }, "returnFareFamily": { "category": "ECOLIGHT", "code": "PR", "isSubsidized": false }, "fares": [{ "fareBasis": "OPROW", "isBreakpoint": true, "passengerType": 0, "flightDirection": 0, "flightIndex": 0 }, { "fareBasis": "WPROW", "isBreakpoint": true, "passengerType": 0, "flightDirection": 1, "flightDirection": 1, "flightIndex": 0 }, { "fareBasis": "N", "isBreakpoint": true, "passengerType": 0, "flightIndex": 0 }, { "fareBasis": "N", "isBreakpoint": true, "passengerType": 0, "flightIndex": 1 } }</pre>
],

"sessionMarker": null }
The fareBasis values are taken from the recommendation.

Tariff information should be sent as follows:

```
"fares": {
      "outboundFareFamily": {
          "category": "SUBSIDIZED",
"code": "SUBSIDIZED",
          "isSubsidized": true
},
     "returnFareFamily": {
    "category": "ECOLIGHT",
    "code": "ECOLIGHTRU",
          "isSubsidized": true
},
      "fares": [
          {
               "fareBasis": "RBDRTCD",
               "isBreakpoint": true,
               "passengerType": 1,
               "flightDirection": 0,
               "flightIndex": 0
},
          {
               "fareBasis": "RBDRTZZ",
"isBreakpoint": true,
               "passengerType": 2,
               "flightDirection": 0,
               "flightIndex": 0
},
          {
               "fareBasis": "RBDRTCH",
               "isBreakpoint": true,
               "passengerType": 5,
               "flightDirection": 0,
               "flightIndex": 0
},
          {
               "fareBasis": "EPROW",
               "isBreakpoint": true,
               "passengerType": 1,
               "flightDirection": 1,
               "flightIndex": 0
```

```
},
         {
             "fareBasis": "EPRRT",
             "isBreakpoint": true,
             "passengerType": 1,
             "flightDirection": 1,
             "flightIndex": 1
},
         {
             "fareBasis": "EPROW",
             "isBreakpoint": true,
             "passengerType": 2,
             "flightDirection": 1,
             "flightIndex": 0
},
         {
             "fareBasis": "EPRRT",
             "isBreakpoint": true,
             "passengerType": 2,
             "flightDirection": 1,
             "flightIndex": 1
},
         {
             "fareBasis": "EPROW",
             "isBreakpoint": true,
             "passengerType": 5,
             "flightDirection": 1,
             "flightIndex": 0
},
         {
             "fareBasis": "EPRRT",
             "isBreakpoint": true,
             "passengerType": 5,
             "flightDirection": 1,
             "flightIndex": 1
}
    ],
     "sessionMarker": null
}
```

Method GET reservation

Description: allows to get information about a reservation that has already been created.

Request format /api/apiVersion/reservation

Examples of requests

/api/apiVersion/reservation?pnrNumber=AAEW5D&lastName=IVANOV

/api/apiVersion/reservationl?ticketNumber=2622471403682&lastName=PETROV

Request parameters

Parameter	Description	Notes
pnrNumber	PNR number for which information is needed	It can be transmitted both in Latin and in Cyrillic.
ticketNumber	Issued ticket number. The ticket number must be 13 digits, for example: 2622438214047 or 2622438214046.	
lastName	Last name of one of the passengers added to the booking. The parameter is passed in Latin. IBE will return an error if the surname is not in the PNR.	The surname is transmitted in Latin or Cyrillic, depending on how it was indicated when creating the booking.

Note: when requesting information about an order by ticket number, the ticketNumber and lastName fields must refer to the same passenger.

```
{
  "data": {
    "tickets": [{
        "flightReferences": [
           "string"
         ],
        "number": string,
        "passengerReference": string,
        "isInfantTicket": boolean,
        "issueDate": datetime
       }
    ],
    "outboundFareFamily": fareFamilyObject,
"returnFareFamily": fareFamilyObject,
    "tsmData": [{
        "passengerReference": string,
        "price": number,
        "referenceType": string,
        "referenceNumber": string
      }
    ],
    "appliedDiscounts": [{
        "flightReference": string,
         "amount": integer,
```

```
"discountAmount": decimal,
    "id": string,
    "type": string,
    "passengerReference": string,
    "serviceCode": string,
    "promoNumber": string,
    "serviceReference": string,
    "usageType": integer,
    "promotionType": integer
  }
],
"baseFarePrices": [{
    "currency": string,
    "flightReferences": [
      "string"
    ],
    "passengerReference": string,
    "isInfantFare": boolean,
    "totalPrice": number,
    "basePrice": number,
    "priceHidden": boolean,
            "taxDetailsInformation": [{
                    "taxCategory": string,
"taxDetails": [{
                            "rate": string,
                            "currencyCode": string,
                            "type": string
                             }
                            ]
                            1
                    }
],
"foodOnBoards": [{
    "departureAirport": string,
    "arrivalAirport": string,
    "flightNumber": string
    "commercialFamily": string,
    "ru": string,
    "en": string,
    "zh": string
}],
"reservationRetrieveStatus": integer,
"ticketCouponStatuses": [{
        "ticketNumber": string,
        "couponStatuses": {
            couponReference: boolean
            },
        "couponStatusesBySegment": {
            flightReference: boolean
],
"engineType": byte,
"isGroupReservation": bool,
"spentBonuses": {
  "amount": integer,
  "passengerReference": string
```

```
},
"spentBonusesByPassengers": [{
    "amount": integer,
    "passengerReference": string
  }
],
"appliedCertificates": [{
    "amount": integer,
    "number": string
  }
],
"originOfficeId": string,
"originOfficeType": string,
"journey": {
  "outboundFlights": [fullReservationFlight],
  "outboundFareFamily": {
    "code": string
  },
  "returnFareFamily": {
    "code": string
  },
  "outboundDuration": string,
  "returnFlights": [fullReservationFlight],
  "returnDuration": string,
  "origin": string,
  "destination": string,
  "departureDate": datetime,
  "returnDate": datetime,
        "outboundBaggageAllowances": [{
                "quantity": integer,
                "weight": integer,
                "passengerType": integer
            }
        ],
        "returnBaggageAllowances": [{
                "quantity": integer,
                "weight": integer,
                "passengerType": integer
            }
        1
},
"number": string,
"reservationDate": datetime,
"passengers": [passengerObject],
"services": [{
    "code": string,
    "status": string,
    "text": string,
    "petType": string,
    "category": string,
    "passengerReference": string,
    "flightReference": string,
    "referenceNumber": string,
    "packReferenceNumber": string,
    "price": number,
    "issueDate": datetime,
           "issuedByThirdPartyOffice": boolean
```

```
}
 ],
  "seats": [{
      "number": integer,
      "title": string,
      "code": string,
      "status": string,
      "passengerReference": string,
      "flightReference": string,
      "referenceNumber": string,
      "packReferenceNumber": string,
      "issueDate": datetime,
             "issuedByThirdPartyOffice": boolean
     }
 ],
  "insurance": {
    "number": string,
    "code": string,
    "status": string,
    "referenceNumber": string,
    "packReferenceNumber": string,
    "issueDate": datetime,
       "issuedByThirdPartyOffice": boolean
   },
  "partnerProducts": [{
      "partnerId": integer,
      "partnerType": integer,
      "code": string,
      "amount": number,
      "currency": string,
      "passengerReference": string,
      "isInfantProduct": boolean
    }
 ],
  "hasSpecialConditions": boolean
  "errors": [{
      "ibeCode": integer,
      "description": string,
      "messages": [{
          "code": string,
          "text": string
        }
      ],
    }
  1
  "success": boolean
}
```

fareFamily object

}

```
{
    "fareFamilyId": integer,
    "code": string,
```

```
"options": [{
    "code": string,
    "category": string,
    "order": integer,
    "showInPopup": boolean,
    "showInSummary": boolean,
    "showInUpsell": boolean,
    "showInFareIncluded": boolean,
    "showForAdult": boolean,
    "showForInfant": boolean,
    "showInBookingCart": boolean
  }
],
"order": integer,
"commercialFamily": string,
"canRefund": boolean,
"hasUpsale": boolean
```

fullReservationFlight object

}

```
{
   "aircraft": string,
   "aircraftIataCode": string,
   "referenceNumber": string,
   "destination": string,
   "departureDate": datetime,
   "arrivalDate": datetime,
   "flightNumber": string,
   "classOfService": string,
   "marketingCarrier": string,
   "flightDuration": string,
   "stopDuration": string
}
```

passenger object

```
{
   "id": integer,
   "hasInfant": boolean,
   "referenceNumber": string,
   "firstName": string,
   "middleName": string,
   "surname": string,
   "passengerType": integer,
   "isAdult": boolean,
   "birthDate": datetime,
   "sex": integer,
```

```
"nationality": string,
"documentNumber": string,
"documentExpiryDate": datetime,
"email": string,
"phone": string,
"documentType": integer
}
```

Response options

Pa	rameter	Description	Notes
		Sign of the success of the request.	
suc	ccess	If the errors array is empty, then the field value will be true	
dat	ta	The data returned by the request	
1	tickets	Information about issued tickets	
	flightReferences	Flight segment	
		Ticket number.	
	number	Example : 262 2439494143	
	passengerReference	A reference to the passenger to whom this ticket belongs.	
	isInfantTicket	An sign that this passenger has a baby	
	issueDate	Date and time of issuing the tickets.	
	outboundFareFamily	An array of farFamily objects with information about the selected fares for the "outbound" flight	
]	returnFareFamily	An array of farFamily objects with information about the selected fares for the "return" flight	

Parameter	Description	Notes
tsmData	An array of objects with information about additional services added to PNR	
passengerReference	Reference to the passenger to whom this service relates	
price	Service cost	
referenceType	The type of reference to the entry in the PNR, usually "SSR"	
referenceNumber	SSR number. Each service has a unique SSR number in the PNR	
appliedDiscounts	Discounts applied in this PNR.	
flightReference	Reference to the segment for which the discount was applied	
amount	Discount rate as a percentage	
discountAmount	The absolute value of the discount in rubles	
id	ID of the campaign in CRM for which the discount was applied	
	Discount type. Possible values:	
	DISCOUNT - regular discount,	
type	PROMO - discount on the flight promo code.	
	PROMOCODE - discount for additional services with a promotional code.	
passengerReference	Reference to the passenger for whom the discount was applied.	

Parameter	Description	Notes
serviceCode	The code of the added service for which the discount was applied.	
promoNumber	The number of the applied promotional code from CRM.	
serviceReference	Service identifier within the current booking.	
usageType	Discount type: on tariff or on order	
promotionType	Type of promo code: for a flight or for a service	
baseFarePrices	An array with information about base prices for tariffs.	
currency	The currency in which the value is presented.	
	Example value: RUB	
flightReferences	Flight segment	
passengerReference	Reference to the passenger for whom the cost is determined.	
isInfantFare	The sign if the passenger is an infant	
totalPrice	Total price	
basePrice	Base price (excluding tariffs and fees)	
priceHidden	The sign if the rate amount should be hidden for the client. Will be "true" for IT- tariffs.	
taxDetailsInformation	Services information about tariffs and fees.	
taxCategory	Tax category	
taxDetails	Array of objects with information about tariffs and fees details.	

Pa	rameter	Description	Notes
	rate	Tariff/fee sum	
	currencyCode	Currency code	
	type	Tariff/fee type	
1	foodOnBoards	An array with information about meals available on flights	
	departureAirport	Departure airport	
	arrivalAirport	Arrival airport	
	flightNumber	Flight number	
	commercialFamily	Fare family type (different meals may be available on the same flight for economy and business).	
	ru	Translation of the option into Russian	
	en	Translation of the option into Englishкий язык	
	zh	Translation of the option into Chinese	
]	reservationRetrieveStatus	Reservation receipt status.Can take values:0 - Ok (success)1 - TicketRequired (group booking, the passenger did not indicate the ticket number)2 - InvalidTicketNumber (group booking, the passenger indicated an incorrect ticket number)	
1	ticketCouponStatuses	Array of information about statuses of flight coupons.	

Para	nmeter	Description	Notes
	ticketNumber	Ticket number.	
	couponStatuses	Statuses of flight coupons.	
	couponStatusesBySegment	Statuses of flight coupons for flight segments.	
		The system in which the reservation was created.	
		Can take values:	
er	ngineType	0 - Unknown,	
		2 - Tais,	
		4 - Sirena	
is	GroupReservation	Group booking flag	
sţ	oentBonuses	Object with information about the total count of bonuses spent	
	amount	Count of bonuses	
	passengerReference	Reference to the first passenger	
sĮ	oentBonusesByPassengers	An array with information about the number of bonuses spent by a specific passenger	
	amount	Count of bonuses	
	passengerReference	Reference to the passenger	
aj	opliedCertificates	An array with information about applied certificates	
	amount	Certificate denomination	
	number	Certificate number	
01	riginOfficeId	The office under which the reservation was created.	
		For example, SVXU608AZ	

arameter	Description	Notes
originOfficeType	The type of office under which the reservation was created.	
	Possible values: dictionary of offices	
journey	Flight information for this booking	
outboundFlights	An array of fullReservationFlight objects with details of "outbound" flights	
outboundFareFamily	Service field with information about the selected fare for the "outbound" flight. For example, ECOFLEXRU	
returnFareFamily	Service field with information about the selected fare for the "return" flight	
outboundDuration	Total duration of the "outbound" flight	
returnFlights	An array of fullReservationFlight objects with detailed information about the "return" flights	
returnDuration	Total duration of the "return" flight	
origin	Initial airport of departure	
destination	Initial airport of arrival	
departureDate	Departure date	
returnDate	Return date	
outboundBaggageAllowances	An array of objects containing detailed information about baggage allowances for the "outbound" route	

Para	imeter	Description	Notes
	returnBaggageAllowances	An array of objects containing detailed information about baggage allowances for the "return" route	
	contains International Flights	A sign of one airports of booking isn't in Russia	
n	umber	Number of PNR	
re	servationDate	Date and time of booking creation	
p	assengers	An array of passengerData objects with passenger information	
se	rvices	Array of objects with information about additional services added to the booking	
	code	Additional service code Possible values: dictionary of additional codes services	
	status	Service adding status. Example: HK - service added successfully	
	text	Text in ssr format for sending pet information. Example: DOG 1PC 8KG 45X35X25	
	petType	Pet type Possible values: DOG, CAT, PARROT, CANARY	
	category	Additional service category Possible values: dictionary of additional service codes	

Parameter	Description	Notes
passengerReference	Reference to the passenger for which the additional service has been added	
packReferenceNumber	Reference to the service package in which the service was added	
flightReference	Reference to the segment on which the service operates	
referenceNumber	SSR number. Each service has a unique SSR number in the PNR.	
price	Additional service cost	
issueDate	Date and time of issuing the service.	
issuedByThirdPartyOffice	A sign that the service was issued by a third-party office in relation to the office under which the booking was issued.	
seats	An array of objects with information about the places added to the booking	
number	The row on which the seat is selected	
title	Place	
code	Seat selection service code. Value: RQST	
status	Service adding status. Example: HK - service added successfully	
passengerReference	Reference to the passenger for whom the additional service has been added	
flightReference	Reference to the segment on which the service operates	

Para	ameter	Description	Notes
	referenceNumber	SSR number. Each service has a unique SSR number in the PNR.	
	packReferenceNumber	Reference to the service package in which the location was added	
	issueDate	Date and time of issuing the service.	
	issuedByThirdPartyOffice	A sign that the service was issued by a third-party office in relation to the office under which the booking was issued.	
in	nsurance	Object with information about the insurance added to the booking	In developing
	number	Insurance document number	
	code	Insurance code Possible values: dictionary of additional services (category insurance)	
	status	Service adding status. Example: HK - service added successfully	
	referenceNumber	SSR number. Each service has a unique SSR number in the PNR.	
	packReferenceNumber	Reference to the service package in which the service was added	
	issueDate	Date and time of issuing the service.	

Parameter	Description	Notes
issuedByThirdPartyOffice	A sign that the service was issued by a third-party office in relation to the office under which the booking was issued.	
partnerProducts	Array of objects with information about the partner services added to the booking	
partnerId	Unique ID of the partner in the IBE engine.	
partnerType	Unique code of partner's type	
code	Partner service code.Each partner has unique service codes.See the codes for partner services in Attachment 5.	
amount	Partner's service cost.	
currency	Tariffication currency	
passengerReference	Reference to the passenger for whom the service has been added	
isInfantProduct	The sign of service for infant	
hasSpecialConditions	The sign if one of the following services has been added to the booking : PETC, CBBG, WEAP, UMNR, MAAS, MEDA, EXST, STCR, WCHR, WCHC, WCHS, WCBD, WCBW, WCMP, WCOB, DEAF, BLND, DEPA, DEPU	
errors	Information about errors that occurred during the operation of the service	
ibeCode	Error code	

P	Parameter		Description	Notes
	messages		Error description	
			An array of objects containing errors. The array may be empty, it is recommended to analyze the error by the ibeCode field	
		code	Error code	
		text	Error text	

fareFamily

Parameter	Description
fareFamilyId	Serial number of the tariff family, used in recommendations.
	Family code, for example:
code	ECOLIGHT/ECOFLEX/ECOPREM and etc.
	Possible values: see the dictionary of the main tariff categories
order	Fare family display order
. 15. 11	Fare family type, for example:
commercialFamily	U6ECONOMY or U6BUSINESS
canRefund	The sign if the tariff is refundable
hasUpsale	The sign shows whether the given tariff can be "increased" to the next one in the price category.
	Array of objects with information about tariff options.
options	Used for the website of the booking engine.

Parameter	Description
	Tariff option code
	For example:
	upTo5bonuses
code	refundExchangeProhibited
	mealsOnBoard
	and etc.
	Used for the website of the booking engine.
	Category code for option
category	For example:
	bonus, ffServices and etc.
	Used for the website of the booking engine.
order	Order for option output
showInPopup	Whether to show an option in the "your options" pop-up window.
showInSummary	Whether to show the option on the Summary page.
showInUpsell	Whether to show the option in the information about the tariff increase.
showInFareIncluded	Whether to show an option when selecting a filter.
showForAdult	Whether to show an option for an adult passenger.
showForInfant	Whether to show an option for a baby.
showInBookingCart	Whether to show an option in the shopping cart.

fullReservationFlight

Parameter	Description
aircraft	Board number
aircraftIataCode	IATA aircraft code

Parameter	Description
referenceNumber	Reference to the current flight segment
origin	Departure airport for the current segment
destination	Arrival airport for the current segment
departureDate	Departure date and time for the current segment
arrivalDate	Arrival date and time for the current segment
flightNumber	Flight number
classOfService	Information about the selected tariff
	Marketing airline
marketingCarrier	For example: U6, S7
	Airline operating the flight
operatingCarrier	For example: U6, OK
flightDuration	Flight duration for the current segment

outboundBaggageAllowances and returnBaggageAllowances

Parameter	Description
quantity	count of baggage
weight	weight of baggage
passengerType	passenger type

passengerData

Parameter	Description	
id	Passenger's serial number (numbered from 1)	
hasInfant	An indication that this passenger has a baby	

Parameter	Description
referenceNumber	Reference to this passenger in the booking
relatedAdultReferenceNumber	Reference to the adult passenger in the booking with whom the child or infant flies (it returns only for children and infants)
relatedInfantReferenceNumber	Reference to the infant passenger in the booking with whom the adult flies (it returns only for adult)
firstName	Passenger's name
middleName	Passenger's patronymic (may be absent)
surname	Passenger's surname
	Passenger type.
passengerType	Possible values: dictionary of passenger types
	The sign if the passenger is an adult
isAdult	true for passengers type ADT/SRC/YTH
	false for passengers type CHD/INF
birthDate	Date of birth
	Passenger gender
sex	Possible values: dictionary gender of passengers
	Nationality (country)
nationality	Possible values: dictionary of countries
documentNumber	Document number

Parameter	Description
	Document type
documentType	Possible values: dictionary of document types
	Date until which the document is valid
documentExpiryDate	Mandatory only for a foreign passport. For other documents, +10 years from the current date is automatically set
loyaltyCard	Loyalty card number "Wings"
email	Email
phone	Phone

Method DELETE reservation

Description: the method allows to delete created unpaid reservation, after successful deletion of booking, all flight segments in the response of GET api/reservation in journey array have status XX.

Request format /api/apiVersion/reservation

Request parameters

None. Cancellation reservations are identified by the session ID passed in the X-Session header.

```
{
  "errors": [{
    "ibeCode": integer,
    "description": string,
    "messages": [{
        "code": string,
        "text": string
      }
    ],
    ]
    "success": boolean
}
```

Response parameters

Parameter		ameter	Description
			Sign of the success of the request.
success		ess	If the errors array is empty, then the field value will be true
errors		rs	Information about errors that occurred during the operation of the service.
	ibe	eCode	Error code, see Attachment 1. IBE error codes
	description messages		Error description, see Attachment 1. IBE error codes
			An array of objects containing errors from Sirena answer. The array may be empty, it is recommended to analyze the error by the ibeCode field
		code	Sirena error code
		text	Sirena error text

Examples of unsuccessful requests and responses

An attempt to delete if the booking information was not loaded into the context.

```
{
    "errors": [
        {
            "ibeCode": 1001,
            "description": "Operation can not be performed due to invalid
reservation state.",
            "messages": []
        }
    ],
    "success": false
}
```

Booking management service v2.3

Changes in v 2.3:

In GET reservation service's response insurance object was replaced with insurances array.

```
{
   "data": {
    "journey": {
        "outboundFlights": [fullReservationFlight],
        "outboundFareFamily": {
            "code": string
        },
        }
    }
}
```

```
"outboundDuration": string,
    "returnFlights": [fullReservationFlight],
    "returnDuration": string,
    "origin": string,
    "destination": string,
    "departureDate": datetime,
    "returnDate": datetime
  },
      "fareBasisCodesFlightRefs" :{[fareBasisCodesFlightRefs object]},
  "number": string,
  "reservationDate": datetime,
  "bookingTimeLimit": datetime,
  "passengers": [{
      "id": integer,
      "hasInfant": boolean,
      "referenceNumber": string,
      "firstName": string,
      "middleName": string,
      "surname": string,
      "passengerType": integer,
      "isAdult": boolean,
      "birthDate": datetime,
      "sex": integer,
      "nationality": string,
      "documentNumber": string,
      "documentExpiryDate": datetime,
      "email": string,
      "phone": string,
      "documentType": integer
    }
 ],
  "services": array,
  "seats": array,
  "insurances": [{
      "number": string,
      "passengerType": integer,
      "code": string,
      "status": string,
      "passengerReference": string,
      "price": double
    }
 ],
  "isAgentReservation": boolean,
  "isPayForbiddenForAgency": boolean,
  "partnerProducts": array
},
"errors": [{
    "ibeCode": integer,
    "description": string,
    "messages": [{
        "code": string,
        "text": string
      }
    ],
    "success": boolean
  }
1
```

}

fullReservationFlight object

```
{
  "aircraft": string,
  "referenceNumber": string,
  "origin": string,
  "destination": string,
  "departureDate": datetime,
  "arrivalDate": datetime,
  "flightNumber": string,
  "classOfService": string,
  "operatingCarrier": string,
  "flightDuration": string,
  "statuses": [string]
}
```

fareBasisCodesFlightRefs object

```
{
  "fareBasis": string,
  "flightReferenceNumber": string,
  "passengerReferenceNumber": string,
  "expirationUtc": datetime
}
```

Response parameters (short format)

Parameter		Description	Notes
success		Sign of query execution success. If errors array is empty, field value will be set to true	
•	lata	Returned data	
	isGroupReservation	IT/BT reservation sign	In developing
	isCompanyGroupReservation	Group booking sign	In developing
	number	PNR number	
	reservationDate	Booking creation date and time	
	bookingTimeLimit	Date and time until which the unpaid booking will exist (rules are set in the settings in IBE)	
	passengers	Array of passengerData objects with information about passengers	

	services	Array of objects with information about auxiliary services.	
	seats	Array of objects with information about selected seats.	
	insurances	Array of objects with information about selected insurances.	In developing
	partnerProducts	Array of objects with information about partner's services.	
	journey	Information about flights for present booking.	
	<i>isAgentReservation</i>	Agent booking sign to disable the booking management module	In developing
	isPayForbiddenForAgency	Sign that payment is not available for an unpaid booking	
	fareBasisCodesFlightRefs	Array of objects with fare basis info	
(errors	Information about errors appeared during query execution.	

insurances structure description

Parameter	Description
number	Insurance document number
passengerType	Passenger type
code	Service code. Example: "URFL"
status	Service status, Example: "HK"
passengerReference	Reference to passenger to whom present service is provided
price	Service price

Itinerary receipt receive and send to email service (unavailable for agents)

API Service	receipt
Short description	Allows to receive Itinerary receipt for present booking and send it to email.
Supported HTTP(S)-methods	GET, POST
Conterminous systems methods used	Sirena: pnr_status, order

GET receipt method

Description: method requests information about current reservation in Sirena and returns PDF with itinerary receipt.

Note: there are two ways of using this service:

- 1. Before the requesting the method need to request the information about reservation by using the GET api/reservation.
- 2. Without additional methods need to pass the query parameters: pnr and surname.

Request format /api/apiVersion/receipt

Request parameters

For the first way: header X-Session

For the second way:

Parameter	Description
pnr	PNR number of reservation which need to download
surname	Surname of one of the passengers in reservation.

Response format

PDF-file with itinerary receipt.

Failed request and response examples

If the booking information is not found in the context and the pnr and surname parameters weren't passed in the request.

```
"errors": [
    {
        "ibeCode": 1008,
        "description": "Data validation error.",
        "messages": [
            {
                 "code": "Pnr",
                 "text": "'Pnr' must not be empty."
            },
             {
                 "code": "Surname",
                 "text": "'Surname' must not be empty."
            },
             {
                 "code": "Context.BookingData",
                "text": "Invalid reservation state"
             }
        ]
    }
],
"success": false
```

POST receipt method (in developing)

Description: method allows to send itinerary receipt for present booking in context to email. Booking information should be retrieved via GET api/reservation method before calling POST api/receipt.

Request body

}

```
{
  "email": string
}
```

Request parameters

Parameter	Description	
email	email address to which itinerary receipt needs to be sent	

```
{
  "errors": [{
    "ibeCode": number,
    "description": string,
```

```
"messages": [{
    "code": string,
    "text": string
    }]
}],
"success": boolean
}
```

Response parameters

Parameter		meter	Description
success errors			Sign of query execution success.
		ess	If errors array is empty, field value will be set to true
		ors	Information about errors appeared during query execution.
	ib	eCode	Error code
	description messages		Code description.
			Array of objects, containing errors. Array can be empty, it is recommended to analyse errors by ibeCode.
		code	Error code
		text	Error text

Auxiliary services management service: api/services, api/catalogue

Auxiliary services management service v2.2

API Service	catalogue / services
Short description	Services allows to retrieve information about auxiliary services and add them to PNR.
Supported HTTP(S)- methods	GET, POST
Conterminous systems methods used	Sirena: svc_prices, svc_add
	CRM: getContactMarkup, EmdPromoCode

GET catalogue method

Description: Obtaining of information about auxiliary services available for adding to booking.

Request format /api/apiVersion/catalogue

Request parameters

Parameter	Description
currency	Current that is used for pricing services

```
{
 "data": {
    "services": [{
        "code": string,
        "flightReferences": [{
            "referenceNumber": string,
            "passengerPrices": [{
                "referenceNumber": string,
                "amount": number
              }
            ]
          }
        ]
      }
   ],
     "packs": [{
            "includedSeats": [string],
            "excludedSeats": [string],
            "includedServiceCode": string,
            "code": string,
```

```
"flightReferences": [{
                "referenceNumber": string,
                "passengerPrices": [{
                     "referenceNumber": string,
                     "amount": decimal
                     }1
                }]
        }],
"seatServices": [{
"seatCharacteristics": [string],
    "code": string,
    "flightReferences": [{
        "referenceNumber": string,
        "passengerPrices": [{
            "referenceNumber": string,
            "amount": number
          }
        1
      }
    ]
  }
],
"petsServiceConfiguration": [{
    "petsList": [string],
    "flightReferences": [string]
  }
],
"partnerProducts": [{
    "partnerId": integer,
    "partnerType": integer,
    "code": string,
    "amount": number,
    "currency": string,
           "bookingStatus": integer,
    "passengerReference": string,
    "isInfantProduct": boolean,
    "bookingId": string,
    "internalError": integer,
    "internalErrorMessage": string
  }
],
"portions": [{
    "type": string,
    "number": string,
    "flightReferenceNumbers": [string]
  }
],
"serviceCategories": [{
    "code": string,
    "category": string,
       "subCategory": string,
    "order": integer,
    "fullDirection": boolean,
    "onlyForRussianCitizens": true
],
   "serviceOptions": [{
```

```
"code": string,
               "preselect": boolean,
               "category": string,
               "priority": integer,
               "flightReferences": [string],
               "passengerReferences": [string]
         }
   ],
       "crmEmdPromoCodes": [{
        "serviceType": string,
        "promo": string,
        "promoDescription": string,
        "discountLevel": integer,
        "expireDate": datetime
      }
   ]
    "moneyWallCoefficient": string
 },
 "errors": [{
      "ibeCode": integer,
      "description": string,
      "messages": [{
          "code": string,
          "text": string,
          "additionalInfo": {
                "ssrType": string,
                "info": string
                 }
           }
      ]
   }
 ],
 "success": boolean
}
```

Response parameters

	Parameter	Description	Note
		Sign of query execution success.	
success		If errors array is empty, field value will be set to true	
data		Returned data	
	services	Array of objects with information about airline's available services	

anda	Service code	
code	Possible values	
flightReferences	Array of objects with information about segments and passengers to whom services are available as well as service's prices	
referenceNumber	Reference to flight segment	
passengerPrices	Array of objects with information about passenger and service price	
referenceNumber	Reference to passenger	
amount	Price of service	
packs	An array with available service packages	In developing
includedSeats	An array of characteristics of available seats within the service package	
excludedSeats	An array of characteristics of unavailable places within the service package	
includedServiceCode	Included service code	
code	Service package code. Possible values: Attachment 2. Dictionary of service packages	
flightReferences	The arrays with information about the position and passengers, which services are available, as well as the cost of these services.	
referenceNumber	Flight segment reference	
passengerPrices	An array of objects with information about the passenger and the cost of the service	
referenceNumber	Reference to a specific passenger	
amount	Service cost for a specific passenger	
serviceOptions	Array of objects with information about which services should be automatically pre-selected in IBE frontend.	
category	Service category	

		Service code	
	code	Possible values	
	flightReferences	Array of objects with information about segments on which services are available	
	preselect	If true, service should be automatically pre-selected in UI.	
		Note: Initial logic was applied to Web-client usage	
		Priority of automatic service selection, 0 - highest.	
	priority	For instance, if service with priority 0 is unavailable, then service with priority 1 will be added etc.	
	passengerReferences	Array of objects with information about references to passengers for which the service is preselected.	
S	eatServices	Array of objects with information about flight's seats available for selection	In
		IMPORTANT: api/seatmap service returns more detailed information about available seats and should be used for "seat selection" service booking.	developing
	code	Service code, SEAT	
	flightReferences	Array of objects with information about segments and passengers to whom services are available as well as service's prices	
	referenceNumber	reference to flight segment	
	passengerPrices	Array of objects with information about passenger and service price	
	referenceNumber	Reference to passenger	
	amount	Price of service	
р	etsServiceConfiguration	Array of objects with information about "pet transportation" service availability on different segments. Needed for pet transportation validation on "business" family fares.	
	petsList	Array of strings, containing list of pet types available for transportation	

	flightReferences	Array of strings, containing list of segments on which service is available
s	erviceCategories	Array of objects with information about services and order of its display in website
	code	Service code
	category	Service category
	order	Display index in auxiliary services page. 1 - page top
	fullDirection	Service for directions
	onlyForRussianCitizens	Service only for russian citizens
ł	partnerProducts	Array of objects with information about partners services
	partnerId	Partners unique ID in IBE. Alfastrakh – 1, Sealine insurance – 2, Aeroexpress – 4
	partnerType	Partner type Insurance – 1, Aeroexpress – 2
	code	Partner's service code.Each partner has its own unique set of codes.
	amount	Partner's service cost.
	currency	currency
	bookingStatus	Partner's service booking status Possible values: 0 - unknown, 1 - service is not issued, 2 - service is issued, 3 - error issuing of service, 4 - refund performed

	portions	Service field	In developing
	type	Service field	
	number	Service field	
	flightReferenceNumbers	Service field	
e	ernes	Information about errors appeared during query execution.	
	ibeCode	Error code	
	description	Code description	
	messages	Array of objects, containing errors from Sirena response. Array can be empty, it is recommended to analyse errors by ibeCode	
	code	Sirena error code	
	text	Sirena error text	

POST services method

Description: allows you to add services to the booking.

Request format: /api/apiVersion/services

Request body:

```
{
  "seats": [{
     "number": integer,
"title": string,
"code": string,
      "text": string,
      "passengerReference": string,
      "flightReference": string,
      "referenceNumber": "string"
    }
  ],
  "services": [{
      "code": string,
      "text": string,
      "passengerReference": string,
      "flightReference": string,
      "referenceNumber": string
    }
  ],
```

```
"currency": string
}
```

Request parameters:

Parameters	Description
services	Array of objects with information about added services
code	Additional service code
text	Animal type
passengerReference	Passenger reference
flightReference	Flight reference
referenceNumber	Paid services reference
seats	Array of objects with information about added seats
number	Row number of selected seat
title	Seat
code	Seat code
text	Text
referenceNumber	Paid seat reference
passengerReference	Passenger reference
flightReference	Flight reference
currency	Currency

Examples of requests with the services of the Airline

Add one extra baggage

```
{
    "seats": [],
    "services": [
        {
            "code": "ABAG",
            "passengerReference": "12",
            "flightReference": "12"
        }
    ],
    "currency": "RUB"
}
```

Add seat

```
{
    "seats": [
        {
            "number": 7,
            "title": "A",
            "passengerReference": "12",
            "flightReference": "12"
        }
    ],
    "services": [],
        "currency": "RUB"
}
```

Add pet

```
{
    "seats": [],
    "services": [
        {
            "code": "PETC",
            "text": "DOG",
            "passengerReference": "12",
            "flightReference": "12"
        }
    ],
    "currency": "RUB"
}
```

Logic of adding/removing services to a booking

IBE always updates the booking for additional services based on the parameters in the request.

Example:

Add baggage

```
{
  "seats": [],
  "services": [{
     "code": "ABAG",
     "passengerReference": "12",
     "flightReference": "12"
     }
 ],
  "currency": "RUB"
}
```

To remove baggage from a booking, send the following request

```
{
  "seats": [],
  "services": [],
  "currency": "RUB"
}
```

This logic is implemented for all types of services

Response format

The format of the response in terms of adding services is the same as the response of the GET api/reservation method.

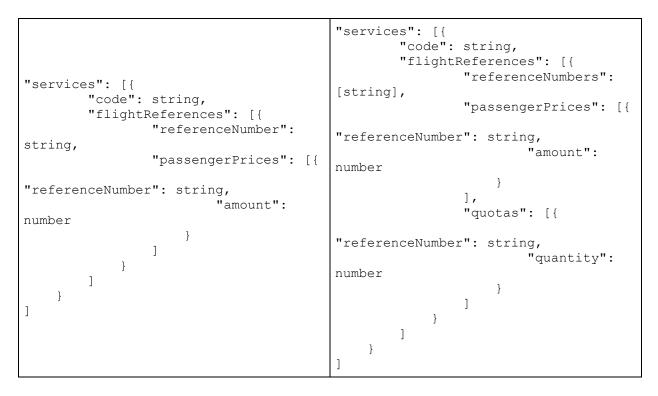
Service for obtaining information about additional services v2.3

Changes in GET method response api/catalogue version 2.3:

Version 2.2	Version 2.3		
In the services.flightReferences.referenceNumber array of type string changed to services.flightReferences.referenceNumbers array of type string.			
"services": [{	<pre>"services": [{ "code": string, "flightReferences": [{ "referenceNumbers": [string], "passengerPrices": [{</pre>		
<pre>"referenceNumber": string,</pre>	<pre>"referenceNumber": string,</pre>		

```
"packs": [{
                                          "packs": [{
         "includedSeats": [string],
                                                   "includedSeats": [string],
         "excludedSeats": [string],
                                                   "excludedSeats": [string],
         "includedServiceCode":
                                                   "includedServiceCode":
string,
                                          string,
                                                   "code": string,
         "code": string,
         "flightReferences": [{
                                                   "flightReferences": [{
                 "referenceNumber":
                                                            "referenceNumbers":
string,
                                           [string],
                 "passengerPrices": [{
                                                            "passengerPrices": [{
"referenceNumber": string,
                                          "referenceNumber": string,
                          "amount":
                                                                     "amount":
number
                                          number
                     }
                                                                }
                 ]
                                                            ]
                                                       }
             }
                                                   ]
        ]
                                               }
    }
                                          ]
]
Changed the seatServices.flightReferences.referenceNumber array of type string to
seatServices.flightReferences.referenceNumbers array of type string.
"seatServices": [{
                                           "seatServices": [{
         "seatCharacteristics":
                                                   "seatCharacteristics":
[string],
                                           [string],
         "code": string,
                                                   "code": string,
        "flightReferences": [{
                                                   "flightReferences": [{
                 "referenceNumber":
                                                            "referenceNumbers":
string,
                                           [string],
                 "passengerPrices": [{
                                                            "passengerPrices": [{
                                           "referenceNumber": string,
"referenceNumber": string,
                          "amount":
                                                                     "amount":
number
                                          number
                      }
                                                                }
                 ]
                                                            ]
             }
                                                       }
        ]
                                                   ]
                                               }
    }
]
                                          ]
In version 2.3, the partnerProducts array has been removed.
```

In the array services[].flightReferences[] added information about available quotas for returned service (this array is returned only for service with the code = "PETC")



Service management of additional services v2.3

Method structure is described in api/reservation version 2.3.

Examples of requests and responses

"services": ["passer { "code": "ABBB", "flight "interr "interr	"ABBB", gerReference": "12",
"12" } } } passenger or }] }	Reference": "12", alError": 1001, alErrorMessage": "Invalid flight reference."

```
{
    "seats": [],
                                 "errors": {
    "insurance": null,
                                   "services": [{
    "partnerProducts": [],
                                        "code": "ABAG",
    "services": [
                                        "passengerReference": "5",
        {
                                        "flightReference": "12",
            "code": "ABAG",
                                        "internalError": 1001,
                                        "internalErrorMessage": "Invalid
"passengerReference": "5",
                                 passenger or flight reference."
            "flightReference":
                                     }
"12
        ..
                                   1
        }
                                 }
    ]
}
```

Method for adding services to a booking: api/services/add

Description: a method for adding new services that allows not passing in the parameters already existing services in the order

Request format: api/apiVersion/services/add

Request body

```
{
    "services": [{
            "code": string,
            "text": string,
            "passengerReference": string,
            "flightReference": string,
            "referenceNumber": string
        }
    ],
    "seats": [{
            "number": integer,
            "title": string,
            "code": string,
            "text": string,
            "passengerReference": string,
            "flightReference": string,
            "referenceNumber": string
        }
    ]
}
```

Request parameters:

Parameter	Description	
Services	Array of objects with information about added services	

Parameter	Description
code	Additional service code
text	Animal type
passengerReference	Link to the passenger for whom the service is being added
flightReference	Link to the segment for which the service is being added
referenceNumber	Link to paid services. Taken from the GET api/reservation response.
seats	Array with objects about seats
number	Row number for selected seat
title	Seat
code	Seat code
text	Text
passengerReference	Passenger reference for adding seat
flightReference	Flight reference for adding seat
referenceNumber	Link to paid seats. Taken from the GET api/reservation response.

Method for removing services from booking api/services/remove

Description: a method for removing services from an order, provided that no ticket has been issued for the service and the flight segment for which the service was added has not yet departed

Request format api/apiVersion/services/remove

Request body same as request body api/services/add

Method POST api/services/favorite

Description: allows you to get your favorite services for passengers

Request fromat /api/apiVersion/services/favorite

Request parameters

Parameter	Description
docNumbers	Passengers' document numbers
emdCodes	Service codes
months	Number of months to search

Request body example

```
{
  "DocNumbers": [
   string
 ],
  "EmdCodes": [
   string
 ],
  "Months": integer
}
```

Response body

```
{
   "data": [
      {
        "docNum": string,
        "emdCode": string,
        "value": string
      }
   ],
   "errors": [],
   "success": boolean
}
```

Response parameter

Parameter		Description
d	lata	The data returned by the request
	docNum	Document Number
	emdCode	Service code

Parameter		Description	
	value	Value	
errors		Information about errors that occurred during the operation of the service.	
	ibeCode	de Error code	
	description	Error description	
	messages	An array of objects containing the errors from Sirena's response. The array may be empty, it is recommended to analyze the error by the ibeCode field.	
	code	Sirena error code	
	text	Sirena error text	
		Sign of the success of the request	
success		If the errors array is empty, then the field value will be true.	

Request body example

```
{
    "data": [
        {
            "docNum": "3344112121",
            "emdCode": "RQST",
            "value": "6A"
        }
    ],
    "errors": [],
    "success": true
}
```

Service for obtaining a cataolog of serivces without PNR

API service	CatalogueStandalone	
Short description	Service allows to receive information about additional services without PNR	
Supported HTTP(S)-methods	POST	
Conterminous systems methods used	Sirena: pricing_variant	

Method POST CatalogueStandalone

Description: get information about catalog of additional services without PNR

Request format: api/apiVersion/CatalogueStandalone

Request body

```
"flights": {
    "outboundFlights": [{
            "origin": string,
            "destination": string,
            "departureDate": datetime,
            "arrivalDate": datetime,
            "flightNumber": string,
            "classOfService": string,
            "marketingCarrier": string,
            "operatingCarrier": string,
            "flightIndex": integer
        }
    ],
    "returnFlights": [{
            "origin": string,
            "destination": string,
            "departureDate": datetime,
            "arrivalDate": datetime,
            "flightNumber": string,
            "classOfService": string,
            "marketingCarrier": string,
            "operatingCarrier": string,
            "flightIndex": integer
        }
    ]
},
"fares": {
    "outboundFareFamily": {
        "code": string,
        "category": string,
        "isSubsidized": boolean
    },
    "returnFareFamily": {
        "code": string,
        "category": string,
        "isSubsidized": boolean
    },
    "fares": [{
            "passengerType": string,
            "flightIndex": integer,
            "fareBasis": string,
            "isBreakpoint": boolean
        }
    ]
},
"passengers": [{
        "id": integer,
        "firstName": string,
        "middleName": string,
        "surname": string,
        "passengerType": string,
        "birthDate": datetime,
        "sex": string,
        "loyaltyCard": string,
        "disability": {
```

```
"isDeaf": boolean,
"isBlind": boolean,
"hasGuideDog": boolean,
"assistanceType": integer,
"wheelchairType": integer,
"commentary": string
},
"hasInfant": boolean,
"nationality": string
}
],
"currency": string
}
```

Request parameters

Parameter		Description	Note
f	lights	Object with information about flights	
	outboundFlights	An array of StandaloneInputFlight objects with information about flights in the "outbound" direction	
	returnFlights	An array of StandaloneInputFlight objects with information about flights in the "return" direction	
f	ares	Tariff information object	
	outboundFareFamily	Object with information on fares for "outbound" directions	
	code	Fare family code. Data is taken from api/flights response: data.fareFamilies.code	
	category	The category of the tariff family. Data is taken from api/flights response: data.fareFamilies.category	
	isSubsidized	Sign of a subsidized tariff.	In developing
	returnFareFamily	Object with information on fares for the "return" route	
	code	Fare family code. Data is taken from api/flights response: data.fareFamilies.code	

Parameter	Description	Note
category	The category of the tariff family. Data is taken from api/flights response:	
isSubsidized	data.fareFamilies.category Sign of a subsidized tariff.	In developing
fares	Array with information about tariffs for directions "outbound" and "return"	
passengerType	Passenger type.	
flightIndex	Segment number for a specific flight (numbered from 1)	
fareBasis	Base rate name. The data is taken from the api/flights response: data.recommendations.outboundFareDetails.fareBasis and data.recommendations.returnFareDetails.fareBasis	
isBreakpoint	An indication of whether the tariff expires on the current segment. The data is taken from the api/flights response: data.recommendations.outboundFareDetails.isBreakpoint and data.recommendations.returnFareDetails.isBreakpoint	
passengers	Object with passenger information	
id	Passenger's serial number (numbered from 1) (required parameter)	
firstName	Passenger's name	
middleName	Passenger's patronymic	
surname	Passenger's surname	
passengerType	Passenger type (required parameter)	
birthDate	Date of birth	
sex	Passenger gender	

Parameter		Description	Note
	loyaltyCard	Loyalty card number "Wings"	In developing
	disability	Information about people with disabilities	
	isDeaf	Hearing impairment	
	isBlind	Visual impairment	
	hasGuideDog	A guide dog must be accompanied, must be sent only together with the isBlind sign	
	assistanceType	Passenger escort type	
	wheelchairType	Wheelchair type	
	commentary	Comment (optional)	
Π	hasInfant	An indication that this passenger has a baby	
	nationality	Pax nationality	
cı	ırrency	Search currency	

StandaloneInputFlight

Parameter	Description	
origin	Departure airport	
destination	Arrival airport	
	Date and time of departure.	
	The data is taken from the api/flights response:	
data.outboundFlights.flights.departureDateTime		
departureDate	or	
	data.returnFlights.flights.departureDateTime	
	Format: yyyy-MM-ddTHH:mm:ss	
	Example: 2018-06-20T01:00:00	

Parameter	Description
	Date and time of arrival.
	The data is taken from the api/flights response:
	data.outboundFlights.flights.arrivalDateTime
arrivalDate	or
	data.returnFlights.flights.arrivalDateTime
	Format: yyyy-MM-ddTHH:mm:ss
	Example: 2018-06-20T01:00:00
	Flight number.
	The data is taken from the api/flights response:
flightNumber	data.outboundFlights.flights.flightNumber
	or
	data.returnFlights.flights.flightNumber
	Information about the selected tariff.
	The data is taken from the api/flights response:
classOfService	data.recommendations.outboundFareDetails.bookingCode
	or
	data.recommendations.returnFareDetails.bookingCode
marketingCarrier	Marketing airline
marketingCarrier	For example: U6, S7
operatingCarrier	The airline actually performing the flight
operatingCarrier	For example: U6, OK
flightIndex Segment number for a specific flight (numbered from 1)	

Response format

```
"data": {
    "services": [{
            "code": string,
            "flightReferences": [{
                    "referenceNumber": string,
                     "passengerPrices": [{
                             "referenceNumber": string,
                             "amount": number
                         }
                    ],
                     "quotas": [{
                             "referenceNumber": string,
                             "quantity": number
                        }
                    ]
               }
            ]
        }
    ],
    "packs": [{
            "includedSeats": [string],
            "excludedSeats": [string],
            "includedServiceCode": string,
            "code": string,
            "flightReferences": [{
                    "referenceNumber": string,
                     "passengerPrices": [{
                             "referenceNumber": string,
                             "amount": decimal
                         }
                    ]
                }
            ]
        }
    ],
    "seatServices": [{
            "seatCharacteristics": [string],
            "code": string,
            "flightReferences": [{
                    "referenceNumber": string,
                     "passengerPrices": [{
                             "referenceNumber": string,
                             "amount": number
                         }
                    ]
                }
            ]
        }
    ],
    "petsServiceConfiguration": [{
            "petsList": [string],
            "flightReferences": [string]
```

{

```
}
    ],
    "insuranceProducts": [{
            "code": string,
            "amount": number
        }
    ],
    "partnerProducts": [{
            "partnerId": "Unknown",
            "partnerType": "Unknown",
            "bookingStatus": "Unknown",
            "code": string,
            "amount": number,
            "currency": string,
            "passengerReference": string,
            "isInfantProduct": boolean,
            "bookingId": string,
            "internalError": integer,
            "internalErrorMessage": string
        }
    ],
    "portions": [{
            "type": string,
            "number": string,
            "flightReferenceNumbers": [string]
        }
    ],
    "serviceCategories": [{
            "code": string,
            "category": string,
            "order": integer,
            "fullDirection": boolean,
            "onlyForRussianCitizens": true
         }
    ],
    "serviceOptions": [{
            "code": string,
            "preselect": boolean,
            "flightReferences": [string],
            "category": string,
            "priority": integer,
         }
    ],
    "moneyWallCoefficient": string
},
"errors": [{
        "ibeCode": integer,
        "description": string,
        "messages": [{
                "code": string,
                "text": string,
                "additionalInfo": {
                     "ssrType": string,
                     "info": string
                }
            }
```

```
]
}
],
"success": boolean
}
```

Response parameters

Pa	Parameter		Description	Note
\$114			Sign of the success of the request.	
Su	success		If the errors array is empty, then the field value will be true	
da	ıta		The data returned by the request	
\$	servic	ervices An array of objects with information about available airline services		
	cod	e	Service code	
	flig	htReferences	An array with information about the segments and passengers for which the services are available, as well as the cost of these services.	
	r	eferenceNumber	Flight segment reference	
	p	assengerPrices	An array of objects with information about the passenger and the cost of the service	
		referenceNumber	Reference to a specific passenger	
		amount	Service cost for a specific passenger	
	q	uotas	An array with information about available quotas for service (at the current time it's returned only for the service with code = "PETC").	
		referenceNumber	Reference to a specific passenger for whom quota is returned.	
		quantity	Count of available quotas for service.	
]	packs includedSeats		An array with available service packages	In developing
			An array of characteristics of available seats within the service package	
	exc	ludedSeats	An array of characteristics of unavailable places within the service package	

Pa	ra	met	ter	Description	Note
	includedServiceCode		udedServiceCode	Included service code	
	code flightReferences		2	Service package code.	
			ntReferences	The arrays with information about the position and passengers, which services are available, as well as the cost of these services.	
		re	eferenceNumber	Flight segment reference	
		p	assengerPrices	An array of objects with information about the passenger and the cost of the service	
			referenceNumber	Reference to a specific passenger	
			amount	Service cost for a specific passenger	
S	serviceOptions		eOptions	An array with information about which services should be automatically preselected on the front- end of the booking engine.	
	C	cate	gory	Service category	
	(code	2	Service package code.	
	flightReferences preselect priority		ntReferences	An array with information about segments for which services are available	
			elect	Service field. If true, then the service should be automatically preselected in the UI. <i>Note: The logic was originally added for use in the</i> <i>Web client.</i>	
			rity	 Service field. Used in conjunction with the preselect field. Indicates the priority of automatically adding a service to the UI, 0 is the highest. For example, if a service with a priority of 0 is not available for pre-selection, then a service with a priority of 1 will be added, etc. 	

Parameter		eter	Description	Note
s	seatServices		An array of objects with information about the available seats for selection on the flight. IMPORTANT: The api/seatmap service returns more complete information about available seats and should be used to book a seat selection service.	In developing
	sea	tCharacteristics	Array of site characteristics.	
	cod	le	Service code, SEAT	
	flig	htReferences	An array with information about the segments and passengers for which the services are available, as well as the cost of these services.	
	r	eferenceNumber	Flight segment reference	
	k	oassengerPrices	An array of objects with information about the passenger and the cost of the service	
		referenceNumber	Reference to a specific passenger	
		amount	Service cost for a specific passenger	
ŀ	petsServiceConfiguration		An array of objects that contain information about the availability of the animal transport service on different segments. It is necessary to control the transportation of animals at the tariffs of the "business" family.	
	pets	sList	An array of strings, contains a list of animals available for transport	
	flig	htReferences	An array of strings, contains a list of segments on which the service is available	
s	serviceCategories		An array of objects, contains information about services and the order in which they are displayed on the site.	
	code		Service code	
	category order fullDirection		Service category	
			The order of the additional services on the page. 1 - top of the page	
			Flag indicating whether the service covers the entire flight	

Parameter		Description	Note	
	portions	Service field	In developing	
	type	Service field		
	number	Service field		
	flightReferenceNumbers	Service field		
m	noneyWallCoefficient	Coefficient for calculating the monthly installment payment		
eı	rrors	Information about errors that occurred during the operation of the service.		
	ibeCode	Error code		
	description	Error description		
	messages	An array of objects containing errors from Sirena' answer. The array may be empty, it is recommended to analyze the error by the ibeCode field.		
	code	Sirena error code		
	text	Sirena error text		
	additionalInfo	An array with additional error information		
	ssrType	Ssr type		
	info	Additional information		

Retrieve aircraft seatmap service

API service	seatmap
Short description	Allows to receive information about seatmap scheme in aircraft
Supported HTTP(S)-methods	GET
Conterminous systems methods used	Sirena: seat_map, svc_order_view

GET seatmap method

Description: receives information about seatmap scheme in aircraft.

Request format: api/apiVersion/seatmap

Request example

api/apiVersion/seatmap?referenceNumber=1&origin=LED&destination=DME&departureDate= 20220723&flightNumber=80&classOfService=E&commercialFamily=U6ECONOMY

Request parameters

Information about flight for which seatmap is needed

Parameter	Mandatory	Description
referenceNumber	Yes	Reference to flight segment
origin	No	Origin airport
destination	No	Destination airport
departureDate	No	Date and time of departure
flightNumber	No	Flight number
classOfService	No	Information about selected tariff
commercialFamily	No	Fare family type, for instance:
commercian annry	110	U6ECONOMY or U6BUSINESS
currency	No	Currency in which search results will be returned

Response format

```
{
  "data": {
    "isEmpty": boolean,
    "compartmentDetails": [{
        "number": integer,
"seats": [{
            "seat": string,
            "number": integer,
            "description": string,
            "characteristics": [string],
            "occupation": string,
            "passengerRelatedPrice": [{
                "name": string,
                "type": string,
                "uniqueCustomerIdentifier": string,
                "seatPrice": number,
                "isSeatUnavailable": boolean,
                "hasInfant": boolean
              }
            ],
            "classDesignator": string
          }
        ]
      }
    ]
 },
    "passengersTotalData": [{
        "passengerReference": string,
        "passengerPriceLevels": [{
                "price": decimal,
                "priceLevel": integer
                }
        ]
        }
    ]
  "errors": [{
      "ibeCode": integer,
      "description": string,
      "messages": [{
          "code": string,
          "text": string
        }
      ]
    }
 ],
 "success": boolean
}
```

Response parameters

Parameter		Description	
		Sign of query execution success. If errors array is empty, field value will be set to true	
succ	cess		
lata	a	Returned data	
is	sEmpty	Flag identifying whether data is returned from sirena	
		This field can be used to determine possibility of selecting seats on present flight segment	
C	compartmentDetails	Array of objects with information about seats grouped by rows	
	number	Row number	
	seats	Array of objects which contains detailed information about seats	
	seat	Seat. Possible values: A-F	
	number	Row number for seat	
		Seat description	
	description	9 – central seat	
		A – aisle seat	
		W – window seat	
	characteristics	Seat characteristics	
	occupation	Sign of seat's occupation	
	passengerRelatedPrice	Array of objects with information about seat prices for. Only available for seats with CH characteristics.	
	name	Passenger name	
	type	Passenger type	
	uniqueCustomerIdentifier	unique passenger ID	
	seatPrice	seat price	
	isSeatUnavailable	Seat availability flag	

		hasInfant	Flag identifying that passenger travels with infant
		classDesignator	Information about seat class. Possible values: ECONOMY, BUSINESS
	passengersTotalData		An array of objects with information about the cost of seats in the context of passengers
		passengerReference	Passenger reference
		passengerPriceLevels	An array of objects of the cost of seats available to the passenger
		price	Seat cost
		priceLevel	Seat value category
eı	errors		Information about errors appeared during query execution.
	ibe	eCode	IBE error code
	de	scription	IBE error description
	m	essages	Array of objects, containing conterminous system's errors Array might be empty. It is recommended to analyze ibeCode field.
		code	Sirena error code
		text	Sirena error text

Retrieve aircraft seatmap service without PNR

API service	SeatmapStandalone
Short description	Allows to receive information about seatmap scheme in aircraft without PNR
Supported HTTP(S)-methods	POST
Conterminous systems methods used	Sirena: pricing_variant, svc_pricing
	CRM: getContactMarkup

POST SeatmapStandalone method

Description: retrieve information about seatmap scheme in aircraft without PNR.

Request format: api/apiVersion/SeatmapStandalone

Request body

```
{
 "passengers": [
   {
     "id": integer,
     "firstName": string,
     "middleName": string,
     "surname": string,
     "passengerType": string,
     "birthDate": datetime,
     "sex": integer,
     "loyaltyCard": string,
     "disability": {
        "isDeaf": boolean,
       "isBlind": boolean,
       "hasGuideDog": boolean,
       "assistanceType": integer,
        "wheelchairType": integer,
        "commentary": string
     },
     "hasInfant": boolean
     "nationality": string
   }
 ],
 "origin": string,
 "destination": string,
 "departureDate": datetime,
 "flightNumber": string,
 "classOfService": string,
 "commercialFamily": string,
 "currency": string
```

Параметры запроса

Parameter		Description	Note
pass	sengers	Array with data about passengers	
id		Passenger's serial number (numbered from 1)	
fir	stName	Passenger's name	
mi	ddleName	Passenger's patronymic (may be absent)	
su	rname	Passenger's surname	
pa	ssengerType	Passenger type	
biı	rthDate	Date of birth	
		Passenger gender	
sez	x	Possible values: see dictionary "gender of passengers"	
log	yaltyCard	Loyalty card number "Wings"	In developing
disability		Information about people with disabilities	
i	sDeaf	Hearing impairment	
i	sBlind	Visual impairment	
h	nasGuideDog	A guide dog must be accompanied, must be sent only together with the isBlind sign	
		Passenger assistance type	
a	ssistanceType	Possible values: dictionary of assistance types	
		Wheelchair type	
wheelchairTyp		Possible values: dictionary of wheelchair type	
commentary		Comment (optional)	
ha	sInfant	An sign that this passenger has a baby	
		Nationality (country)	
nationality		Possible values: dictionary of countries	
origin		Departure airport	
dest	ination	Destination airport	

Parameter Description		Note
	Date and time of departure	
departureDate	Format: yyyy-MM-ddTHH:mm:ss	
	Example: 2018-06-20T01:00:00	
flightNumber	mber Flight number.	
classOfService Information about the selected tariff		
commercialFamily	Fare family type (different meals may be available on the same flight for economy and business).	
currency	Search currency	

Формат ответа

```
{
    "data": {
        "compartmentDetails": [{
                "number": integer,
"seats": [{
                         "seat": string,
                         "number": integer,
                         "description": string,
                         "characteristics": [string],
                         "occupation": string,
                         "passengerRelatedPrice": [{
                                  "name": string,
                                  "type": string,
                                  "uniqueCustomerIdentifier": string,
                                  "seatPrice": number,
                                  "isSeatUnavailable": boolean,
                                  "hasInfant": boolean
                             }
                         ],
                         "classDesignator": string
                     }
                ]
            }
        ],
        "isEmpty": boolean,
        "passengersTotalData": [{
                "passengerReference": string,
                "passengerPriceLevels": [{
                         "price": decimal,
                         "priceLevel": integer
                     }
                ]
            }
        ]
    },
    "errors": [{
            "ibeCode": integer,
            "description": string,
            "messages": [{
                     "code": string,
                     "text": string,
                     "additionalInfo": {
                         "ssrType": string,
                         "info": string
                     }
                }
            ]
        }
   ],
    "success": boolean
```

Response parameters

Parameter		Description	
	:	Sign of the success of the request.	
st		If the errors array is empty, then the field value will be true.	
da	ita '	The data returned by the request.	
]	Flag identifying whether data is returned from sirena	
		This field can be used to determine possibility of selecting seats on present flight segment	
	compartmentDetails	Array of objects with information about seats grouped by rows	
	number	Row number	
	sears	Array of objects which contains detailed information about seats	
	seat	Seat. Possible values: A-F	
	number	Row number for seat	
		Seat description	
	description	9 – central seat	
	-	A – aisle seat	
		W – window seat	
	characteristics	Seat characteristics	
	occupation	Sign of seat's occupation	
	nassandarkalatad Prica	Array of objects with information about seat prices for. Only available for seats with CH characteristics.	
	name	Passenger name	
	type	Passenger type	
	uniqueCustomerIdentifier	unique passenger ID	
	seatPrice	seat price	
	isSeatUnavailable	Seat availability flag	
	hasInfant	Flag identifying that passenger travels with infant	

Parameter		Description
	classDesignator	Information about seat class. Possible values: ECONOMY, BUSINESS
J	passengersTotalData	An array of objects with information about the cost of seats in the context of passengers
	passengerReference	Passenger reference
	passengerPriceLevels	An array of objects of the cost of seats available to the passenger
	price	Seat cost
	priceLevel	Seat value category
erro	rs	Information about errors appeared during query execution.
ibe	eCode	IBE error code
des	scription	IBE error description
me	essages	Array of objects, containing conterminous system's errors Array might be empty. It is recommended to analyze ibeCode field.
	code	Sirena error code
t	text	Sirena error text
	additionalInfo	Additional information about error
	ssrType	Ssr type
	info	Information

Cancellation service

API service	annul
Short description	Allows to cancel tickets and receive information on canceled bookings
Supported HTTP-(S) methods	GET, POST
	Sirena:
Используемые методы смежных систем	Getting information on booking - order
	Cancel (part or all) PNR seats (without tickets refund) - release_seats

POST api/annul method

Description: allows to cancel tickets for all passengers in the booking

Request format: /api/apiVersion/Annul

Request parameters: X-Session is passed in the header

Response format:

```
{
    "errors": [{
        "ibeCode": number,
        "description": string,
        "messages": [{
            "code": string,
            "text": string
        }
        ]
        }],
    "success": boolean
}
```

Response parameters:

Parameter	Description
success	Sign of the success of the request.
	If the errors array is empty, then the field value will be true
errors	Information about errors that occurred during the operation of the service.

Parameter		Description
	ibeCode	Error code, see Attachment 1. IBE error codes
	description	Error description, see Attachment 1. IBE error codes
	messages	An array of objects containing errors from Sirena answer. The array may be empty, it is recommended to analyze the error by the ibeCode field.
	code	Error code
	text	Error text

GET api/annul method

Description: allows to get information on booking cancellation

Request parameters: X-Session is passed in the header

Parameter	Obligation	Description
pnrNumber	yes	PNR number, unique six-character booking ID

Response format:

```
{
    "data": [{
             "pnrNumber": string,
             "createdDate": datetime
         }
    ],
    "errors": [{
             "ibeCode": number,
             "description": string,
             "messages": [{
                      "code": string,
"text": string
                  }
             ]
        }],
    "success": boolean
}
```

Response parameters:

Parameter	Description
	Sign of the success of the request.
success	If the errors array is empty, then the field value will be true
data	The data returned by the request
pnrNumber	PNR number
createdDate	Date and time when the cancellation was issued
errors	Information about errors that occurred during the operation of the service.
ibeCode	Error code, see Attachment 1. IBE error codes
description	Error description, see Attachment 1. IBE error codes
	An array of objects containing errors from Sirena answer.
messages	The array may be empty, it is recommended to analyze the error by the ibeCode field.
code	Error code
text	Error text

Partial cancellation service

API service	annul/partial	
Short description	Allow to cancel certain tickets from reservation	
Supported HTTP-(S) methods	POST	
	Sirena:	
Used methods of related systems	Getting information on booking - order	
	Cancel (part or all) PNR seats (without tickets refund) - release_seats	

POST api/annul method

Description: allow to cancel tickets for certain passengers in reservation

Request format: /api/apiVersion/Annul/Partial

Request parameters: X-Session is passed in the header

Request body

```
{
    "passengerReferences": [
```

"string"

]

}

Response format:

```
{
    "errors": [{
        "ibeCode": number,
        "description": string,
        "messages": [{
            "code": string,
            "text": string
        }
      ]
      }],
    "success": boolean
```

Pa	Parameter Description		Description
			Sign of the success of the request.
success If the errors array is empty, then the field value will be true		If the errors array is empty, then the field value will be true	
errors Information about errors appeared during query execution.		Information about errors appeared during query execution.	
	ibeCode Error code, see EN_Attachment 1. IBE error codes		Error code, see EN_Attachment 1. IBE error codes
description Code description, see. EN_Attac		escription	Code description, see. EN_Attachment 1. IBE error codes
	messages		Array of objects, containing errors from Sirena response. Array can be empty, it is recommended to analyse errors by ibeCode.
		code	Error code
		text	Error text

Auxiliary partner's services management service

API service	partners/types, partners/[id]	
Short description	Services allows to retrieve information about partner's service and add them to booking	
Supported HTTP(S)- methods	GET, POST	
Conterminous systems methods used	Partner's API	

GET partners/types method

Description: Service allows to retrieve list of partner's services which are available for booking for specific application type.

Validated via API-key passing in method.

Request Format /api/apiVersion/partners/types

Request header X-session is not needed for call, no data from booking context is used.

Request parameters no parameters

Response format

```
{
 "data": [{
     "partnerId": integer,
     "name": string
   }
 ],
 "errors": [{
      "ibeCode": integer,
      "description": string,
      "messages": [{
          "code": string,
          "text": string
        }
      ]
   }
 ],
 "success": boolean
}
```

I	Parameter	Description
		Sign of query execution success.
st	iccess	If errors array is empty, field value will be set to true
da	ata	Returned data
	partnerId	Unique partner's code
	name Partner's name	
errors Inform		Information about errors appeared during query execution.
	ibeCode	Error code, see EN_Attachment 1. IBE error codes
	description	Code description, see. EN_Attachment 1. IBE error codes
	messages	Array of objects, containing errors from Sirena response. Array can be empty, it is recommended to analyse errors by ibeCode.
	code	Sirena error code
	text	Sirena error text

Response example (Website application type)

Response example (mobile application type)

GET partners/id method

Description: service allows to retrieve list of services available for specific partner.

Request format /api/apiVersion/partners/id

Request example /api/apiVersion/partners/1 - for retrieving of Alfastrah services.

Request headers X-Session **should** be passed because information about available partner's services depends on passenger's list, flight directions etc.

All information will be taken from booking context.

Request parameters

id - partner's code

Response format

```
{
    "data": [{
            "partnerId": integer,
            "partnerType": integer,
            "bookingStatus": integer,
            "code": string,
            "amount": nubmer,
            "preselectedOption": {
                "preselect": boolean,
                 "passengers": [{
                         "referenceNumber": string,
                         "passengerType": string
                     }
                1
            },
            "compatibleProductCodes": [
                string
            ],
            "internalError": integer,
            "internalErrorMessage": string
        }
   ],
    "errors": [{
```

Parameter	Description	
	Sign of query execution success.	
success	If errors array is empty, field value will be set to true	
data	Returned data	
partnerId	Unique partner's code	
partnerType	Unique partner's type	
	Booking service's status	
bookingStatus	Field is left for backward compatibility and will always be set to 0.	
code	Code of partner's service	
amount	Cost of partner's service	
currency	Currency	
preselectedOption	An array of settings for pre-selecting an parners service (in the basket at the third step)	
preselect	Sign of preselection of a partner service	
passengers	An array of passengers for whom a partner service is preselected	
referenceNumber	Passenger reference	

	passengerType	Passenger type, see Attachment 2. Dictionary of Passenger Types	
	compatibleProductCodes	An array of partner service codes that can be added to a booking at the current rate	
	internalError	Internal engine error code	
	internalErrorMessage	Description of an internal engine error	
e	rors	Information about errors appeared during query execution.	
	ibeCode	Error code, see EN_Attachment 1. IBE error codes	
	description	Code description, see. EN_Attachment 1. IBE error codes	
	messages	Array of objects, containing errors from Sirena response. Array can be empty, it is recommended to analyse errors by ibeCode.	
	code	Sirena error code	
	text	Sirena error text	
	additionalInfo	Additional error information	
	ssrType	Ssr type	
	info	Information	

Response example, Aeroexpress

Request /api/apiVersion/partners/4

```
{
 "data": [{
     "partnerId": 4,
      "partnerType": 2,
      "bookingStatus": 0,
      "code": "STANDARTOW",
      "amount": 500.0,
      "currency": "RUB"
    }, {
      "partnerId": 4,
      "partnerType": 2,
      "bookingStatus": 0,
      "code": "ADVSTANDART",
      "amount": 450.0,
      "currency": "RUB"
    }
 ],
 "errors": [],
 "success": true
}
```

Response example, Telemedicine

Request /api/apiVersion/partners/7

```
{
    "data": [{
            "partnerId": 7,
            "partnerType": 3,
            "bookingStatus": 0,
            "code": "SBERDOC",
            "amount": 300.00,
            "currency": "RUB",
            "preselectedOption": {
                 "preselect": true,
                 "passengers": [{
                         "referenceNumber": "2",
                         "passengerType": 0
                     }
                ]
            }
        }, {
            "partnerId": 7,
            "partnerType": 3,
            "bookingStatus": 0,
            "code": "SBERVET",
            "amount": 300.00,
            "currency": "RUB"
        }
    ],
    "errors": [],
    "success": true
}
```

POST partners method

Description: service allows to add partner's services to booking

Request format /api/apiVersion/partners

Request header X-Session **should** be passed in call because services are added to specific booking

Request format

```
{
    "products": [{
        "partnerId": integer,
        "code": string,
        "amount": decimal,
        "passengerReference": string,
        "isInfantProduct": boolean
      }
  ]
}
```

Request parameters

Parameter	Description	
partnerId	Partner's unique code	
code	Code of partner's service	
amount The cost of the added service		
passengerReference Reference to the passenger to whom the service is being added (mandatory parameter for telemedicine)		
isInfantProduct Sign that the services was bought for an infant (mandatory parameters)		

Response format matches GET api/reservation method response.

Response example

```
{
 "data": {
    "journey": {
     "outboundFlights": [{
          "aircraft": "32N",
          "referenceNumber": "1",
          "origin": "LED",
          "destination": "DME",
          "departureDate": "2020-01-22T14:35:00",
          "arrivalDate": "2020-01-22T16:25:00",
          "flightNumber": "60",
          "classOfService": "E",
          "operatingCarrier": "U6",
          "marketingCarrier": "U6"
        }
     ],
      "outboundFareFamily": {
       "code": "ECOFLEXRU"
     },
     "origin": "LED",
      "destination": "DME",
      "departureDate": "2020-01-22T14:35:00"
    },
    "number": "VY9NCD",
    "passengers": [{
       "id": 1,
        "hasInfant": false,
        "referenceNumber": "2",
        "firstName": "TEST",
        "middleName": "TESTOVICH",
        "surname": "TESTOV",
```

```
"passengerType": 0,
      "birthDate": "1988-08-11T00:00:00",
      "sex": 0,
      "nationality": "RUS",
      "documentNumber": "14001232244",
      "documentExpiryDate": "2029-12-25T00:00:00",
      "email": "TEST@YANDEX.RU",
      "phone": "79510002233",
      "documentType": 0,
      "isAdult": true,
      "isChanged": false
    }
  ],
  "services": [],
  "seats": [],
  "partnerProducts": [{
      "partnerId": 1,
      "partnerType": 1,
      "bookingStatus": 1,
      "code": "TRAVEL",
      "amount": 847.00,
      "currency": "RUB",
      "passengerReference": "2",
      "isInfantProduct": false,
      "bookingId": "94cf3c93-b6aa-49c5-8de1-f3fa2749b5e2"
    }, {
      "partnerId": 4,
      "partnerType": 2,
      "bookingStatus": 1,
      "code": "STANDARTOW",
      "amount": 500.00,
      "currency": "RUB",
      "passengerReference": "2",
      "isInfantProduct": false,
      "bookingId": "abf3bf5c-acc3-442d-98fa-df317ab439e2",
      "orderId": string
    }
 ],
  "hasSpecialConditions": false
},
"errors": [],
"success": true
```

Examples of invalid requests and responses

}

Request	Response
---------	----------

```
"partnerProducts": [{
                                  "partnerId": 4,
                                  "partnerType": 2,
                                  "bookingStatus": 1,
                                  "code": "STANDARTOW",
Invalid partner's code for
                                  "amount": 500.00,
TRAVEL service
                                  "currency": "RUB",
                                  "passengerReference": "2",
{
                                  "isInfantProduct": false,
    "products": [
                                  "bookingId": "f4b21bb1-7a31-46c2-b6b4-
        {
                              5198632e5f7f"
            "partnerId":
                               }
4,
                              ],
             "code":
                             "hasSpecialConditions": false,
"TRAVEL"
                             "errors": {
        },
                                "partnerProducts": [{
        {
                                    "internalError": 5000,
             "partnerId":
                                    "internalErrorMessage": "Invalid product
4,
                             code",
            "code":
                                    "partnerId": 4,
"STANDARTOW"
                                    "partnerType": 2,
        }
                                    "bookingStatus": 0,
    ]
                                    "code": "TRAVEL",
}
                                    "amount": 0.0,
                                    "currency": "RUB"
                                  }
                               ]
                              }
```

```
"partnerProducts": [{
                                  "partnerId": 4,
                                  "partnerType": 2,
                                  "bookingStatus": 1,
                                  "code": "STANDARTOW",
Invalid service code for Sealine
                                  "amount": 500.00,
partner
                                  "currency": "RUB",
                                  "passengerReference": "2",
{
                                  "isInfantProduct": false,
    "products": [
                                  "bookingId": "f4b21bb1-7a31-46c2-b6b4-
        {
                              5198632e5f7f"
            "partnerId":
                               }
2,
                              ],
             "code":
                              "hasSpecialConditions": false,
"AVIAPL"
                              "errors": {
        },
                                "partnerProducts": [{
        {
                                    "internalError": 5000,
             "partnerId":
                                    "internalErrorMessage": "Invalid product
4,
                              code",
            "code":
                                    "partnerId": 2,
"STANDARTOW"
                                    "partnerType": 1,
        }
                                    "bookingStatus": 0,
    ]
                                    "code": "AVIAPL",
}
                                    "amount": 0.0,
                                    "currency": "RUB"
                                  }
                               ]
                              }
```

Ticket void service

API service	ticket/void
Short description	Allows to void air tickets and additional services
Supported HTTP(S)-methods	POST
Conterminous systems methods used	Sirena: void_tickets

POST ticket/void method

Description: void of air tickets and additional services.

Note: when voiding not all the tickets from the booking split happens and all tickets that are voided are transferred to separated booking, the PNR of which is returned in the response of POST /ticket/void. Tickets that were not voided remain in the original booking. The error is returned when trying to split an infant (or leave it in the original booking) without an adult.

Request format /api/apiVersion/ticket/void

Request body

```
{
   "TicketNumbers": [string],
   "NeedReturnSeats": boolean
}
```

Request parameters

Parameter	Description
TicketNumbers	Array of air tickets and additional services to void
NeedReturnSeats	Seat void flag

Response body

```
{
    "data": {
        "voidedTicketNumbers": [string],
        "notVoidedTicketNumbers": [string],
        "notVoidReason": string,
        "separatedPnr": string
    },
    "errors": [{
        "ibeCode": string,
        "description": string,
        "messages": [{
            "code": string,
        "code":
```

```
"text": string
}
]
}],
"success": boolean
}
```

Parameter Description		Description	
dat	data		Returned data
	voidedTid	cketNumbers	Array of voided tickets
	notVoide	dTicketNumbers	Array of tickets that failed to be voided
	notVoidR	eason	Reason why void failed
	separated	Pnr	Pnr of splitted reservation
err	errors		Information about errors appeared during query execution.
	ibeCode		IBE error code
	description		IBE error description
	messages		Array of objects, containing conterminous system's errors
			Array might be empty. It is recommended to analyze ibeCode field.
		code	Sirena error code
		text	Sirena error text
	success		Sign of query execution success.
suc			If errors array is empty, field value will be set to true

Services for working with queues (for ADP environment)

Service for placing PNR to queues.

API service	queue/placePNR
Short description	The service allows placing PNR in queue
Supported HTTP-(S) methods	POST
Used methods of related systems	Sirena: queue_pnr_place

POST queue/placePNR method

Description: placing the PNR in queues

Request format /api/apiVersion/queue/placePNR

Request parameters

Parameter	Description
queueNumber	Queue number in which need to place the booking
pnr	Booking number which need to be queued

Response format

```
{
   "data": [{
      }],
    "errors": [{
            "ibeCode": integer,
            "description": string,
            "messages": [{
                    "code": string,
                    "text": string,
                    "additionalInfo": {
                         "ssrType": string,
                         "info": string
                     }
                }
            ]
        }
   ],
   "success": boolean
}
```

	Parameter		Description
			Sign of query execution success.
sı	icce	SS	If errors array is empty, field value will be set to true
d	ata		Empty array of objects
e	rror	`S	Information about errors appeared during query execution.
	ibe	eCode	IBE error code
	des	scription	IBE error description
	messages		Array of objects, containing conterminous system's errors
			Array might be empty. It is recommended to analyze ibeCode field.
	code		Sirena error code
		text	Sirena error text
		additionalInfo	Additional information about error
		ssrType	Ssr type
		info	Information

Examples of successful requests and responses

```
Request
{
    "queueNumber": 1,
    "pnr": "1Z9RR1"
}
Response
{
    "data": {},
    "errors": [],
    "success": true
}
```

Examples of failed requests and responses

An example of an attempt to add the booking to the queue, which is not available for the key of the office under which the addition is being made

Response

```
{
    "errors": [{
        "ibeCode": 36001,
```

```
"description": "Pnr access error",
    "messages": []
    }
],
    "success": false
}
```

An example of an attempt to add the booking to inaccessible queue for the office key under which the addition is being made

Response

```
{
    "errors": [{
        "ibeCode": 36002,
        "description": "Queue access error",
        "messages": []
        }
    ],
    "success": false
}
```

Service for retrieving the list of bookings from the queue

API service	queue/list
Short description	The service allows to retrieve the list of bookings from the queue
Supported HTTP-(S) methods	POST
Used methods of related systems	Sirena: queue_show

POST queue/list method

Description retrieving the list of bookings from the queue

Request format /api/apiVersion/queue/list

Request parameters

Parameter	Description
queueNumber	Number of the queue for which the list of bookings is requested to be returned

Response format

```
{
"data": [{
```

```
"queuedPnrs": [{
                         "number": string,
                         "passengers": [{
"name": string,
"surname": string
                              }
                         ]
                   }
              ]
         }
    ],
"errors": [{
"ibe"
               "ibeCode": integer,
               "description": string,
               "messages": [{
                         "code": string,
"text": string,
                         "additionalInfo": {
                              "ssrType": string,
                              "info": string
                         }
                   }
              ]
         }
    ],
    "success": boolean
}
```

Parameter	Description
	Sign of the success of the request.
success	If the errors array is empty, then the field value will be true.
data	Array with information about booking lists
queuedPnrs	Array of objects with basic information about queues
number	Queue number
passengers	Array with information about passengers in the booking
name	Name and patronymic (if any) of the passenger
surname	Last name of the passenger
errors	Information about errors appeared during query execution.
ibeCode	IBE error code
description	IBE error description

messages		ages	Array of objects, containing conterminous system's errors Array might be empty. It is recommended to analyze ibeCode field.
	cc	ode	Sirena error code
text		xt	Sirena error text
	additionalInfo		Additional information about error
		ssrType	Ssr type
		info	Information

Examples of successful requests and responses

Request

```
{
    "queueNumber": 1
}
Response
{
    "data": {
        "queuedPnrs": [{
                "number": "1Z29X1",
                 "passengers": [{
                         "name": "IVAN IVANOVICH",
                         "surname": "IVANOV"
                     }
                ]
            }
        ]
    },
    "errors": [],
    "success": true
}
```

Examples of failed requests and responses

Request for a non-existent queue

Response

"success": false

}

Service for retrieving the count of records

API service	queue/counttotal
Short description	The service allows retrieving the count of records.
Supported HTTP-(S) methods	POST
Used methods of related systems	Sirena: queue_count

POST queue/counttotal method

Description retrieving the count of records

Request format /api/apiVersion/queue/counttotal

Request parameters are empty

Response format

```
{
    "data": [{
            "queuesInfo": [{
                     "queueNumber": integer,
                     "queueName": string,
                     "count": integer
                }
            ]
        }],
    "errors": [{
            "ibeCode": integer,
            "description": string,
            "messages": [{
                     "code": string,
                     "text": string,
                     "additionalInfo": {
                         "ssrType": string,
                         "info": string
                     }
                 }
            ]
        }
    ],
    "success": boolean
}
```

	Параметр		Описание
sı	success		Sign of the success of the request.
			If the errors array is empty, then the field value will be true.
d	data queuesInfo		An array with information about the number of bookings in queues
			Array of objects with basic information about the number of PNRs in the queues
	queueNur	nber	Queue number
	queueNar	ne	Queue title
	count		Number of bookings in the queue
e	errors ibeCode description messages		Information about errors appeared during query execution.
			IBE error code
			IBE error description
			Array of objects, containing conterminous system's errors
			Array might be empty. It is recommended to analyze ibeCode field.
	code		Sirena error code
	text		Sirena error text
	additional	Info	Additional information about error
	ssrType		Ssr type
	info		Information

Examples of successful responses

Response

{

```
"data": {
    "queuesInfo": [{
        "queueNumber": 1,
        "queueName": "CONFOS",
        "count": 7
     }, {
        "queueNumber": 2,
        "queueName": "NOT SOLD PTA",
        "count": 4
     }, {
        "queueNumber": 7,
     }
```

```
"queueName": "SCH CHD",
"count": 36
}
},
"errors": [],
"success": true
}
```

Service for removing PNR from the queues

API service	queue/removeItem
Short description	The service allows removing the PNR from the queues.
Supported HTTP-(S) methods	POST
Used methods of related systems	Sirena: queue_pnr_remove

POST queue/removeItem method

Description removing the PNR from the queues

Request format /api/apiVersion/queue/removeItem

Request parameters

Parameter	Description
queueNumber	Number of the queue from which the reservation is requested to be deleted
pnr	Booking number to be removed from the queue

Response format

```
}
],
"success": boolean
}
```

Response parameters

		Parameter	Description
			Sign of query execution success.
sı	icce	SS	If errors array is empty, field value will be set to true
d	ata		Empty array of objects
e	rror	S	Information about errors appeared during query execution.
	ibe	eCode	IBE error code
	description		IBE error description
	messages		Array of objects, containing conterminous system's errors
			Array might be empty. It is recommended to analyze ibeCode field.
		code	Sirena error code
		text	Sirena error text
		additionalInfo	Additional information about error
		ssrType	Ssr type
		info	Information

Examples of successful requests and responses

Request

```
{
    "queueNumber": 111,
    "pnr": "1Z9S18"
}
Response
{
    "data": {},
    "errors": [],
    "success": true
}
```

Examples of failed requests and responses are the same as examples of failed requests and responses for POST queue/placePNR method

Discount retrieving service (unavailable for agents)

API service	discounts
Short description	Allows to retrieve information about discounts for certain flight directions
Supported HTTP(S)- methods	GET
Conterminous systems methods used	CRM: CalculateDiscount, CalculateDiscountList2

POST discounts method

Description: requests information from CRM about discounts for certain flights directions.

Request format /api/apiVersion/discounts

Request body

```
{
 "origin": string,
 "destination": string,
 "departureDate": datetime,
 "returnDate": datetime,
 "adults": integer,
 "children": integer,
 "pensioners": integer,
 "youths": integer,
 "subsidizedChildren": integer,
 "infants": integer,
 "fareFamilies": [
   string
 ],
 "flights": [
    {
     "flightId": integer,
     "flightNumber": string,
     "departureAirport": string,
     "arrivalAirport": string,
     "bookingClass": string,
     "referenceNumber": string
   }
 ]
}
```

Request parameters

Parameter	Description
origin	Original airport, IATA-code
destination	Destination airport, IATA-code
departureDate	Departure date
returnDate	Return date
adults	number of adult passengers
children	number of child passngers
pensioners	number of senior citizens
youths	number of passengers of "Youth" type
subsidizedChildren	Number of children eligible for subsidies
infants	number of infants
fareFamilies	An array with information about tariff families
flights	An array of objects with information about flights
flightId	Flight ID
flightNumber	Flight number
departureAirport	Departure airport
arrivalAirport	Arrival airport
bookingClass	Booking class. In general, this is the first character of fareBasis
referenceNumber	Flight segment reference number

Response format

```
{
  "data": {
    "id": string,
    "name": string,
    "amount": integer,
    "discountType": integer,
    "usageType": integer,
    "startDate": datetime,
    "endDate": datetime,
    "fareFamilies": [
```

```
string
]
},
"errors": [{
    "ibeCode": integer,
    "description": string,
    "messages": [{
        "code": string,
        "text": string
        }
    ]
    }
],
"success": true
}
```

Parameter		Description
su	ccess	Sign of query execution success. If errors array is empty, field value will be set to true
1.	4 -	
da	la	Returned data
	id	Unique discount campaign ID in CRM
	name	CRM discount campaign name
	amount	Discount amount
		Discount type
	discountType	0 – percent
		1 – absolute (RUB)
		Discount application type
	usageType	0 – tariff discount
		1 – order discount
	startDate	Start date of the discount campaign
	endDate	Expiration date of the discount campaign
	fareFamilies	An array with information about tariff families
er	rors	Information about errors appeared during query execution.

ibeCode		Error code, see EN_Attachment 1. IBE error codes
description		Code description, see. EN_Attachment 1. IBE error codes
messages		Array of objects containing errors from CRM response
code		CRM error code
	text	CRM error text

Obtain recommendations for rebook /api/Exchange/Search (for ADP environment)

API service	/Exchange/Search
Short description	Obtain list of available recommendations for rebook
Supported HTTP(S)-methods	POST
Conterminous systems methods used	Sirena: exchange_pricing

Method POST Exchange/Search

Note: allow to get information about the cheapest option for exchange with non-negative amount for surcharge

Request format: api/apiVersion/Exchange/Search

Request headers

X-Api-Key - unique GUID for the systems, using IBE API.

Request body

```
{
    "pnrNumber": string,
    "lastName": string,
    "originDestinations": [
        {
            "origin": string,
            "destination": string,
                       "flightNumber": integer,
                       "classOfService": string,
            "departureDate": datetime,
            "segmentReference": string
        }
   ],
    "passengerReferences": [
       string
    1
}
```

Request parameters

Parameter	Description
reservationNumber	Number of a reservation
lastName	Surname of a passenger

originDestination	An array of data about the part of the flight to be exchanged		origin	/IATA-code of origin airport
			destination	IATA-code of destination airport
flightNumber	Number of flight			
classOfSerivce	Class of serivce			
departureDate	Departure date			
segmentReference	Reference to the segment to be exchanged			
passengerReference	Reference to the segment whose tickets to be exchanged			

Response format

```
{
    "data": {
        "flights": [flightGroup],
        "fareFamilies": [
            {
                "fareFamilyId": integer,
                "code": string,
                "category": string,
                "isSubsidized": boolean,
                "options": [
                    {
                        "code": string,
                        "category": string,
                        "order": integer,
                        "showInPopup": boolean,
                        "showInSummary": boolean,
                        "showInUpsell": boolean,
                        "showInFareIncluded": boolean,
                        "showForAdult": boolean,
                        "showForInfant": boolean,
                        "showInBookingCart": boolean
                    }
                ],
                "order": integer,
                "commercialFamily": string,
                "canRefund": boolean,
                "hasUpsale": boolean,
                "isLowCost": boolean
            }
        ],
        "recommendations": [
```

```
{
        "totalPrice": float,
        "totalAddCollectPrice": float,
        "breakdowns": [
            {
                "ticketNumber": string,
                "passengerReference": string,
                "paxType": integer,
                "baseFareAmount": float,
                "taxAmount": float,
                "totalAmount": float,
                "addCollectAmount": float
            }
        ],
        "flightGroupDetails": [
            {
                "flightGroupId": integer,
                "fareFamilyId": integer,
                "isExchange": boolean,
                "baggageAllowances": [
                     {
                         "quantity": integer,
                         "weight": integer,
                         "passengerType": integer
                     }
                ],
                "fareDetails": [
                     {
                         "bookingCode": string,
                         "fareBasis": string,
                         "isBreakpoint": boolean,
                         "paxType": integer,
                         "paxCount": integer,
                         "flightIndex": integer,
                         "ruleKey": string
                     }
                1,
                "flightGroupHash": string
            }
        ]
    }
],
"currency": string,
"foodOnBoards": [{
        "departureAirport": string,
        "arrivalAirport": string,
        "flightNumber": string,
                       "commercialFamily": string,
        "translation": {
            "ru": string,
            "en": string,
            "zh": string
        }
    }
       ],
"moneyWallCoefficient": float
```

},

flightGroup object

```
{
 "flightGroupId": integer,
 "flights": [{
      "flightId": integer,
      "departureAirport": string,
      "departureTerminal": string,
     "arrivalAirport": string,
     "arrivalTerminal": string,
      "departureDateTime": datetime,
      "excludedNationalities": [
          string
      ]
      "arrivalDateTime": datetime,
      "aircraft": string,
      "aircraftIataCode": string,
      "techStops": [{
          "arrivalDateTime": datetime,
          "departureDateTime": datetime,
          "airportCode": string,
          "stopDuration": string,
          "flightDurationUntilNextStop": string
        }
     ],
      "flightDuration": string,
      "flightDurationUntilNextStop": string,
      "stopDuration": string,
     "flightNumber": string,
     "marketingCarrier": string,
      "operatingCarrier": string,
      "codeshareName": string,
      "hash": string
   }
 ],
 "flightGroupDuration": string,
 "hash": string
}
```

Parameter	Description		
	Sign of query execution success.		
success	If errors array is empty, field value will be set to true		
data	Returned data		
currency	currency in which prices are represented		
moneyWallCoefficient	Coefficient for calculating the monthly installment payment		
flights	Array of flightGroup objects with information about flights		
fareFamilies	Array of objects with information about fare families		
fareFamilyId	Fare family ID		
	Fare family code, for ex:		
code	ECOLIGHTRU/ECOFLEXRU/ECOPREMRU etc.		
	Fare family category, for ex:		
category	ECOLIGHT/ECOFLEX/ECOPREM		
	Possible values: see <u>Attachment 2, Main fare family categories</u>		
order	Fare families display order		
	f\Fare family type for ex:		
commercialFamily	U6ECONOMY or U6BUSINESS		
isSubsidized	Sign of subsidised tariff		
canRefund	Sign of refundable tariff		
	Sign indentifying whether present tariff can be upgraded to next one in price category.		
hasUpsale	Used for management of Upsale block display in frontend.		
options	Array of fareFamiliesOptions objects with information about tariff options.		
	Possible values: see Attachment 2, tariff options		
foodOnBoards	Array of objects with information about meals available on the flight		
departureAirport	Airport of departure		

Parameter		Description		
	arrivalAirport	Airport of arrival		
	flightNumber	Flight number		
	commercialFamily	Fare family type (different type of meals for economy and business can be available for one flight)		
	translation	Object with translation options		
	ru	Options translation to russian		
	en	Options translation to english		
	zh	Option translation chinese		
r	ecommendations	Array of recommendations objects for flights		
	totalPrice	Total ticket price including all applied discounts		
	totalAddCollectPrice	Amount to be paid in case of rebook		
	breakdowns	Array of tickets that are available for exchange		
	ticketNumber	Number of issued ticket		
	passengerReference	Reference to a passenger		
	рахТуре	Type of a passenger		
	baseFareAmount	Base price		
	taxAmount	Tariffs and fees		
	totalAmount	Full ticket price including tariffs and fees		
	AddCollectAmount	Amount to be paid in case of rebook		
eri	rors	Information about errors appeared during query execution.		
il	beCode	Error code, see EN_Attachment 1. IBE error codes		
d	escription	Code description, see. EN_Attachment 1. IBE error codes		
n	nessages	Array of objects, containing errors from Sirena response. Array can be empty, it is recommended to analyse errors by ibeCode.		
	code	Sirena error code		
	text	Sirena error text		

flightGroup object

Contain information about flights

data.flights			
flightGroupId	Index number used in recommendations		
flightGroupDuration	Total flight time: summed up of duration values of each <u>transfer</u> and technical stop.		
hash	Service field		
flights	Array of objects with information about transfers		
flightId	Flight Id		
departureAirport	Airport of departure		
departureTerminal	Terminal in airport of departure		
arrivalAirport	Airport of arrival		
	Departure date and time		
departureDateTime	Format: yyyy-MM-ddTHH:mm:ss		
	Example: 2018-05-27T17:25:00		
	Arrival date and time		
arrivalDateTime	Format: yyyy-MM-ddTHH:mm:ss		
	Example: 2018-05-27T20:50:00		
	Full aircraft title		
aircraft	For ex.: Airbus A320		
aircraftIataCode	IATA aircraft code		
flightDuration	Duration of flight		
flightNumber	flight number		
	Marketing carrier		
marketingCarrier	Example: U6, S7		
operatingCorrier	Operating carrier (one actually performed flight)		
operatingCarrier	Example: U6, OK		
hash	service field		

Involuntary refund of tickets service (unavailable for agents). Simplified scheme.

Api service	InvoluntaryRefund
Short description	Allows to create involuntary refund request
Supported HTTP(S)-methods	POST
Conterminous systems methods used	Sirena: order, pnr_status
	CRM: Create refund request - ServiceReqInsert_Input

POST InvoluntaryRefund method

Description: In simplified scheme no any operations is performed with PNR in Sirena. Method allows to create refund request in CRM.

Request format: /api/apiVersion/InvoluntaryRefund

Request parameters:

]	Parameter	Mandatory	Description	Comments
1	pnrNumber	yes	PNR number, unique 6-digit booking identifier	
1	astName	yes	Passenger's last name	
]	passengers	yes	Array of objects with information about passengers.	
	lastName	yes	Passenger's last name	
	passengerReferenceNumber	yes	Reference to passenger Relates to field data \rightarrow	
			passengers → referenceNumber	
	passengerType	yes	Passenger's type. Possible values: see EN_8_1_Attachment: Dictionaries of passenger types	

co	fundReason ntact irstName	yes yes yes	 1 - due to flight cancellation 2 - other reason Passenger's first name Passenger's last name 	
nofun dD oogon		yes	referenceNumber 1 - due to flight cancellation	
	referenceNumber	yes	Reference to the service for which the separate ticket was issued. Maps to a field in the response GET Reservation data \rightarrow luggageSeats \rightarrow	In developing
li	uggageSeats	no	Array with information about services for which the separate tickets were issued.	In developing
r	elatedInfantReferenceNumber	no	Reference to the infant with whom the adult is flying. The parameter is filled for the adult who flies with infant.	
r	elatedAdultReferenceNumber	no	flying. The parameter is filled for the child and infant	
			Reference to the adult passenger with whom the child or infant is	

Request examples: 1. "**Due to flight cancellation**" case:

```
-----WebKitFormBoundary9aHnxXNCpJSjJbBQ
Content-Disposition: form-data; name="refundDetails"
{
    "pnrNumber": "1ZGD27",
    "lastName": "ZAKHAROV",
    "passengers": [{
            "lastName": "ZAKHAROV",
            "passengerType": 0,
            "passengerReferenceNumber": "12",
            "luggageSeats": [],
            "relatedInfantReferenceNumber": "14"
        }, {
            "lastName": "TIKHOMIROV",
            "passengerType": 5,
            "passengerReferenceNumber": "16",
            "luggageSeats": [],
            "relatedAdultReferenceNumber": "12"
        }, {
            "lastName": "SMIRNOVA",
            "passengerType": 4,
            "passengerReferenceNumber": "14",
            "luggageSeats": [],
            "relatedAdultReferenceNumber": "12"
        }
    ],
    "refundReason": 1,
    "comment": "",
    "contact": {
        "firstName": "ARTEM",
        "surname": "ZAKHAROV",
        "email": "testuser@arcadialab.ru",
        "phone": "2147483647"
    }
}
-----WebKitFormBoundary9aHnxXNCpJSjJbBQ--
```

2. "**Other reason**" case. In this case comment field should be filled and document file uploaded, confirming reason of involuntary refund.

```
-----WebKitFormBoundarys1xVgQ9Blka64T30
Content-Disposition: form-data; name="files"; filename="Справка о
nopyдоспособности.pdf"
Content-Type: application/pdf
-----WebKitFormBoundarys1xVgQ9Blka64T30
Content-Disposition: form-data; name="refundDetails"
{
    "pnrNumber": "1ZGD27",
    "lastName": "ZAKHAROV",
    "passengers": [{
```

```
"lastName": "TIKHOMIROV",
            "passengerType": 5,
            "passengerReferenceNumber": "16",
            "luggageSeats": [],
            "relatedAdultReferenceNumber": "12"
        }
    ],
    "refundReason": 2,
    "comment": "Не смог явиться на рейс по причине болезни",
    "contact": {
        "firstName": "MIKHAIL",
        "surname": "TIKHOMIROV",
        "email": "testuser@arcadialab.ru",
        "phone": "4294967296"
    }
}
-----WebKitFormBoundarys1xVqQ9Blka64T30--
```

P	arameter	Description
		Sign of query execution success.
SI	lccess	If errors array is empty, field value will be set to true
d	ata	Returned data
		Refund request number in CRM.
	crmRefundRequestId	Example: 1-46MJI9D.
	autoRefundCompleted	Sign of autorefund processing
e	rrors	Information about errors appeared during query execution.

Response parameters (short form):

Simplified involuntary refund scheme description

- 1. Client opens BMM (booking management module) using PNR number and passenger's last name.
- 2. Selects option "Make a return", switched to "Induced" tab.
- 3. Selects refund reason. By default "Other reason" is set. In this case client should describe reason of involuntary refund and upload document, confirming refund reason. In case of "Due to flight cancellation" it is not necessary.
- 4. Selects passengers for whom refund is needed to be performed.
- 5. Fill personal data fields: first/last name, phone number, email.
- 6. Client selects "Confirm refund" option, api/InvoluntaryRefund method is called.

- 7. In case of successful creation of refund request, information with refund request ID in CRM is displayed to client.
- 8. In case of failure one of possible errors is displayed to client.

No refund sum calculation is performed.

No history of involuntary requests is stored in IBE DB.

There is no control of request execution on operator's side.

There is no limit of amount of refund requests formed for single PNR.

Involuntary ticket refund service for agents using.

POST involuntaryRefund/moneyless method

API service	InvoluntaryRefund/moneyless	
Short description	Let to process involuntary refund of tickets and services on ADP	
Supported HTTP(S)- methods	POST	
Conterminous systems methods used	Sirena: Receiving booking information: order, pnr_status Refund initiation: svc_emd_refund_query, svc_emd_refund_confirm, payment-ext-auth Making changes to a booking: add_ssr, modify_pnr, divide_order	

Description: agents method that let to process involuntary refund of tickets and services in PSS system without interaction with payment system of Airline.

Request format: /api/apiVersion/InvoluntaryRefund/Moneyless

Request parameters:

	Parameter	Mandatory	Description	
pnrNumber		yes	Unique booking number (PNR).	
passengers		yes	Array with information about passengers whom needs to process the involuntary moneyless refund	
	isTicketRefund	yes	The sign that a ticket with services or only services is being refunded.	
	partnerProducts	no	An array of partner services to be returned (the array parameters are similar to the apiVersion/partners/id response parameters)	

lastName	yes	Passenger's last name
passengerReferenceNumber	yes	Passenger reference. Associated with field data -> passengers -> referenceNumber
relatedAdultReferenceNumber	no	Reference to the adult passenger with whom the child or infant is flying. The parameter is filled for the child and infant
relatedInfantReferenceNumber	no	Reference to the infant with whom the adult is flying. The parameter is filled for the adult who flies with infant.
passengerType	yes	Passenger type. Possible types of passengers are presented in EN_8_1_Attachment: Dictionaries of passenger types.
services	no	An array with information about purchased and refundable additional services of the airline.
code	no	Returned additional service code.
ticketNumber	no	Ticket number of the returned additional service.

Response format and parameters are the same with POST api/refund/partial method response format and parameters.

Voluntary tickets and services refund service

API Service	refund, refund/calculate, refund/partial
Short description	Allows to calculate refund sum and perform tickets and services refund and also get information about already performed refund.
Поддерживаемые HTTP(S)-методы	POST, GET
	Sirena:
	Receive information about booking: order, pnr_status
	Initiate refund: svc_emd_refund_query, svc_emd_refund_confirm, payment-ext-auth
Используемые методы смежных систем	Making changes to a booking: add_ssr, modify_pnr, divide_order
	CRM:
	Create refund request: ServiceReqInsert_Input
	BPC:
	Registering an order for autorefund: bmmRefund

POST refund/calculate method

Description: allows to receive breakdown of refund sums for each passenger.

Request format: /api/apiVersion/refund/calculate

Request parameters:

Parameter	Mandadtory	Description	Comments
pnrNumber	yes	PNR number, unique 6-digit booking identifier	
lastName	no	Passenger's last name	
passengers	yes	Array of passengers for which refund sums needs to be calculated	
lastName	yes	Passenger's last name	

		Reference to passenger	
passengerReferenceNumber	yes	Linked with data \rightarrow passengers \rightarrow reference Number	
relatedAdultReferenceNumber	no	Reference to the adult passenger with whom the child or infant is flying.	
		The parameter is filled for the child and infant	
		Reference to the infant with whom the adult is flying.	
relatedInfantReferenceNumber	no	The parameter is filled for the adult who flies with infant.	
luggageSeats	no	Array with information about luggage with separate air ticket and ssr CBBG.	In developing
referenceNumber	yes	Ссылка на услугу, для которой оформлен отдельный авиабилет. Соотносится с полем в ответе GET Reservation data \rightarrow luggageSeats \rightarrow referenceNumber.	In developing
passengerType	yes	Passenger type. Possible values: see EN_8_1_Attachment:	
		Dictionaries of passenger types	
InvoluntaryMoneyless	no	Indicates whether the calculation of refundable amounts is for performing POST api/InvoluntaryRefund/Moneyless refund on ADP.	
	relatedAdultReferenceNumber relatedInfantReferenceNumber luggageSeats referenceNumber	relatedAdultReferenceNumber no relatedInfantReferenceNumber no luggageSeats no referenceNumber yes passengerType yes	passengerReferenceNumber yes Linked with data → passengers → reference Number Reference to the adult passenger with whom the child or infant is flying. The parameter is filled for the child and infant Reference to the infant with whom the adult is flying. The parameter is filled for the adult who flies with infant. IuggageSeats no referenceNumber yes Counter orgenbulg ReferenceNumber yes Counter orgenbulg anadouner. Counter orgenbulg and ser CBBG. Celinka ha yenyry, для которой odpopanen orgenbulg angageSeats → referenceNumber. passengerType yes Possible values: see EN_8_1_Attachment: Dictionaries of passenger types SInvoluntaryMoneyless no

Request examples

Refund for adult passenger

```
{
    "pnrNumber": "1ZGDLS",
    "isInvoluntaryMoneyless": false,
```

```
"passengers": [{
    "lastName": "CHEREPANOV",
    "passengerType": 0,
    "passengerReferenceNumber": "12",
    "luggageSeats": []
    }
]
```

Refund for adult and child

```
{
    "pnrNumber": "1ZGDWS",
    "passengers": [{
            "lastName": "BYKOV",
            "passengerType": 0,
            "passengerReferenceNumber": "12",
            "luggageSeats": []
        }, {
            "lastName": "BARABANOV",
            "passengerType": 5,
            "passengerReferenceNumber": "14",
            "luggageSeats": [],
            "relatedAdultReferenceNumber": "12"
        }
    ]
}
```

Response format

```
{
    "data": [{
            "passengerRefundDetails": [{
                    "hasInfant": boolean,
                    "passengerType": integer,
                    "referenceNumber": string,
                    "surname": string,
                    "ticketRefundDetails": {
                        "isInfantTicket": boolean,
                        "commissionAmount": integer,
                        "refundBonuses": integer,
                        "refundCurrency": integer,
                        "refundTotal": integer,
                        "taxDetailsInformation": [{
                                 "taxCategory": string,
                                 "taxDetails": [{
                                         "rate": string,
                                         "currencyCode": string,
                                         "type": string
                                     }
```

```
]
                         }
                     ],
                     "ticketNumber": string
                 },
                "luggageSeatsRefundDetails": [],
                "serviceRefundDetails": [{
                         "code": string,
                         "text": string,
                         "commissionAmount": integer,
                         "refundBonuses": integer,
                         "refundCurrency": integer,
                         "refundTotal": integer,
                         "taxDetailsInformation": [{
                                 "taxCategory": string,
                                 "taxDetails": [{
                                          "rate": string,
                                          "currencyCode": string,
                                          "type": string
                                      }
                                 1
                             }
                         ],
                         "ticketNumber": string
                     }
                 ],
                 "partnerProducts": [{
                         "document": string,
                         "refundAmount": integer,
                         "isRefundAmountUnknown": boolean,
                         "partnerId": integer,
                         "partnerType": integer,
                         "bookingStatus": integer,
                         "code": string,
                         "amount": integer,
                         "currency": string,
                         "passengerReference": string,
                         "flightReference": string,
                         "isInfantProduct": boolean,
                         "bookingId": string,
                         "orderId": string,
                         "compatibleProductCodes": [string]
                     }
                 ]
            }
        ],
        "refundWithTicketOnlyServices": [string]
    }
],
"errors": [{
        "ibeCode": number,
        "description": string,
        "messages": [{
                 "code": string,
                "text": string
            }
        1
```

```
}
],
"success": boolean
}
```

Response parameters

Parameter	Description	Comments
success	Sign of query execution success.	
	If errors array is empty, field value will be set to true	
data	Returned data	
passengerRefundDetails	Array of objects with refund details information for each passenger.	
hasInfant	Flag identifying whether passenger travels with infant	
	Passenger type	
passengerType	Possible values: see EN_8_1_Attachment: Dictionaries of passenger types	
referenceNumber	Reference to passenger	
surname	Passenger's surname	
ticketRefundDetails	Array of objects with refund details information	
isInfantTicket	Flag identifying whether ticket is infant's document	
commissionAmount	Commission amount for refund	
refundBonuses	Number of refunded "Wings" bonuses	
refundCurrency	Number of refunded	
refundTotal	Total refund sum, sum of refundBonuses and refundCurrency	

		ATC number	
ticketNumber		Ticket number should contain 13 digits	
		Services information about tariffs and fees.	
tax	DetailsInformation	Important: Information from present segment can be ignored.	
		refundBonuses and refundCurrency values should be displayed to a user.	
		Tax category	
	taxCategory	For refundable taxes "R" is returned, for non-refundable taxes - "NRT".	
1	taxDetails	Array of objects with information about tariffs and fees details.	
	rate	Tariff/fee sum	
	currencyCode	Currency code	
	type	Tariff/fee type	
		Array with information about CBBG luggage with separate air ticket to refund.	
luggag	geSeatsRefundDetails	All array elements are the same with passengerRefundDetails array elements, the field "surname" has value "CBBG".	In developing
servic	eRefundDetails	Array of objects with service's refund information.	
		Service code	
cod	e	Possible values: see EN_8_1_Attachment: Dictionaries of services types	

text	Type of refundable pet when code="PETC".
commissionAmount	Commission amount for refund of service.
refundBonuses	Number of refunded "Wings" bonuses
refundCurrency	Number of refunded roubles
refundTotal	Total refund sum, sum of refundBonuses and refundCurrency
	EMD number
ticketNumber	Ticket number should contain 13 digits
taxDetailsInformation	Services information about tariffs and fees.
	Tax category.
taxCategory	For refundable taxes "R" is returned, for non-refundable taxes - "NRT".
taxDetails	Array of objects with information about tariffs and fees.
rate	Tariff/fee sum
currencyCode	Currency code
type	Tariff/fee type
partnerProducts	Array of objects with partner's products refund information
amount	Partner's service price
bookingId	Unique partner's service order id
bookingStatus	Partner's services order status
code	Partner's service tariff code. See EN_8_3_Attachment: Partner's services.

		currency	Currency code	
		document	Partner's service document number. For insurances - issued insurance policy number.	
		isInfantProduct	Flag identifying whether service is issued for an infant.	
		isRefundAmountUnknown	Flag identifying whether the amount for refund of partner product is unknown.	
		partnerId	Partner's id.	
		partnerType	Partner's type.	
		passengerReference	Reference to passenger for whom partner's service is being refunded	
		refundAmount	Refundable sum.	
		flightReference	Reference to the flight segment, if the partner product wasn't added for the entire flight.	
		orderId	Partner order id	
		compatibleProductCodes	Codes of services of the current partner, which are compatible with this service when purchased it	
	refi	undWithTicketOnlyServices	Array with service codes that can't be refunded without refunding the ticket.	In developing
eı	errors		Information about errors appeared during query execution.	
	ibe	Code	Error code, see EN_8_2_Attachment: IBE error codes	
	des	cription	Code description, see. EN_8_2_Attachment: IBE error codes	

		Array of objects, containing errors from Sirena response.	
m		Array can be empty, it is recommended to analyse errors by ibeCode.	
code		Sirena error code	
	text	Sirena error text	

POST refund/partial method

Description: allows you to refund tickets for booking in the context of passengers.

Request format: /api/apiVersion/refund/partial

Request parameters:

	Parameter	Mandadtory	Description	Comments
pnrNumber		yes	PNR number, unique 6- digit booking identifier	
passengers		yes	An array of passengers for which refund sums needs to be calculated	
isTic	cketRefund	yes	The sign that a ticket with services or only services is being returned	
part	merProducts	no	An array of partner services to be returned (the array parameters are similar to the GET api/Reservation response parameters)	
lastN	Name	yes	Passenger's last name	
pass	engerReferenceNumber	yes	Passenger reference. Associated with field data -> passengers -> referenceNumber	

luggageSeats	no	Array with information about luggage with separate air ticket and ssr CBBG.	In developing
passengerType	yes	Passenger type. Possible types of passengers are presented in EN_8_1_Attachment: Dictionaries of passenger types.	
relatedAdultReferenceNumber	no	Reference to the adult passenger with whom the child or infant is flying. The parameter is filled for the child and infant	
relatedInfantReferenceNumber	no	Reference to the infant with whom the adult is flying. The parameter is filled for the adult who flies with infant.	
services	no	An array with information about purchased and refundable additional services of the airline	
code	yes	Returned additional service code	
ticketNumber	yes	Ticket number of the returned additional service	

Response format: the same as the refund/calculate method, the crmRefundRequestId field is added with the number of the created request for a refund to CRM, if autorefund was unsuccessful.

Response parameters (short description):

	Parameter	Description	Comments
		Sign of query execution success.	
s	uccess	If errors array is empty, field value will be set to true	
d	lata	Returned data	
		Array with refund information	
	passengerRefundDetails	Full analogue of data in response of api/refund/calculate method	
		Refund request number in CRM.	
	crmRefundRequestId	Example: 1-46MJI9D.	
	refundWithTicketOnlyServices	Array with service codes that can't be refunded without refunding the ticket.	In developing
e	errors	Information about errors appeared during query execution.	

Requests examples

Example of requesting a full refund of a ticket with additional airline services and partner services

```
{
    "pnrNumber": "1ZGLB0",
    "lastName": "KUZNETSOV",
    "passengers": [{
            "lastName": "KUZNETSOV",
            "passengerType": 0,
            "passengerReferenceNumber": "12",
            "luggageSeats": [],
            "isTicketRefund": true,
            "partnerProducts": [{
                    "partnerId": 7,
                    "partnerType": 3,
                    "bookingId": "36a0173b-aee6-40e6-8d80-aaf3b154904b",
                    "code": "SBERDOC"
                }, {
                    "partnerId": 1,
                    "partnerType": 1,
                    "bookingId": "49753312-18df-4ac0-a68e-7c15ea8fe8b8",
                    "code": "AVIADYNAMIC"
                }
            ],
            "services": [{
                    "ticketNumber": "2624500003235",
```

```
"code": "HTML"
}
]
}
]
```

Example of request for refund of partner services without a ticket

```
{
    "pnrNumber": "1ZROML",
    "lastName": "TESTOV",
    "passengers": [{
            "lastName": "TESTOV",
            "passengerType": 0,
            "passengerReferenceNumber": "12",
            "isTicketRefund": false,
            "partnerProducts": [{
                     "partnerId": 1,
                     "partnerType": 1,
                     "bookingId": "9940f823-4bb8-4c7c-a485-7341551c3285",
                    "code": "AVIADYNAMIC"
                }
            ]
        }
   ]
}
```

An example of a request for a refund of additional airline services without a ticket

```
{
    "pnrNumber": "1ZRTVO",
    "lastName": "TESTOV",
    "passengers": [{
            "lastName": "TESTOV",
            "passengerType": 0,
            "passengerReferenceNumber": "12",
            "isTicketRefund": true,
            "partnerProducts": [],
            "services": [{
                     "ticketNumber": "2624552270079",
                     "code": "PETC"
                }
            }
        ]
    }
```

Description of voluntary refund process

Voluntary refund is initiated by airline's client own will.

Short description of voluntary refund business process.

- 1. Client opens BMM (booking management module) using PNR number and passenger's last name.
- 2. Selects option "Make a return", pop-up window gets opened with information about passengers existing in booking.
- 3. Selects a Voluntary refund.
- 4. Selects passengers for whom refund is needed to be performed and clicks on "Calculate amount" (for refund).
- 5. api/refund/calculate method is called, refund details data is displayed to client (refund bonuses, sum, fines etc). Actual refund is not performed at this step.
- 6. Client selects "Confirm refund" option, api/refund/partial method is called.
- 7. The IBE service performs a refund of services and/or air tickets to the API of partners and Sirena.
- 8. The IBE service validates the possibility of registering an auto return order.
- 9. The IBE service registers an order for return (using a separate method for registering a return order in the PM. Registration is always on the original PNR for which the payment was made).
- 10. The PM checks the possibility of auto-refund for the current order: it requests a GET api/refund, validates the contents of the order and the amounts to be refunded.
- 11. The PM sends a refund request to the bank.
- 12. The PM sends the status of the request for a refund: Option A the order is accepted by the bank for return; Option B the order is not accepted for return, or an error has been received from the PM
- 13. Then option A:
 - 1. The IBE service informs the user about a successfully completed refund request with information that the funds will be credited to the card within some time, depending on the bank
 - 2. The PM fiscalizes the return receipt. The check is sent to the client.
 - 3. When you re-enter the BMM, information is displayed that the order has been returned.
- 14. Then option B:
 - 1. The IBE service generates a request for a refund in CRM.
 - 2. If the return fails, one of the possible error messages is displayed.
 - 3. The IBE service informs the user about a successfully created refund request with information about the request number.
 - 4. Within 30 days, the request in CRM is processed manually by the operator, and the amount to be returned is requested from the engine.
 - 5. After financial refund operation is performed, confirmation is sent to IBE (information about refund completion is being recorded to DB).
 - 6. Refund considered to be complete.

General technical information.

- 1. For each refund (initiated by api/refund method call) a record with unique refund session ID is created in DB.
- 2. 3 entities can be linked with refund session: a) tickets refund information entity, b) airline's services refund information entity c) partner's services refund information entity

- 3. Refund session can have several states. During refund process IBE transfers session from one state to another performing following operations:
 - 1. Initiated refund session is initiated;
 - 2. VatCalculated VAT information is calculated for refund;
 - 3. PartnerServicesCanceled partners services cancellation performed if it is necessary;
 - 4. PnrSplitted PNR is split into several parts (in case of partial refund);
 - 5. CrmRequestCreated Refund request is created in CRM;
 - 6. PnrCanceled PNR and tickets are cancelled (irreversible operation). In case of partial refund child PNR and its tickets gets cancelled.
 - 7. ManualAnalysis an error appeared in voluntary refund process. See point 5.
- 4. Entities with information about tickets, airline's and partner's services also has several states:
 - 1. NotAvailable entity is not available for refund sum information retrieve;
 - 2. Available refund sum information can be retrieved for a ticket/service;
 - 3. Processed refund is confirmed;
 - 4. ManualProcessingRequired manual processing is required for this refund;
 - 5. Failed refund confirmation end with an error
- 5. Complete of the refund session to the final state

If an error appears during refund procedure and operation hangs in one of intermediate states (before PnrCanceled state) then special job periodically attempts to continue refund process.

If refund session does not transfer to terminal state, during allotted time, IBE logs an error and transfers session to ManualAnalysis state.

Error gets handled in Azure Insights and email notification is being sent for this event. Manual analysis of this situation is performed afterwards.

For retrieving of refund session information and refund confirmation GET refund/pnr and PUT refund/pnr methods of GOI is being used.

These methods are described in GOI documentation.

Failed request and response examples

DescriptionRequest formatResponse example

Г		
	Request for point 1.	
Lets consider that in 1ZGLL0 booking adult passenger (of type 0) is added and correct reference to passenger - 12. An error will appear in case of: 1. Incorrect reference to passenger is passed. 2. Incorrect type of passenger is passed.	<pre>Request for point 1. { "pnrNumber": "1ZGLLO", "lastName": "TERENTEVA", "passengers": ["lastName": "TERENTEVA", "passengerReferenceNumber": "14", "isTicketRefund": true, "luggageSeats": [], "services": [], "partnerProducts": []] } Request for point 2. { "pnrNumber": "1ZGLLO", "lastName": "TERENTEVA", "passengers": [[</pre>	<pre>{ "errors": [{ "ibeCode": 1062, "messages": [{ "text": "Some passenger refund requested for doesn't exist in reservation" }, { "text": "The reservation doesn't have a ticket to refund or the request has an infant ticket to refund"</pre>
	}	

```
{
                             "pnrNumber": "1ZGDWS",
                                                          {
                             "lastName": "BYKOV",
                                                              "errors": [
                             "passengers": [
                                                                  {
                                 {
                                                                       "ibeCode":
                                                          1062,
                                      "lastName":
                         "BYKOV",
                                                                       "messages":
                                      "passengerType":
                                                          [
Booking for 1 adult and 1
                         Ο,
                                                                           {
child
                         "passengerReferenceNumber":
                                                          "text": "Some passenger
                         "12",
                                                          refund requested for is
It is not possible to
                                                          not adult or after
perform refund only for
                         "isTicketRefund": true,
                                                          refund an infant will
adult passenger.
                                      "luggageSeats":
                                                          be left without adults"
                         [],
                                                                           }
                                      "services": [],
                                                                       ]
                                                                  }
                         "partnerProducts": []
                                                              ],
                                                              "success": false
                                }
                             ]
                                                          }
                         }
```

GET refund method

Description: allows to receive information about already performed refund.

Request format: /api/refund

Request parameters:

Parameter	Description	Comments
pnrNumber	PNR number, unique 6-digit booking identifier	
lastName	Passenger's last name	
lastNameHash	Passenger last name hash	
ticketNumber	Ticket number of passenger	In developing

Response format

```
{
    "data": {
        "pnrNumber": string,
        "createdDate": datetime,
        "crmRefundRequestId": string
    },
    "errors": [{
        "ibeCode": number,
        "description": string,
    }
}
```

```
"messages": [{
          "code": string,
          "text": string
        }
     ],
     "success": true
}
```

Response format:

Parameter	Description
	Sign of query execution success.
success	If errors array is empty, field value will be set to true
data	Returned data
pnrNumber	PNR number, unique 6-digit booking identifier
createdDate	Date and time in GMT of refund.
crmRefundRequestId	Request ID in CRM.
errors	Information about errors appeared during query execution.
ibeCode	Error code, see EN_8_2_Attachment: IBE error codes
description	Code description, see. EN_8_2_Attachment: IBE error codes
messages	Array of objects, containing errors from Sirena response. Array can be empty, it is recommended to analyse errors by ibeCode
code	Sirena error code
text	Sirena error text

Example of successful response:

```
{
    "data": [{
        "pnrNumber": "1ZGK8W",
        "createdDate": "2022-08-23T11:31:54.279264",
        "crmRefundRequestId": "1-5KYKNCR"
        }
    ],
    "errors": [],
    "success": true
}
```

Authorize in CRM: api/user (unavailable for agents)

API service	user
Short description	Allows to authorize as existing "Wings" loyalty program user in CRM
Supported HTTP(S)- methods	POST
Conterminous systems methods used	CRM: AuthorizeMember, GetEntity, GetClientHousehold

Method POST user

Description: authorisation in CRM

Request format /api/apiVersion/user

Request parameters

Parameter	Description
login	User login
password	User password
token	Auth token

Method allows to authorize either with login/pass or with token, returned by getSession CRM method.

Request examples

Authorisation with login and password

```
{"login":"1000761309","password":"Alex"}
```

Authorisation with token

1. Call getSession method with auth parameters. Receive auth token:

```
{
    "Login": "1000761309",
    "SessionId": "1626e097-35d3-4972-98fe-ae23dac23766"
}
```

2. Authorize with login and token

{"login":"1000761309","token":"1626e097-35d3-4972-98fe-ae23dac23766"}

Response format

```
{
 "data": {
   "userId": string,
   "firstName": string,
    "firstNameLat": string,
    "middleName": string,
    "middleNameLat": string,
    "lastName": string,
    "lastNameLat": string,
    "birthDate": datetime,
    "email": string,
    "cellPhone": string,
    "homePhone": string,
    "address": {
      "city": string,
      "country": string,
      "region": string,
      "street": string,
      "zip": string
    },
    "documents": [{
        "number": string,
        "title": string,
        "lastUpdateDate": string,
        "documentType": integer,
        "countryCode": string,
        "countryName": string,
        "docId": string
      }
    ],
    "logins": [{
        "loginName": string,
        "loginType": string
      }
   ],
    "loyalties": [{
        "memberId": string,
        "level": string,
        "program": string,
        "programArt": string,
        "joinDate": datetime,
        "currentPoints": integer,
        "levelPoints": integer,
        "levelBonus": integer,
```

```
"levelStartDate": date,
      "lastFlightDate": date,
      "cards": [{
          "active": boolean,
          "ffn": string,
          "name": string,
          "cardLevel": string,
          "cardType": string,
          "issueDate": datetime,
          "validFromDate": datetime,
          "validToDate": datetime
        }],
      "activeCard": {
        "active": boolean,
        "ffn": string,
        "name": string,
        "cardLevel": string,
        "cardType": string,
        "issueDate": datetime,
        "validFromDate": datetime,
        "validToDate": datetime
      }
    }],
  "sex": integer,
  "wingsLoyalty": {
    "memberId": string,
    "level": string,
    "program": string,
    "programArt": string,
    "joinDate": datetime,
    "currentPoints": integer,
    "levelPoints": integer,
    "levelBonus": integer,
    "levelStartDate": date,
    "lastFlightDate": string,
    "cards": [{
        "active": boolean,
        "ffn": string,
        "name": string,
        "cardLevel": string,
        "cardType": string,
        "issueDate": datetime,
        "validFromDate": datetime,
        "validToDate": datetime
      }],
    "activeCard": {
        "active": boolean,
        "ffn": string,
        "name": string,
        "cardLevel": string,
        "cardType": string,
        "issueDate": datetime,
        "validFromDate": datetime,
        "validToDate": datetime
    }
  }
},
```

```
"errors": [{
    "ibeCode": integer,
    "description": string,
    "messages": [{
        "code": string,
        "text": string
      }]
    }],
"success": boolean
}
```

Response parameters

Important! All data received from CRM and not validated on IBE side.

Parameter	Description
	Sign of query execution success.
success	If errors array is empty, field value will be set to true
data	Returned data
userId	User ID in CRM
firstName	Name (Cyrillic)
firstNameLat	Name (Latin)
middleName	Middle name (Cyrillic)
middleNameLat	Middle name (Latin)
lastName	Last name (Cyrillic)
lastNameLat	Last name (Latin)
	Date of birth
birthDate	Format: yyyy-MM-ddTHH:mm:ss
email	Email
cellPhone	Cellular phone number
homePhone	Home phone number
address	Object with information about user's address
city	City
country	Country

region	Region
street	Street
zip	Zip
documents	Array of objects with information about user's documents
number	Document number
title	Document title
lastUpdateDate	Document's last update time
	Document type
documentType	Possible values: <u>Attachment 2. Document types</u>
	Country code where document was issued
countryCode	Possible values: EN_Attachment 2. Countries
	Country name where document was issuesd
countryName	For instance "Russian Federation"
	Specified on CRM side, may not match with values from countries dictionary.
docId	Document's unique ID in CRM
logins	Array of objects with information about available user's logins
loginName	Login name
	Login type
loginType	Possible values: email, phone, other
loyalties	Array of objects with information about loyalty programs in which user i participating
memberId	Member ID
level	Program level
program	Program
programArt	Program vendor code
joinDate	Join date
currentPoints	Current Points

	levelPoints	Service field
	levelBonus	Service field
		Level start date
	levelStartDate	Format: dd.MM.yyyy
	lastFlightDate	Date of last flight
	cards	Array of Card objects with information about user's cards
	activeCard	Card object with information about user's active card
		User's sex
S	ex	Possible values: <u>Attachment 2. Passenger sex</u>
v	vingsLoyalty	Object with information about "Wings" loyalty program
	memberId	Member ID
	level	Level
	program	Program
	programArt	Program vendor code
	joinDate	Join date
	currentPoints	Current points
	levelPoints	Service field
	levelBonus	Service field
	levelStartDate	Level start date
	lastFlightDate	Date of last flight
	cards	Array of Card objects with information about user's cards
	activeCard	Card object with information about user's active card
		Sign of query execution success.
err	ors	If errors array is empty, field value will be set to true
i	beCode	IBE error code, see <u>Attachment 1. IBE error codes</u>
d	lescription	IBE error description, see see <u>Attachment 1. IBE error codes</u>
messages		Array of objects, containing errors from Sirena response. Array can be empty, it is recommended to analyse errors by ibeCode.

	code	Sirena error code
	text	Sirena error text

Card

Parameter	Description
active	Sign of card's activity
ffn	Card number
name	Loyalty program's user name
cardLevel	Card level
cardType	Card type
	Card issue datetime
issueDate	Format: yyyy-MM-ddTHH:mm:ss
	Valid from date
validFromDate	Format: yyyy-MM-ddTHH:mm:ss
	Valid to date
validToDate	Format: yyyy-MM-ddTHH:mm:ss

API service	payment
Short description	Service allows to obtain payment link from BPC system
Supported HTTP(S)-methods	GET, POST
Conterminous systems methods used	BPC: Obtain payment link - registerOrder Retrieve order information - getPaymentResult Retrieve information to display on the payment page - getPaymentJson Request for payment - performPayment For payment/email - manage/login, manage/email/emailPayment.do CRM: Holding of unique promocode: UALPromotionCodesholdPromoCode

Booking payment service (unavailable for agents)

POST payment method

Description: forms link for redirection to booking payment form

Request format /api/apiVersion/payment

Request body

```
{
    "lang": "string",
    "redirectLang": "string",
    "returnUrl": "string",
    "callbackUrl": "string",
    "engine": "string"
}
```

Request parameters

Parameter	Description
lang	Interface language for the BPC payment form. Possible values: • ru - Russian; • en - English; • cn - Chinese.
redirectLang	Redirection language to BMM after payment. Possible values: • ru - Russian; • en - English; • zh - Chinese; • uz - Uzbek.
returnUrl	Return address after payment. For example: <u>https://service.uralairlines.ru/</u>
callbackUrl	Url for retrieve order status
engine	engine for BMM

Response format

```
{
 "data": {
   "orderId": string,
   "paymentFormURL": string
 },
 "errors": [{
      "ibeCode": integer,
      "description": string,
     "messages": [{
          "code": string,
          "text": string
        }
     ]
   }
 ],
 "success": boolean
}
```

Response parameters

	Parameter	Description
		Sign of query execution success.
sı	iccess	If errors array is empty, field value will be set to true
d	ata	Returned data
	orderId	Order ID
		payment link
	paymentFormURL	Format: https://web.rbsuat.com/amadeuspsp/static/payment/payment.html
		?orderId= <order_id></order_id>
		&hash= <hash></hash>
		&systemId= <system_id></system_id>
		&language= <language></language>
e	rrors	Information about errors appeared during query execution.
	ibeCode	IBE error code.
	description	IBE error description
	mossogg	Array of objects, containing conterminous system's errors
	messages	Array might be empty. It is recommended to analyze ibeCode field.
	code	Error code
	text	Error text

Successful requests and response examples

```
{
   "data": {
    "orderId": "a2c0fa9a-9712-498e-b7f4-d10e21e43e68",
    "paymentFormURL":
   "https://web.rbsuat.com/amadeuspsp/static/payment/payment.html?orderId=a2c0fa
9a-9712-498e-b7f4-
d10e21e43e68&hash=7d0cb651e8b9bf767c8d1291d5c25b0fb1f9c58ac83b61ab1b4bb985350
5eeb0&systemId=mainweb&language=ch"
    },
    "errors": [],
    "success": true
}
```

POST payment/email method

Description: sends a letter to pay for the order to the mail specified when booking.

Request format /api/apiVersion/payment/email

Request body

```
{
    "lang": "string",
    "redirectLang": "string"
```

}

Request parameters

Parameter	Description
lang	Interface language for the BPC payment form. Possible values: • ru - Russian; • en - English; • cn - Chinese.
redirectLang	Redirection language to BMM after payment. Possible values: • ru - Russian; • en - English; • zh - Chinese; • uz - Uzbek.

Response format

```
{
  "errors": [{
    "ibeCode": integer,
    "description": string,
```

```
"messages": [{
    "code": string,
    "text": string
    }
  ]
  }
],
"success": boolean
}
```

Response parameters

Parameter		rameter	Description
	success errors		Sign of query execution success.
SI			If errors array is empty, field value will be set to true
e			Information about errors appeared during query execution.
	ibe	Code	IBE error code.
	des	scription	IBE error description
			Array of objects, containing conterminous system's errors
	me	essages	Array might be empty. It is recommended to analyze ibeCode field.
		code	Error code
		text	Error text

Successful requests and response examples

```
{
  "errors": [],
  "success": true
}
```

GET payment method

Description: allows to check booking payment status

Request format /api/apiVersion/payment

Query sample:

```
api/apiVersion/payment/?orderId=f3999077-86bf-495e-a48d-1d16ac49af5f
```

Request parameter

Parameter	Description
orderId	Checking order number

Response format

```
{
  "data": string,
  "errors": [{
    "ibeCode": integer,
    "description": string,
    "messages": [{
        "code": string,
        "text": string
      }
   ]
   }
  ],
  "success": boolean
}
```

Response parameters

]	Par	ameter	Description
	success		Sign of query execution success.
su			If errors array is empty, field value will be set to true
	data errors		Information about payment status
aa			If empty error is returned, then order is not payed
er			Information about errors appeared during query execution.
	ibe	Code	IBE error code.
	des	cription	IBE error description.
	messages		Array of objects, containing conterminous system's errors
			Array might be empty. It is recommended to analyze ibeCode field.
		code	Error code

```
text Error text
```

Successful requests and response examples

```
{
    "data": "VI411111X1111",
    "errors": [],
    "success": true
}
```

Failed requests and response examples

```
{
  "errors": [{
    "ibeCode": 1300,
    "description": "Unknown Payment gate error.",
    "messages": [{
        "code": "NO_PAYMENTS_IN_DB_BY_ORDER",
        "text": null
        }
    ]
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```

GET payment/info method

Description: retrieving the information that should be displayed on the payment page before making payment.

Request format /api/apiVersion/Payment/Info

Query sample:

/api/apiVersion/Payment/Info?lang=ru

Request parameter

Parameter	Description
-----------	-------------

	Interface language for the BPC.
	Possible values:
lang	 ru - Russian; en - English; cn - Chinese.

Response format

```
{
    "data": {
        "orderId": string,
        "errorCode": string,
        "mobileErrorCode": string,
        "status": string,
        "pnr": string,
        "currency": string,
        "remainMilisecs": decimal,
        "amount": decimal,
        "language": string
    },
    "errors": [{
            "ibeCode": integer,
            "description": string,
            "messages": [{
                     "code": string,
                    "text": string,
                    "additionalInfo": {
                         "ssrType": string,
                         "info": string
                     }
                }
            ]
        }
    ],
    "success": boolean
}
```

Parameter	Description
SU22255	Sign of query execution success.
success	If errors array is empty, field value will be set to true
data	Returned data.
orderId	OrderId in BPC.

errorCode	Error code that returns from BPC. If the request finishes without errors then the value is "OK" (it is the same with mobileErrorCode).	
mobileErrorCode	Error code that returns from BPC. If the request finishes without errors then the value is "OK".	
status	The status that returns from BPC.	
pnr	Code of reservation.	
currency	Three-letter currency code.	
remainMilisecs	The remaining time in milliseconds during which payment will be available.	
amount	The amount to be paid in the minimum currency units.	
language	Two-letter language code.	
errors	Information about errors appeared during query execution. IBE error code. IBE error description.	
ibeCode		
description		
	Array of objects, containing conterminous system's errors.	
messages	Array might be empty. It is recommended to analyze ibeCode field.	
code	Error code.	
text	Error text.	
additionalInfo	Additional information about errors.	
ssrType	Ssr type.	
info	Information.	

Successful requests and response examples

```
{
    "data": {
        "orderId": "e65f9ade-dc0f-4f58-b6ed-c83254b34aea",
        "errorCode": "OK",
        "mobileErrorCode": "OK",
        "pnr": "UEX70U",
        "currency": "RUB",
        "remainMilisecs": 1490243.0,
        "amount": 209900.0,
        "language": "ru"
},
```

```
"errors": [],
"success": true
}
```

Failed requests and response examples

Online check-in service

API service Checkin	
Short descriptionAllows to check online check-in for your flight from the booking management module and, if available, go to registration service	
Supported HTTP- (S) methods	GET

GET Checkin method

Description: allows to get data on the possibility of registration. Return the time of start and end of registration, remaining time until start or end of registration.

Request format /api/apiVersion/checkin

Request parameters

Parameter	Description
lastName	Last name of one of the passengers added to the booking. The parameter is passed in latin.
pnrNumber	PNR number for which information is needed

Response format

```
{
    "data": {
        "segments": [
            {
                "canRegister": bool,
                "flightReference": string,
                "webCheckinEndDate": datetime,
                "webCheckinEndDateUtc": datetime,
                "webCheckinStartDate": datetime,
                "webCheckinStartDateUtc": datetime,
                "webCheckinEndRemainingTime": integer,
                "webCheckinStartRemainingTime": integer
            }
        ],
        "passengers": [
            {
                "passengerReference": strgin,
                "flightReference": string,
                "ticketNumber": string,
```

Parameter	DescriptionSign of the success of the request. If the errors array is empty, then the field value will be trueOnline check-in information	
success		
data		
segments	Array of flight segments	
canRegister	Sign of registration availabilty	
flightReference	Flight reference	
webCheckinEndDate	Local date of checkin end	
webCheckinEndDateUtc	UTC date of checkin end	
webCheckinStartDate	Local date of checkin start	
webCheckinStartDateUtc	UTC date of checkin start	
webCheckinEndRemainingTime	Remaining time until end of registration	
webCheckinStartRemainingTime	Remainig time until start of registration	
passengers	Passenger list	
passengerReference	Passenger reference	
flightReference	Flight reference	

	ticket	Number	Passenger ticket number
	regist	ered	Sign of registration
errors			Information about errors that occurred during the operation of the service
	ibeCode		Error code, see Attachment 1 IBE error codes
	descript	ion	Error description, see Attachment 1 IBE error codes
	messages		An array of objects containing errors from Sirena answer. The array may be empty, it is recommended to analyze the error by field ibeCode.
	code		Sirena error code
	text		Sirena error text

Examples of successful responses

Response when check-in is open and the second passenger is already checked-in

```
{
 "data": {
    "canRegister": true,
    "remainingTime": 5905,
    "passengers": [
     {
       "ticketNumber": "2622439494689",
        "registered": false
      },
      {
        "ticketNumber": "2622439494692",
        "registered": true
      }
   ]
 },
 "errors": [],
 "success": true
}
```

Response when registration is not open yet:

{

```
"data": {
    "canRegister": false,
    "remainingTime": 115380,
    "passengers": []
},
"errors": [],
"success": true
}
```

Change passenger's data service

API service	passenger
Short description	Allows to change passenger's data in booking
Supported HTTP(S)-methods	PUT
Conterminous systems methods used	Sirena: modify

PUT passenger method

Description: allows to change passenger's personal data in booking

Implemented logic:

- 1. The fields "Last name", "Name" and "Middle name", "Sex", "Birth date", "Document number" it isn't allowed to change.
- 2. The fields "E-mail", "Phone" it is allowed to change one time.

Request format: /api/apiVersion/passenger

Request parameters

Parameter	Mandatory	Description
referenceNumber	yes	Reference to passenger
passengerType	yes	Passenger's type
surname	no	Last name
firstName	no	First name
middleName	no	Middle name
email	no	Email
phone	no	Phone
nationality	no	Nationality
sex	no	Sex
birthDate	no	Date of birth
documentNumber	no	Document number
callbackUrl	no	Url for retrieve payment status
engine	no	engine for BMM

lang	no	Interface language for the BPC payment form. Possible values: • ru - Russian; • en - English; • cn - Chinese.
redirectLang	no	Redirection language to BMM after payment. Possible values: • ru - Russian; • en - English; • zh - Chinese; • uz - Uzbek; • ky - Kyrgyz; • fr - French.
returnUrl	no	Return address after payment.

Response format

```
{
    "data": {
        "orderId": string,
        "paymentFormURL": string,
        },
    "errors": [{
        "ibeCode": number,
        "description": string,
        "messages": [{
            "code": string,
            "text": string
        }]
    }],
    "success": boolean
}
```

Parameter	Description
-----------	-------------

success		Sign of query execution success.		
51		If errors array is empty, field value will be set to true		
d	ata	Returned data		
	orderId	Order ID		
		Payment link		
		Format: https://web.rbsuat.com/amadeuspsp/static/payment/payment.html		
	novmontFormUDI	?orderId= <order_id></order_id>		
	paymentFormURL	&hash= <hash></hash>		
		&systemId= <system_id></system_id>		
		&language= <language></language>		
e	rrors	Information about errors appeared during query execution.		
	ibeCode	Error code, see EN_Attachment 1. IBE error codes		
	description	Code description, see. EN_Attachment 1. IBE error codes		
	messages	Array of objects, containing errors from Sirena response. Array can be empty, it is recommended to analyse errors by ibeCode.		
	code	Sirena error code		
	text	Sirena error text		

Request and response examples

Description	Request example	Response example	
Mandatory parameter referenceNumber is not passed	{ "surname": "Test" }	<pre>{"errors":[{"ibeCode":1008, "description":"Data validation error.","messages":[{"code":"ReferenceNumber", "text":"'Reference Number' should not be empty."}]], "success":false}</pre>	
Invalid value of passengerType is passed	<pre>{ "referenceNumber": 2, "passengerType": 1 }</pre>	<pre>{"errors":[{"ibeCode":1082, "description":"Passenger not found in reservation", "messages":[]}],"success":false}</pre>	

	Passenger in booking	
Valid request	<pre>Passenger in booking { "id": 12, "hasInfant": false, "referenceNumber": "12", "firstName": "ANTON", "middleName": "ANDREEVICH", "surname": "SAVIN", "passengerType": 0, "birthDate": "1999-10- 25T00:00:00", "sex": 0, "nationality": "RUS", "documentNumber": "4444111222", "documentExpiryDate": "2049-12-31T00:00:00", "email": "SOBAKA010101@MAIL.RU", "phone": "79531568787", "documentType": 0, "isAdult": true, "isChanged": false } Request { "referenceNumber": "12", "passengerType": 0, "documentNumber": "4444111222", "email": "sobaka010101@mail.ru", "phone": "79531568786", "sex": 0, "birthDate": "1999-10- 25T00:00:00Z", "lang": "ru", "redirectLang": "ru" } </pre>	<pre>{"data":{ "orderId":"0c42e8e6-5f91- 4e04-b4d6-347d840014fa", "paymentFormURL": "https://web.rbsuat.com /amadeuspsp/static/payment /payment.html ?orderId=0c42e8e6- 5f91-4e04-b4d6-347d840014fa &systemId=mainwebst &language=ru &hash=661a02522e176c52d97d7e 6436a44b3115ea8ea1bfc9ca3 e10788780d1feaf09"}, "errors":[], "success":true}</pre>

Contact info add service Reservation/AddContactInfo (for ADP environment)

API service	Reservation/AddContactInfo
Short description	Allow to add contact info to a passenger or without a reference
Supported HTTP(S)-methods	POST
Conterminous systems methods used	Sirena: modify_pnr

POST Reservation/AddContactInfo method

Description: Allow to add email or phone number to a passenger or add contact info without reference certain passenger

You can see added contact info in the response of GET Reservation/Advanced response

Request format: /api/apiVersion/Reservation/AddContactInfo

Request parameters

P	arameter	Description	
re	eservationNumber	PNR of reservation	
sı	urname	Passenger's surname	
c	ontactInfo	Array with contact info	
	email	Email	
	phoneNumber	Phone number	
	passengerReference	Reference to a passenger (optional)	

Reponse format

```
{
    "errors": [{
        "ibeCode": number,
        "description": string,
        "messages": [{
            "code": string,
            "text": string
        }]
    }],
    "success": boolean
}
```

P	ara	meter	Description
			Sign of query execution success.
success If errors array is empty, field value will be set to true		If errors array is empty, field value will be set to true	
er	ro	rs	Information about errors appeared during query execution.
	ib	eCode	Error code, see EN_Attachment 1. IBE error codes
	de	escription	Code description, see. EN_Attachment 1. IBE error codes
	m	lessages	Array of objects, containing errors from Sirena response. Array can be empty, it is recommended to analyse errors by ibeCode.
		code	Sirena error code
		text	Sirena error text

Service for retrieving SSR and remarks information /api/version/Reservation/Advanced (for ADP environment)

API service	/Reservation/Advanced	
Short description	Allows you to get all SSRs and remarks (with the RM type) that are in the booking in order to view them, as well as to put the reservations with the necessary remarks in the queue, and remove the reservations with the remarks that are not interesting for the agent from the queue	
Supported HTTP(S)-methods	GET	
Conterminous systems methods used	Sirena: order, pnr_status	

POST AddSSR method

Note: method is available on ADP

Description: adds SSR to reservation

Request format: api/apiVersion/Reservation/Advanced

Request header

X-Api-Key - unique GUID of system using IBE API.

Request paramaters description

Параметр	Описание
PnrNumber	Reservation number.
TicketNumber	Ticket number, if one is used instead of PNR number, to retrieve reservation.
LastName	Passenger last name.
LastNameHash	Passenger last name hash.

```
{
    "data": {
        "remarks": [
        {
```

```
"type": "string",
    "text": "string",
    "referenceNumber": "string",
    "passengerReferences": [
      "string"
    ],
    "flightReferences": [
      "string"
    1
  }
],
"specialServiceRequests": [
  {
    "code": "string",
    "status": "string",
    "text": "string",
    "referenceNumber": "string",
    "passengerReferences": [
      "string"
    ],
    "flightReferences": [
      "string"
    1
  }
],
"contacts": [
  {
    "email": "string",
    "phoneNumber": "string",
    "passengerReference": "string"
  }
],
"tickets": [
  {
    "number": "string",
    "passengerReference": "string",
    "flightReferences": [
     "string"
    ],
    "isInfantTicket": "true",
    "issueDate": "datetime"
  }
],
"outboundFareFamily": {
  "fareFamilyId": "integer",
  "code": "string",
  "shortCode": "string",
  "category": "string",
  "isSubsidized": "bool",
  "options": [
    {
      "code": "string",
      "category": "string",
      "order": "integer",
      "showInPopup": "bool",
      "showInSummary": "bool",
      "showInUpsell": "bool",
```

```
"showInFareIncluded": "bool",
      "showForAdult": "bool",
      "showForInfant": "bool",
      "showInBookingCart": "bool"
    }
  ],
  "order": "integer",
  "commercialFamily": "string",
  "canRefund": "bool",
  "hasUpsale": "bool"
  "isLowCost": "bool"
},
"returnFareFamily": {
  "fareFamilyId": "integer",
  "code": "string",
  "shortCode": "string",
  "category": "string",
  "isSubsidized": "bool",
  "options": [
    {
      "code": "string",
      "category": "string",
      "order": "integer",
      "showInPopup": "bool",
      "showInSummary": "bool",
      "showInUpsell": "bool",
      "showInFareIncluded": "bool",
      "showForAdult": "bool",
      "showForInfant": "bool",
      "showInBookingCart": "bool"
    }
  ],
  "order": "integer",
  "commercialFamily": "string",
  "canRefund": "bool",
  "hasUpsale": "bool",
  "isLowCost": "bool"
},
"tsmData": [
  {
    "passengerReference": "string",
    "price": "integer",
    "referenceType": "string",
    "referenceNumber": "string"
  }
],
"appliedDiscounts": [
  {
    "flightReference": "string",
    "amount": "integer",
    "discountAmount": "integer",
    "id": "string",
    "type": "string",
    "passengerReference": "string",
    "serviceCode": "string",
    "promoNumber": "string",
    "serviceReference": "string",
```

```
"usageType": "string",
    "promotionType": "string"
  }
],
"baseFarePrices": [
  {
    "currency": "string",
    "passengerReference": "string",
    "flightReferences": [
     "string"
    ],
    "isInfantFare": "bool",
    "totalPrice": "integer",
    "basePrice": "integer",
    "outboundPrice": "integer",
    "returnPrice": "integer",
    "discountAmount": "integer",
    "outboundDiscount": "integer",
    "returnDiscount": "integer",
    "priceHidden": "bool",
    "taxDetailsInformation": [
      {
         "taxCategory": "string",
        "taxDetails": [
           {
             "rate": "string",
             "currencyCode": "string",
             "type": "string"
           }
        1
      }
    ]
  }
],
"spentBonusesByPassengers": [
  {
    "amount": "integer",
"commissionAmount": "integer",
    "passengerReference": "string"
  }
],
"appliedCertificates": [
  {
    "amount": "integer",
    "number": "string"
  }
],
"fareBasisCodesFlightRefs": [
  {
    "fareBasis": "string",
    "flightReferenceNumber": "string",
    "passengerReferenceNumber": "string",
            "expirationUtc": "datetime"
  }
],
"familyTrip": "bool",
"originOfficeId": "string",
```

```
"originOfficeType": "string",
"isPayForbiddenForAgency": "bool",
"foodOnBoards": [
  {
    "flightNumber": "string",
    "departureAirport": "string",
    "arrivalAirport": "string",
    "commercialFamily": "string",
    "translations": {
      "additionalProp1": "string",
      "additionalProp2": "string",
      "additionalProp3": "string"
    },
    "ru": "string",
    "en": "string",
    "zh": "string"
  }
],
"reservationRetrieveStatus": "string",
"ticketCouponStatuses": [
 {
    "ticketNumber": "string",
    "couponStatuses": {
      "additionalProp1": "string",
      "additionalProp2": "string",
      "additionalProp3": "string"
    },
    "couponStatusesBySegment": {
      "additionalProp1": "string",
      "additionalProp2": "string",
      "additionalProp3": "string"
    }
  }
],
"engineType": "string",
"isGroupReservation": "bool",
"isCompanyGroupReservation": "bool",
"isReceiptAvailable": "bool",
"isInvoluntaryRefundAvailable": "bool",
"isVoluntaryRefundAvailable": "bool",
"journey": {
  "outboundFlights": [
    {
      "aircraft": "string",
      "aircraftIataCode": "string",
      "referenceNumber": "string",
      "origin": "string",
      "destination": "string",
      "departureDate": "datetime",
      "arrivalDateUtc": "datetime",
      "departureDateUtc": "datetime",
      "arrivalDate": "datetime",
      "flightNumber": "string",
      "classOfService": "string",
      "commercialFamily": "string",
      "operatingCarrier": "string",
      "marketingCarrier": "string",
```

```
"codeshareName": "string",
    "flightDuration": "string",
    "stopDuration": "string",
    "techStops": [
      {
        "arrivalDateTime": "datetime",
        "departureDateTime": "datetime",
        "airportCode": "string",
        "stopDuration": "string",
        "flightDurationUntilNextStop": "string"
      }
    ],
    "flightDurationUntilNextStop": "string",
    "arrivalTerminal": "string",
    "departureTerminal": "string",
    "hash": "string",
    "statuses": [
      "string"
    ],
    "isCancelledByAirline": "bool"
  }
],
"returnFlights": [
  {
    "aircraft": "string",
    "aircraftIataCode": "string",
    "referenceNumber": "string",
    "origin": "string",
    "destination": "string",
    "departureDate": "datetime",
    "arrivalDateUtc": "datetime",
    "departureDateUtc": "datetime",
    "arrivalDate": "datetime",
    "flightNumber": "string",
    "classOfService": "string",
    "commercialFamily": "string",
    "operatingCarrier": "string",
    "marketingCarrier": "string",
    "codeshareName": "string",
    "flightDuration": "string",
    "stopDuration": "string",
    "techStops": [
      {
        "arrivalDateTime": "datetime",
        "departureDateTime": "datetime",
        "airportCode": "string",
        "stopDuration": "string",
        "flightDurationUntilNextStop": "string"
      }
    ],
    "flightDurationUntilNextStop": "string",
    "arrivalTerminal": "string",
    "departureTerminal": "string",
    "hash": "string",
    "statuses": [
      "string"
    ],
```

```
"isCancelledByAirline": "bool"
    }
  ],
  "outboundFareFamily": {
    "code": "string",
    "category": "string",
    "isSubsidized": "bool",
    "isLowCost": "bool",
    "isUnaccompaniedMinor": "bool"
 },
  "returnFareFamily": {
   "code": "string",
    "category": "string",
    "isSubsidized": "bool",
    "isLowCost": "bool",
    "isUnaccompaniedMinor": "bool"
 },
  "outboundDuration": "string",
 "returnDuration": "string",
  "origin": "string",
  "destination": "string",
  "departureDate": "datetime",
  "returnDate": "datetime",
  "outboundBaggageAllowances": [
    {
      "quantity": "integer",
      "weight": "integer",
      "passengerType": "string"
    }
  ],
  "returnBaggageAllowances": [
   {
      "quantity": "integer",
      "weight": "integer",
      "passengerType": "string"
   }
  1,
  "containsInternationalFlights": "bool"
},
"number": "string",
"reservationDate": "datetime",
"bookingTimeLimit": "datetime",
"passengers": [
 {
    "id": "integer",
    "hasInfant": "bool",
    "referenceNumber": "string",
    "relatedAdultReferenceNumber": "string",
    "relatedInfantReferenceNumber": "string",
    "disability": {
     "isDeaf": "bool",
"isBlind": "bool",
      "hasGuideDog": "bool",
      "assistanceType": "string",
      "wheelchairType": "string",
      "commentary": "string"
    },
```

```
"firstName": "string",
    "middleName": "string",
    "surname": "string",
    "passengerType": "string",
    "birthDate": "datetime",
    "sex": "string",
    "nationality": "string",
    "documentNumber": "string",
    "documentExpiryDate": "datetime",
    "loyaltyCard": "string",
    "email": "string",
    "phone": "string",
    "documentType": "string",
    "isAdult": "bool",
    "isChanged": "bool",
    "checkedIn": {
      "additionalProp1": "bool",
      "additionalProp2": "bool",
      "additionalProp3": "bool"
    },
    "checkInHasStarted": {
      "additionalProp1": "bool",
      "additionalProp2": "bool",
      "additionalProp3": "bool"
    },
    "checkedInSegment": {
      "additionalProp1": "bool",
      "additionalProp2": "bool",
      "additionalProp3": "bool"
    },
    "checkInHasStartedSegment": {
      "additionalProp1": "bool",
      "additionalProp2": "bool",
      "additionalProp3": "bool"
    },
    "hasPassengersDataErrors": "bool",
    "passengerDataErrors": [
      {
        "key": "string",
        "value": "string"
      }
    ],
    "endorsements": [
     {
        "endorsement": "bool",
        "isDisability": "bool",
        "endorsementDocNumber": "string",
        "endorsementDocDate": "datetime",
        "loyaltyPartnerCard": "string"
      }
    ]
 }
],
"services": [
 {
    "code": "string",
    "status": "string",
```

```
"text": "string",
    "petType": "string",
    "category": "string",
    "fareAmount": "integer",
    "passengerQualifier": "string",
    "passengerReference": "string",
    "flightReference": "string",
    "referenceNumber": "string",
    "packReferenceNumber": "string",
    "ticketNumber": "string",
    "finalPrice": "integer",
    "price": "integer",
    "discountAmount": "integer",
    "amadeusErrorCode": "string",
    "amadeusErrorMessage": "string",
    "internalError": "string",
    "internalErrorMessage": "string",
    "issueDate": "datetime",
    "issuedByThirdPartyOffice": "bool"
 }
],
"seats": [
 {
    "number": "integer",
    "title": "string",
    "code": "string",
    "status": "string",
    "text": "string",
    "petType": "string",
    "category": "string",
    "fareAmount": "integer",
    "passengerQualifier": "string",
    "passengerReference": "string",
    "flightReference": "string",
    "referenceNumber": "string",
    "packReferenceNumber": "string",
    "ticketNumber": "string",
    "finalPrice": "integer",
    "price": "integer",
    "discountAmount": "integer",
    "amadeusErrorCode": "string",
    "amadeusErrorMessage": "string",
    "internalError": "string",
    "internalErrorMessage": "string",
    "issueDate": "datetime",
    "issuedByThirdPartyOffice": "bool"
 }
],
"luggageSeats": [
 {
    "referenceNumber": "string",
    "passengerReference": "string"
 }
],
"insurances": [
 {
    "number": "string",
```

```
"passengerType": "string",
    "code": "string",
    "status": "string",
    "text": "string",
    "petType": "string",
    "category": "string",
    "fareAmount": "integer",
    "passengerQualifier": "string",
    "passengerReference": "string",
    "flightReference": "string",
    "referenceNumber": "string",
    "packReferenceNumber": "string",
    "ticketNumber": "string",
    "finalPrice": "integer",
    "price": "integer",
    "discountAmount": "integer",
    "amadeusErrorCode": "string",
    "amadeusErrorMessage": "string",
    "internalError": "string",
    "internalErrorMessage": "string",
    "issueDate": "datetime",
    "issuedByThirdPartyOffice": "bool"
  }
],
"partnerProducts": [
  {
    "partnerId": "string",
    "partnerType": "string",
    "bookingStatus": "string",
    "code": "string",
    "amount": "integer",
    "currency": "string",
    "passengerReference": "string",
    "flightReference": "string",
    "isInfantProduct": "bool",
    "bookingId": "string",
    "orderId": "string",
    "preselectedOption": {
      "preselect": ""bool,
      "passengers": [
        {
          "referenceNumber": "string",
          "passengerType": "string"
        }
      ]
    },
    "compatibleProductCodes": [
      "string"
    ],
    "internalError": "string",
    "internalErrorMessage": "string"
  }
],
"ticketFares": [
  {
    "referenceNumber": "string",
    "referenceQualifier": "string",
```

```
"baseAmount": "integer",
      "totalAmount": "integer",
      "currency": "string",
      "passengerReferences": [
        {
           "referenceNumber": "string",
           "referenceQualifier": "string"
        }
      ],
      "passengerType": "string"
    }
  ],
  "ticketFaresWithoutZapOff": [
    {
      "referenceNumber": "string",
      "referenceQualifier": "string",
      "baseAmount": "integer",
"totalAmount": "integer",
      "currency": "string",
      "passengerReferences": [
        {
           "referenceNumber": "string",
           "referenceQualifier": "string"
        }
      ],
      "passengerType": "string"
    }
  ],
  "hasSpecialConditions": "bool",
  "isRefundAvailable": "bool",
  "annulUnavailabilityReason": "string",
  "isAnnulAvailable": true,
  "isAgentReservation": true,
  "accountCode": "string",
  "tourCode": "string"
},
"errors": [
  {
    "ibeCode": "integer",
    "description": "string",
    "messages": [
      {
        "code": "string",
        "text": "string",
        "additionalInfo": {
          "ssrType": "string",
          "info": "string"
        }
      }
    ]
  }
1,
"success": "bool"
```

}

contacts block

Pa	arameter	Description
contacts		Returned data
	email	Email
	phoneNumber	Phone number
	passengerReference	Reference to a passenger

Remarks block

P	arameter	Description
r	emarks	Returned data
	type	Remark type (tag <type>)</type>
	text	Content of tag freeText
	referenceNumber	Reference to a service
	passengerReferences	Reference to a passenger (if exists)
	flightReferences	Reference to a segment (is exist)

specialServiceRequests block

P	arameter	Description
S	pecialServiceRequests	Returned data
	code	SSR code (tag <type>)</type>
	status	Status
	text	Content of tag freeText
	referenceNumber	Reference to a service
	passengerReferences	Reference to a passenger (if exists)
	flightReferences	Reference to a segment (if exists)

API service	/Reservation/AddSSR
Short description	Service for add SSR via API IBE
Supported HTTP(S)-methods	POST

Service for add SSR to reservation /api/version/Reservation/AddSSR

POST AddSSR methodx

Note: method is available on ADP

Description: add SSR to the reservation

You can see added SSR in GET Reservation/Advanced response

Response format: api/apiVersion/Reservation/AddSSR

Response headers

X-Api-Key - unique GUID of systems using IBE API.

Request body

```
{
   "reservationNumber": "string",
   "surname": "string",
   "ssrs": [
        {
        "code": "string",
        "passengerReference": "string",
        "segmentReference": "string",
        "freeText": "string"
    }
]
```

Request parameters

Parameter	Description	
reservationNumber	Unique booking number (PNR)	
surname	Passenger's surname	
ssrs	SSR information object	

code	SSR code(different of selling in IBE): OTHS, WEAP, BIKE, SPEQ, DOCO, DOCA, MEDA, DEAF, BLND, DPNA, ESAN, STCR, WCBD, WCBW, WCHC, WCHR, WCHS, WCMP, WCOB, CTCR
passengerReference	Reference number
segmentReference	Flight segment reference
freeText	Text

Формат ответа

```
{
    "data": {
        "ssr": [
            {
                 "code": string,
                 "status": string,
                 "text": string,
                 "referenceNumber": string,
                 "passengerReferences": [
                      string
                 ],
                 "flightReferences": [
                      string
                 ]
             }
        ]
    },
    "errors": [
         {
             "ibeCode": integer,
             "description": string,
             "messages": [
                 {
                      "code": string,
"text": string
                 }
             ]
        }
        ],
    "success": bool
}
```

Parameter	Description
success	Sign of query execution success.
	If errors array is empty, field value will be set to true
data	Returned data

	ssr	Array of SSRs that were added to the reservation					
	code	SSR code					
	status	SSR status					
	text	freeText of SSR					
	referenceNumber	SSR reference number					
	passengerReference	Passenger reference number					
	flightReference	Flight segment reference number					
e	rrors	Information about errors appeared during query execution					
	ibeCode	Error code, see EN_Attachment 1. IBE error codes					
	description	Code description, see. EN_Attachment 1. IBE error codes					
	messages	Array of objects, containing errors from Sirena response. Array can be empty, it is recommended to analyse errors by ibeCode					
	code	Sirena error code					
	text	Sirena error text					

Service of tickets rebook /api/Exchange (for ADP environment)

API service	/Exchange				
Short description	Service of tickets exchange				
Supported HTTP(S)-methods	POST				
Conterminous systems methods used	Sirena: exchange_pricing, divide_order, exchange_confirm				

POST Exchange method

Note: method is available on ADP

Description: allow to make a rebook of ticket

Request format: api/apiVersion/Exchange

Request headers

X-Api-Key - unique GUID for systems using IBE API.

Request body

```
{
   "pnrNumber": string,
   "lastName": string,
   "travelParts": [
        {
            "segmentReference": string,
            "segmentReferenceLast": string,
            "fareFamily": {
                "code": string,
                "category": string,
                "isLowCost": boolean,
                "isUnaccompaniedMinor": boolean
            },
            "addFlights": [
                {
                    "origin": string,
                    "destination": string,
                    "departureDate": datetime,
                    "arrivalDate": datetime,
                    "flightNumber": string,
                    "classOfService": string,
                    "fares": [
                         {
                             "fareBasis": string,
                             "isBreakpoint": boolean,
                             "paxType": string
                        }
                    ]
                }
            ]
        }
   ],
   "passengerReferences": [
        string
   ]
}
```

Request parameters

Parameter	Description				
pnrNumber	Number of a reservation				
lastName	Passenger's lastname				
travelParts	Array with information about the flight segment	segmentReference			Reference to the flight segment
		segmentReferenceLas			Reference to the last flight segment

Pa	foroFomily		Description			
			Object with information about the fare family			
	c	ode	Tariff code			
	c	ategory	Tariff category			
	is	sLowCost	Sign of lowcost flight			
	is	UnaccompaniedMinor	Sign of unaccompanied child			
,	addFlights		An array with information about the segment to be exchanged			
	0	rigin	Departure airport			
	d	estination	Destination airport			
	d	epartureDate	Departure date			
	a	rrivalDate	Arrival date			
	fl	ightNumber	Number of flight			
	c	lassOfService	Information about selected tariff			
	fares		Tariff information object			
		fareBasis	Base fare name			
		isBreakpoint	Flag identifying whether tariff ends on present segment			
		рахТуре	Passenger type			
p	passengerReference		Reference to the passenger whose ticket to be rebooked			

Response format

```
{
```

```
"data": {
```

```
"journey": {
```

"outboundFlights": [fullReservationFlight],

"returnFlights": [fullReservationFlight],

```
"outboundFareFamily": {
```

"code": "string",

"category": "string",

"isSubsidized": "boolean",

"isLowCost": "boolean",

"isUnaccompaniedMinor": "boolean"

},

"returnFareFamily": {

"code": "string",

"category": "string",

"isSubsidized": "boolean",

"isLowCost": "boolean",

"isUnaccompaniedMinor": "boolean"

},

"outboundDuration": "string",

"returnDuration": "string",

"origin": "string",

"destination": "string",

"departureDate": "datetime",

"returnDate": "datetime",

"outboundBaggageAllowances": [

```
{
       "quantity": "integer",
       "weight": "integer",
       "passengerType": "string"
     }
  ],
  "returnBaggageAllowances": [
     {
       "quantity": "integer",
       "weight": "integer",
       "passengerType": "string"
     }
  ],
  "containsInternationalFlights": "boolean"
},
"number": "string",
"reservationDate": "datetime",
```

```
"bookingTimeLimit": "datetime",
```

"passengers": [

{

"id": "integer",

"hasInfant": "boolean",

"referenceNumber": "string",

"relatedAdultReferenceNumber": "string",

"relatedInfantReferenceNumber": "string",

"disability": {

"isDeaf": "boolean",

"isBlind": "boolean",

"hasGuideDog": "boolean",

"assistanceType": "string",

"wheelchairType": "string",

"commentary": "string"

},

"firstName": "string",

"middleName": "string",

"surname": "string",

"passengerType": "string",

"birthDate": "datetime",

"sex": "string",

"nationality": "string",

"documentNumber": "string",

"documentExpiryDate": "datetime",

"loyaltyCard": "string",

"email": "string",

"phone": "string",

"documentType": "string",

"isAdult": "boolean",

"isChanged": "boolean",

"checkedIn": {

"additionalProp1": "boolean",

"additionalProp2": "boolean",

"additionalProp3": "boolean"

},

"checkInHasStarted": { "additionalProp1": "boolean", "additionalProp2": "boolean", "additionalProp3": "boolean"

},

"checkedInSegment": {

"additionalProp1": "boolean",

"additionalProp2": "boolean",

"additionalProp3": "boolean"

```
},
```

```
"checkInHasStartedSegment": {
  "additionalProp1": "boolean",
  "additionalProp2": "boolean",
  "additionalProp3": "boolean"
},
"hasPassengersDataErrors": "boolean",
"passengerDataErrors": [
  {
     "key": "string",
     "value": "string"
  }
],
"endorsements": [
  {
     "endorsement": "boolean",
     "isDisability": "boolean",
     "endorsementDocNumber": "string",
     "endorsementDocDate": "datetime",
     "loyaltyPartnerCard": "string"
  }
]
```

```
}
],
"services": [
  {
     "code": "string",
     "status": "string",
     "text": "string",
     "petType": "string",
     "category": "string",
     "fareAmount": "integer",
     "passengerQualifier": "string",
     "passengerReference": "string",
     "flightReference": "string",
     "referenceNumber": "string",
     "packReferenceNumber": "string",
     "ticketNumber": "string",
     "finalPrice": "integer",
     "price": "integer",
     "discountAmount": "integer",
     "amadeusErrorCode": "string",
     "amadeusErrorMessage": "string",
     "internalError": "string",
```

```
"internalErrorMessage": "string",
     "issueDate": "datetime",
     "issuedByThirdPartyOffice": true
   }
],
"seats": [
   {
     "number": "integer",
     "title": "string",
     "code": "string",
     "status": "string",
     "text": "string",
     "petType": "string",
     "category": "string",
     "fareAmount": "integer",
     "passengerQualifier": "string",
     "passengerReference": "string",
     "flightReference": "string",
     "referenceNumber": "string",
     "packReferenceNumber": "string",
     "ticketNumber": "string",
     "finalPrice": "integer",
```

```
"price": "integer",
     "discountAmount": "integer",
     "amadeusErrorCode": "string",
     "amadeusErrorMessage": "string",
     "internalError": "string",
     "internalErrorMessage": "string",
     "issueDate": "datetime",
     "issuedByThirdPartyOffice": "boolean"
  }
],
"luggageSeats": [
  {
     "referenceNumber": "string",
     "passengerReference": "string"
  }
],
"insurances": [
  {
     "number": "string",
     "passengerType": "string",
     "code": "string",
     "status": "string",
```

"text": "string",

"petType": "string",

"category": "string",

"fareAmount": "integer",

"passengerQualifier": "string",

"passengerReference": "string",

"flightReference": "string",

"referenceNumber": "string",

"packReferenceNumber": "string",

"ticketNumber": "string",

"finalPrice": "integer",

"price": "integer",

"discountAmount": "integer",

"amadeusErrorCode": "string",

"amadeusErrorMessage": "string",

"internalError": "string",

"internalErrorMessage": "string",

"issueDate": "datetime",

"issuedByThirdPartyOffice": "boolean"

```
],
```

}

"partnerProducts": [

{

"partnerId": "string",

"partnerType": "string",

"bookingStatus": "string",

"code": "string",

"amount": "integer",

"currency": "string",

"passengerReference": "string",

"flightReference": "string",

"isInfantProduct": "boolean",

"bookingId": "string",

"orderId": "string",

"preselectedOption": {

"preselect": "boolean",

"passengers": [

{

]

"referenceNumber": "string",

"passengerType": "string"

}

},

"compatibleProductCodes": [

```
"string"
     ],
     "internalError": "string",
     "internalErrorMessage": "string"
  }
],
"ticketFares": [
  {
     "referenceNumber": "string",
     "referenceQualifier": "string",
     "baseAmount": "integer",
     "totalAmount": "integer",
     "currency": "string",
     "passengerReferences": [
        {
          "referenceNumber": "string",
          "referenceQualifier": "string"
        }
     ],
     "passengerType": "string"
  }
],
```

"ticketFaresWithoutZapOff": [

```
{
```

"referenceNumber": "string",

"referenceQualifier": "string",

"baseAmount": "integer",

"totalAmount": "integer",

"currency": "string",

"passengerReferences": [

{

"referenceNumber": "string", "referenceQualifier": "string"

],

}

"passengerType": "string"

}

"fareBasisCodesFlightRefs": [

{

],

"fareBasis": "string",

"flightReferenceNumber": "string",

"passengerReferenceNumber": "string",

"expirationUtc": "datetime"

```
}
  ],
  "hasSpecialConditions": "boolean",
  "isRefundAvailable": "boolean",
  "annulUnavailabilityReason": "string",
  "isAnnulAvailable": "boolean",
  "isAgentReservation": "boolean",
  "accountCode": "string",
  "tourCode": "string"
},
"errors": [
  {
     "ibeCode": "string",
     "description": "string",
     "messages": [
       {
          "code": "string",
          "text": "string",
          "additionalInfo": {
            "ssrType": "string",
            "info": "string"
```

}

```
}
]
],
"success": "boolean"
}
```

Объект fullReservationFlight

```
{
   "aircraft": string,
   "aircraftIataCode": string,
   "referenceNumber": string,
   "origin": string,
   "destination": string,
   "departureDate": datetime,
   "arrivalDate": datetime,
   "arrivalDateUtc": datetime,
   "departureDateUtc": datetime,
   "flightNumber": string,
   "classOfService": string,
   "marketingCarrier": string,
   "operatingCarrier": string,
   "flightDuration": string,
   "stopDuration": string,
    "techStops": [{
            "arrivalDateTime": datetime,
            "departureDateTime": datetime,
            "airportCode": string,
            "stopDuration": string,
            "flightDurationUntilNextStop": string
        }
   ],
   "flightDurationUntilNextStop": string,
   "arrivalTerminal": string,
   "departureTerminal": string,
   "hash": string,
   "isCancelledByAirline": boolean
```

Parameter	Description	
	Sign of the success of the request.	
success	If the errors array is empty, then the field value will be true.	
data	The data returned by the request.	
number	Unique booking number (PNR).	
	Date and time of booking creation	
reservationDate	Format: yyyy-MM- ddTHH:mm:ss	
	Example: 2018-06-20T15:44:00	
bookingTimeLimit		
passengers	An array of the passengerData objects with passenger information	
services	Array of objects with information about auxiliary services.Array of objects with information about selected seatsObject with information about selected insurance.	
seats		
insurances		
luggageSeats	An array of objects with information about luggage with separate air ticket and ssr CBBG.	
referenceNumber	The reference to CBBG luggage.	
passengerReference	The reference to passenger who added CBBG luggage. Associated with field data \rightarrow passengers[n] \rightarrow referenceNumber.	

arameter	Description	
partnerProducts	An array of objects with information about partner services.	
journey	Flight information for current booking	
outboundFlights	An array of the fullReservationFlight objects with details of outbound flights	
outboundFareFamily	Service field, contains the fareFamily code	
returnFlights	An array of fullReservationFlight objects with detailed information abou the "return" flights	
returnFareFlights		
outboundDuration		
returnDuration		
origin	Initial airport of departure	
destination	Initial airport of destination	
departureDate	Departure date	
returnDate	Return date	
outboundBaggageAllowances		
returnBaggageAllowances		
containsInternationalFlights		
ticketFares	An array of objects with information about tariffs after applying the discountBase rateAn array of objects with links passengers	
baseAmount		
passengerReferences		
referenceNumber	Reference number	
referenceQualifier	Link type, for example "PA"	

Parameter	Description	
	Passenger type	
passengerType	Possible values: see Attachment. Passenger types.	
referenceNumber	Reference number	
referenceQualifier	Link type, for example "TST"	
totalAmount	The total amount of the tariff	
currency	Reservation currency	
fareBasisCodesFlightRefs		
ticketFaresWithoutZapOff	An array of objects with information about tariffs without applying a discount	
baseAmount	Base rate	
passengerReferences	An array of objects with links to passengers	
referenceNumber	Reference number	
referenceQualifier	Link type, for example "PA"	
	Passenger type	
passengerType	Possible values: see Attachment. Passenger types	
referenceNumber	Reference number	
referenceQualifier	Link type, for example "TST"	
totalAmount	The total amount of the tariff	
currency	Reservation currency	
hasSpecialConditions	Sign of the additional conditions	
isRefundAvailable	Sign of the availability of the return	
annulUnavailabilityReason	Reason for unavailability of booking cancellation	
isAnnulAvailable	Indication of availability of booking cancellation	

Parameter		Description
a	ccountCode	Account code
to	ourCode	Tour code
		Information about errors that occurred during the operation of the service
	ibeCode	Error code, see Attachment. IBE error codes
	description	Error description, see Attachment. IBE error codes
	messages	An array of objects containing errors from Sirena's answer. The array may be empty, it is recommended to analyze the error by the ibeCode field
	code	Sirena error code
	text	Sirena error text

fullReservationFlight object

Parameter	Description
aircraftIataCode	IATA aircraft code
referenceNumber	Reference to the current flight segment
origin	Departure airport for the current segment
destination	Destination airport for the current segment
departureDate	Departure date and time for the current segment
arrivalDate	Arrival date and time for the current segment
arrivalDateUtc	Date and time of arrival for the current segment in UTC
departureDateUtc	Departure date and time for the current segment in UTC
flightNumber	Flight number
classOfService	Information about the selected tariff

Parameter	Description
	Marketing airline
marketingCarrier	For example: U6, S7
	The airline actually performing the flight
operatingCarrier	For example: U6, OK
techStops	An array with information about technical landings
arrivalDateTime	Date and time of arrival at the pick-up point
departureDateTime	Date and time of departure from the pick-up point
airportCode	Airport code of the stop
stopDuration	Duration of the stop
flightDurationUntilNextStop	Duration of the flight to the next stop
flightDurationUntilNextStop	Duration of the flight to the next stop
arrivalTerminal	Terminal number at the point of arrival
departureTerminal	Terminal number at the point of departure
hash	Unique hash of the flight
isCancelledByAirline	Sign of cancellation of flights by the airline

passengerData obectj

Parameter	Description	
id	Passenger's serial number (numbered from 1)	
hasInfant	An sign that this passenger has a baby	
referenceNumber	Reference to this passenger in the booking	
firstName	Passenger's name	
middleName	Passenger's patronymic (may be absent)	
surname	Passenger's surname	
	Passenger type	
passengerType	Possible values: see <u>Attachment 2. Passenger types</u>	

Parameter	Description
	Whether the passenger is an adult
isAdult	true for ADT/SRC/YTH type passengers
	false for CHD/INF type passengers
birthDate	Date of birth
	Passenger gender
sex	Possible values: see dictionary "gender of passengers"
	Nationality (country)
nationality	Possible values: dictionary of countries
documentNumber	Document number
1	Document type
documentType	Possible values: dictionary of document types
	Date until which the document is valid
documentExpiryDate	Mandatory only for a foreign passport. For other documents, +10 years from the current date is automatically set
email	Email
phone	Phone
checkedIn	Passenger check-in on flights
checkInHasStarted	Starting check-in on flights
hasPassengersDataErrors	The sign of errors in passengers data.
passengerDataErrors	Array with detailed information of errors in passengers data.
key	The key.
value	The value.

Certificate management service (unavailable for agents)

API service	certificate	
Short descriptionThe service allows to receive information about certificates a delete them for the current booking		
Supported HTTP(S)- methods	GET, DELETE, POST	
Methods of related systems used	Sirena: emd_display, svc_add	

GET api/certificate method

Description: Obtaining information about a certificate

Request format /api/apiVersion/certificate

Request parameters: X-Session is passed in the header

Parameter	Obligation	Description
certNumber	yes	Certificate number EMD-S
surname	yes	Surname of the owner of the certificate

```
{
 "data": {
    "number": string,
    "surname": string,
"amount": integer,
    "notValidAfter": datetime
 },
 "errors": [{
      "ibeCode": integer,
      "description": string,
      "messages": [{
          "code": string,
          "text": string
          "additionalInfo": {
                "ssrType": "string",
                "info": "string"
            }
        }
      ]
```

```
}
],
"success": boolean
}
```

Response parameters

Parameter		Description
		Sign of the success of the request.
su	ICCESS	If the errors array is empty, then the field value will be true
da	ata	The data returned by the request
	number	Certificate number
	surname	Surname of the owner of the certificate
	amount	Certificate amount in RUB
	notValidAfter	Certificate expiration date
errors Information		Information about errors that occurred during the operation of the service.
	ibeCode	Error code, see Attachment 1. IBE error codes
	description	Error description, see Attachment 1. IBE error codes
	messages	An array of objects containing errors from Sirena answer. The array may be empty, it is recommended to analyze the error by the ibeCode field.
	code	Sirena error code
	text	Sirena error text
	additionalInfo	Additional information
	ssrType	SSR type
	info	Additional information text

DELETE api/certificate method

Description: allows to remove the applied certificate.

Request format /api/apiVersion/certificate

Request parameters

None. Cancellation reservations are identified by the session ID passed in the X-Session header.

Response format

```
{
 "errors": [{
      "ibeCode": integer,
      "description": string,
      "messages": [{
          "code": string,
          "text": string,
                  "additionalInfo": {
                   "ssrType": "string",
                   "info": "string"
                   }
         }
      ]
    }
 ],
 "success": boolean
}
```

Parameter	Description
	Sign of the success of the request.
success	If the errors array is empty, then the field value will be true
errors	Information about errors that occurred during the operation of the service.
ibeCode	Error code, see Attachment 1. IBE error codes
description	Error description, see Attachment 1. IBE error codes
messages	An array of objects containing errors from Sirena answer. The array may be empty, it is recommended to analyze the error by the ibeCode field
code	Sirena error code
text	Sirena error text
additionalInfo	Additional information
ssrType	SSR type

Parameter		Description
	info	Additional information text

GET api/certificate/CheckCertificate method

Description: Obtaining information about a certificate

Request format /api/apiVersion/certificate/CheckCertificate

Request parameters:

Parameter	Obligation	Description
certNumber	yes	Certificate number EMD-S
surname	yes	Surname of the owner of the certificate

```
{
 "data": {
         "documents": [
             {
                  "number": string,
                  "surname": string,
                  "status": string,
                  "notValidAfter": "datetime,
                  "amount": integer,
"currency": string
             }
         ]
    },
    "errors": [
         {
             "ibeCode": integer,
             "description": string,
             "messages": [
                  {
                      "code": string,
                      "text": string,
                      "addtitionalInfo": {
                           "ssrType": string,
                           "info": string
                      }
                  }
             ]
       }
    }
],
```

```
"success": boolean
```

}

Response parameters

Pa	Parameter		Description	
da	data		The data returned by the request	
	documents		Certificate information	
		number	Certificate number	
		surname	Surname of the owner of the certificate	
		status	Certificate status (open - open, close - closed)	
		notValidAfter	Date until which the certificate is valid	
		amount	Certificate amount	
		currency	Currency (RUB)	
er	ro	rs	Information about errors that occurred during the operation of the service.	
i	ibeCode		Error code, see Attachment 1. IBE error codes	
C	les	scription	Error description, see Attachment 1. IBE error codes	
			An array of objects containing errors from Sirena answer.	
1	ne	essages	The array may be empty, it is recommended to analyze the error by the ibeCode field.	
	c	code	Sirena error code	
	t	ext	Sirena error text	
	e	dditionalInfo	Additional information	
		ssrType	SSR type	
		info	Additional information text	
	success		Sign of the success of the request.	
su			If the errors array is empty, then the field value will be true	

POST api/certificate method

Description: Creating new certificate.

Request format /api/apiVersion/certificate

Request format

```
{
    "amount": decimal,
    "giver": {
        "firstName": string,
        "lastName": string,
        "phone": string,
        "email": string
    },
    "gifted": {
        "firstName": string,
        "lastName": string,
        "phone": string,
        "email": string
    }
}
```

Request parameters:

Parameter	Description
amount	Certificate amount
giver	Information about the person who buys a certificate.
firstName	First name of the giver of the certificate.
lastName	Last name of the giver of the certificate.
phone	Phone of the giver of the certificate.
email	Email of the giver of the certificate.
gifted	Information about the certificate holder.
firstName	First name of the certificate holder.
lastName	Last name of the certificate holder.
phone	Phone of the certificate holder.
email	Email of the certificate holder.

```
{
    "data": {
        "pnr": string,
        "surname": string,
        "amount": decimal,
        "currency": string,
        "notValidAfter": datetime,
```

```
"isGiftCertificate": boolean
}
"errors"
       {
               "ibeCode": integer,
                "description": string,
               "messages": [
                       {
                               "code": integer,
                               "text": string,
                               "additionalInfo": {
                                       "ssrType": string,
                                       "info": string
                                }
                       }
               ]
       }
]
"success": boolean
```

Response parameters

}

Pa	rameter	Description
dat	ta	The data returned by the request
	pnr	Unique booking number
	surname	Last name of the certificate holder.
	amount	Certificate amount.
	currency	Certificate currency.
	notValidAfter	Date until which the certificate is valid.
	isGiftCertificate	Indicates whether the certificate is a gift or not.
err	ors	Information about errors that occurred during the operation of the service.
	ibeCode	Error code, see Attachment 1. IBE error codes.
	description	Error description, see Attachment 1. IBE error codes.

	messages code text			An array of objects containing errors from Sirena answer. The array may be empty, it is recommended to analyze the error by the ibeCode field.
				Sirena error code.
				Sirena error text.
		addit	ionalInfo	Additional information
			ssrType	SSR type
			info	Additional information text
suc	success			Sign of the success of the request. If the errors array is empty, then the field value will be true.

POST api/certificate/apply method

Description: Gets a certificate data and adds it to context.

Request format /api/apiVersion/certificate/apply

Request parameters

Parameter	Obligation	Description	
certNumber	yes	Certificate number EMD-S	
surname	yes	Surname of the owner of the certificate	

```
{
    "data": {
        "number": string,
        "surname": string,
        "amount": decimal,
        "notValidAfter": datetime,
        "isGiftCertificate": boolean
    }
    "errors"
        {
        "ibeCode": integer,
        "description": string,
        "messages": [
```

```
{
    "code": integer,
    "text": string,
    "additionalInfo": {
        "ssrType": string,
        "info": string
      }
    }
]
"success": boolean
```

Response parameters

}

Parameter			Description
data			The data returned by the request
sui	surname		Last name of the certificate holder.
am	nount		Certificate amount.
cu	irrency		Certificate currency.
no	otValidAf	ter	Date until which the certificate is valid.
isC	GiftCertif	icate	Indicates whether the certificate is a gift or not.
errors	errors		Information about errors that occurred during the operation of the service.
ibe	ibeCode		Error code, see Attachment 1. IBE error codes.
de	description		Error description, see Attachment 1. IBE error codes.
			An array of objects containing errors from Sirena answer.
me	messages		The array may be empty, it is recommended to analyze the error by the ibeCode field.
	code		Sirena error code.
	text		Sirena error text.
	addit	ionalInfo	Additional information
		ssrType	SSR type

		info	Additional information text
			Sign of the success of the request.
suc	cess		If the errors array is empty, then the field value will be true.

Serivce API methods description

Retrieve airports list service (unavailable for agents)

API service	airports (service)
Short description	Allows to retrieve list of airports to which U6 company performs flights
Supported HTTP(S)- methods	GET

GET airports methods

Description: returns list of airports and its iata codes.

Request format /api/apiVersion/airports

Request parameters

No parameters.

Response format

```
{
 "data": [{
     "country": string,
     "cityRu": string,
      "cityEn": string,
      "iataCity": string,
      "airportRu": string,
      "airportEn": string,
      "iataAirport": string
   }
 ],
 "errors": [{
      "ibeCode": integer,
      "description": string,
      "messages": [{
          "code": string,
          "text": string
        }
      ],
   }
 ]
 "success": boolean
}
```

]	Parameter	Description	
		Sign of query execution success.	
sı	iccess	If errors array is empty, field value will be set to true	
d	ata	Returned data	
	country	Country where city is located	
	cityRu	City name (russian locale)	
	cityEn	City name (english locale)	
	iataCity	IATA-code of the city	
	airportRu	Airport name (russian locale)	
	airportEn	Airport name (english locale)	
	iataAirport	IATA-code of the airport	
eı	rrors	Information about errors appeared during query execution.	
	ibeCode	Error code	
	description	Code description	
	messages	Array of objects, containing errors. Array can be empty, it is recommended to analyse errors by ibeCode.	
	code	Error code	
	text	Error text	

Send error report service (unavailable for agents)

API service	problemNotification (service)
Short description	Allows users to send error reports
Supported HTTP(S)-methods	POST

POST problemNotification method

Description: allows users to report about problems. Report sending form is available in frontend when "general technical error" gets received with 1000 code.

Request format /api/apiVersion/problemNotification

Request body

```
{
  "from": "string",
  "description": "string",
  "details": "string"
}
```

Request parameters

Parameter	Description	
from	Sender. Any string identifying user.	
description	Description of the problem.	
details	Technical details of the problem. For example, session id.	

```
{
   "errors": [{
    "ibeCode": number,
        "description": string,
        "messages": [{
            "code": string,
            "text": string
        }]
   }],
   "success": boolean
}
```

Response parameters

Parameter		rameter	Description	
			Sign of query execution success.	
st	success		If errors array is empty, field value will be set to true	
errors		rs	Information about errors appeared during query execution.	
	ib	eCode	Error code.	
	description		Code description.	
	messages		Array of objects, containing errors. Array can be empty, it is recommended to analyse errors by ibeCode.	
		code	Error code	
		text	Error text	

Request and response examples

Successful sending of information about error

```
{
  "errors": [],
  "success": true
}
```

Get exchange rates service (unavailable for agents)

API service	exchangerates (service)
Short description	Allows to receive information about currency exchange rates
Supported HTTP(S) methods	GET

GET exchangerates method

Description: retrieves information about currency exchange rates

Request format /api/apiVersion/exchangerates

Request parameters

No parameters

Response format

```
{
 "data": [{
     "name": string,
      "code": string,
      "value": number
   }],
 "errors": [{
     "ibeCode": number,
      "description": string,
      "messages": [{
          "code": string,
          "text": string
        }]
   }],
 "success": boolean
}
```

Parameter		Description	
success		Sign of query execution success.	
		If errors array is empty, field value will be set to true	
data		Returned data	
	name	Currency name, for instance, «Azerbaijan Manat»	

	code Currency code, for instance, «AZN»		Currency code, for instance, «AZN»
	value current exchange rate to RUR		
errors		ors	Information about errors appeared during query execution.
	ibeCode Error code.		
	description Co		Code description.
	messages		Array of objects, containing errors. Array can be empty, it is recommended to analyse errors by ibeCode.
		code	Error code
		text	Error text

Response example

```
{
  "data": [{
      "name": "Azerbaijan Manat",
      "code": "AZN",
      "value": 39.857316
    }, {
      "name": "Armenia Dram",
      "code": "AMD",
      "value": 0.13939014
    }, {
      "name": "US Dollar",
      "code": "USD",
      "value": 67.617942
    }, {
      "name": "Euro",
"code": "EUR",
      "value": 76.895148
    }, {
      "name": "Indian Rupee",
      "code": "INR",
      "value": 0.9637674
    }, {
      "name": "Kazakhstan Tenge",
      "code": "KZT",
      "value": 0.18109692
    }, {
      "name": "Kyrgyzstan Som",
"code": "KGS",
"value": 0.96873888
    }, {
      "name": "China Yuan",
      "code": "CNY",
      "value": 9.8162046
    }, {
```

```
"name": "Tajikistan Ruble",
    "code": "TJS",
    "value": 7.1774442
  }, {
    "name": "Uzbekistan Sum",
    "code": "UZS",
    "value": 0.0081475458
  }, {
    "name": "Czech Koruna",
"code": "CZK",
"value": 2.9621310
  }, {
    "name": "Japanese Yen",
    "code": "JPY",
    "value": 0.59577894
 }
],
"errors": [],
"success": true
```

}

API service	settings/transliteration (service)
Short description	Allows to receive Cyrillic transliteration rules
Supportes HTTP(S) methods	GET

GET settings/transliteration method

Description: requests Cyrillic transliteration rules

Request format /api/apiVersion/settings/transliteration

Request parameters

No parameters.

Response format

```
{
 "data": {
   "nativeLetter": string,
   "latinLetter": string
 },
 "errors": [
   {
      "ibeCode": number,
      "description": string,
      "messages": [
        {
          "code": string,
          "text": string,
          "additionalInfo": {
            "ssrType": string,
            "info": string
          }
        }
      ]
   }
 ],
 "success": boolean
}
```

Parameter	Description
-----------	-------------

0	100000	Sign of query execution success.
success		If errors array is empty, field value will be set to true
data		Returned data
	nativeLetter	Cyrillic symbol
	latinLetter Latin symbol	
e	rrors	Information about errors appeared during query execution.
	ibeCode	Error code.
	description	Code description.
	messages	Array of objects, containing errors. Array can be empty, it is recommended to analyse errors by ibeCode.
	code	Error code
	text	Error text

Response example

```
{
  "data": [
    {
      "nativeLetter": "A",
"latinLetter": "A"
    },
     {
       "nativeLetter": "a",
       "latinLetter": "a"
     },
     {
       "nativeLetter": "B",
       "latinLetter": "B"
     },
     {
       "nativeLetter": "6",
       "latinLetter": "b"
     },
     {
       "nativeLetter": "Я",
"latinLetter": "Ia"
     },
     {
      "nativeLetter": "я",
"latinLetter": "ia"
     }
  ],
```

```
"errors": [],
"success": true
}
```

Attachments

Attachment: Dictionaries

Passenger types

paxType field value	Decryption	Passenger type
0	ADT, adult	Conventional
1	SRC, pensioner	Subsidised
2	YTH, youth	Subsidised
3	CHD, child	Conventional
4	INF, infant	Conventional
5	CNN, child	Subsidised/conventional
6	UMNR, child	Unaccompanied child
7	STR, adult	Subsidised for Far East Region
8	JNN, child	Subsidised for Far East Region
13*	INS, infant	Infant with a seat (for now this type is cosidered as infant when adding a seat, in developing)
17*	MMI, adult	Military

* this type is not used when creating a reservation, it can be returned in a GET/reservation response

Passenger sex

sex field value	Decryption
0	Male
1	Female

Document types

documentType field value	Decryption
--------------------------	------------

0	Passport (general civil)
1	International passport
2	Birth certificate
3	Other type of document

Passenger assistance types

assistanceType field value	Decryption
0	Without assistance
1	Wheelchair is needed on the way to/from aircraft
2	Need assistance in getting on and off board
4	Both points 1 and 2

Wheelchair types

wheelchairType field value	Decryption
0	Manual type
1	Electric type with dry battery
2	Electric type with liquid elements battery

Auxiliary services types (a part of services are in development)

services.code field value	Category	Decryption
ABAG	luggage	First additional bag
BBAG	luggage	Second additional bag
CBAG	luggage	Third additional bag
DBAG	luggage	Additional bag 10 kg
HBAG	luggage	Extension of additional bag or default luggage (if allowed)
CHML	meal	Child meal
HTML	meal	Hot meal
MOML	meal	Muslim halal meal

SNML	meal	Sandwich meal
SFML	meal	Hot seafood
VGML	meal	Vegeterian meal
CAML	meal	Dessert
KSML	meal	Kosher
BGML	meal	Burger
AVML	meal	Vegetarian Hindu
HNML	meal	Indian Cuisine
VJML	meal	Vegetarian jain
TCML	meal	Hot breakfast
GFML	meal	Gluten free
BBML	meal	Baby meal
CPML	meal	Minced steak
MPML	meal	Salad "fitness"
GRML	meal	Greek salad
MTML	meal	Roll with chicken
UDML	meal	Poke with chicken
FTML	meal	Fish Steak Meal
ECML	meal	English Breakfast
FCML	meal	French Breakfast
ACML	meal	American Breakfast
RCML	meal	Russian Breakfast
CSML	meal	Caucasian Cuisine
RUML	meal	Russian Cuisine
ORML	meal	Asian Cuisine
MEML	meal	Italian Cuisine
GEML	meal	German Cuisine
ASML	meal	Central Asian Cuisine
PETC	pets	Pet transportation

URFL	insurance	Insurance, avia bundle
URTR	insurance	Insurance, travel bundle
SEAT	seat	Seat selection
BLOU	room	Business room
VLOU	room	VIP room
CVID	covidExpress	Rapid analysis for covid-19
XBLL	handLuggage	Hand luggage up to 10 kg in the cabin (luggage in the cabin)
XBLS	handLuggage	Additional piece of carry-on baggage up to 10 kg in the cabin
NYML	meal	New Year meal
CCML	meal	Chocolate Honey Cake
CFML	meal	Assorted macaroons
CTML	meal	Coffee and dessert
ROML	meal	HAM and CHEESE ROLL

Types of additional services supported by the engine (not sold in the engine) (in development)

Значение поля serviceCategories.code	Категория	Расшифровка
CBBG	luggage	Luggage in the aircraft cabin with a separate seat
BIKE	luggage	Bicycle in the luggage compartment
SKI	luggage	Ski equipment
BULK	luggage	Additional carry-on baggage
XBAG	luggage	Oversized baggage
HBGS	luggage	Excess baggage
HBGT	luggage	Excess baggage
DBGS	luggage	Increase in baggage weight up to 32 kg
DBGT	luggage	Increase in baggage weight up to 32 kg
FRAG	luggage	Fragile luggage

Значение поля serviceCategories.code	Категория	Расшифровка
WBAG	luggage	registration of payment for excess weight of checked baggage from 10 to 23 kg
SRXBLL	luggage	registration of payment for excess weight of hand luggage from 5 to 10 kg, not exceeding dimensions 55*40*20
SRXBLS	luggage	registration of payment for an additional piece of hand luggage weighing no more than 5 kg and not exceeding dimensions 55*40*20
MEQT	luggage	Medical equipment
WEAP	luggage	Weapon
GOLF	luggage	Golf equipment
SPEQ	luggage	Sport equipment
RVML	meal	Raw vegetarian meal
VLML	meal	Vegetarian lacto-ovo meal
VOML	meal	Vegetarian oriental meal
DBML	meal	Diabetic food
BLML	meal	Diet food
LCML	meal	Low-calorie food
FPML	meal	Fruit nutrition
LFML	meal	Low-fat meals
NLML	meal	Low lactose meals
LSML	meal	Low salt diet
NFML	meal	Fish-free meals
SPML	meal	Special meals
JPML	meal	Japanese food
AVIH	pets	Animal in the hold
SVAN	pets	Animal in the cabin
EXST	seat	Additional free space nearby
STRQ	seat	SEAT REQUEST, Seat

Значение поля serviceCategories.code	Категория	Расшифровка
GPST	seat	Group seat request, specify number and preferred location, Seat
RQST	seat	Seat request-include seat number or preference, Seat
CHNM	data	CHANGE NAME, Name change
NAMM	data	Payment of the fee for changing the name of the passenger on the ticket
NAME	data	Name - when airline holds reservation under a different name, Passanger's name change
PFEE	data	Payment of the fee for renewal at the call center
CKIN	data	Registration service
BLTW	data	Blocking the nearest seat
UMNR	other	Unaccompanied child
BUSS	other	Transfer by bus
TIME	other	Deferred payment service
WCHR	other	Wheelchair to/from the plane
WCHS	other	Wheelchair to climb/descend the airplane ladder
WCHC	other	Wheelchair for movement on the apron and the cabin of the aircraft
URFO	insurance	Avia
NSP1	insurance	Cancellation of a trip with insurance coverage of RUB 5,000
NSP2	insurance	Cancellation of a trip with insurance coverage of RUB 10000
NSP3	insurance	Cancellation of a trip with insurance coverage of RUB 20000
NSP4	insurance	Cancellation of a trip with insurance coverage of RUB 30000
NSP5	insurance	Cancellation of a trip with insurance coverage of RUB 40000

Types of animals

services.text field value	Decryption
DOG	Dog
CAT	Cat
PARROT	Parrot
CANARY	Canary

Most widely spread Seatmap seat characteristics (in development)

characteristics field value	Decryption
1A	Seat not allowed for infant
1B	Seat not allowed for medical
1C	Seat not allowed for unaccompanied child
1D	Restricted recline seat
1W	Window seat without window
7A	In front of lavatory seat
7B	Behind lavatory seat
А	Aisle seat
AL	Seat adjacent to lavatory
В	Seat with bassinet facility
CC	Center section seat
СН	Chargeable seat
Е	Exit row seat
ЕК	Economy comfort seat
FC	Front of cabin class/compartment
G	Seat at forward end of cabin
Ι	Seat suitable for adult with an infant
IE	Seat not suitable for child
J	Rear facing seat
К	Bulkhead seat
L	Leg space seat

LS	Left side of aircraft
9	Middle seat (MS in Sirena)
0	Preferential seat
Р	Comfort seat
PC	Pet cabin
Q	Seat in a quiet zone
RS	Right side of aircraft
S	Smoking seat
Т	Rear/Tail section of aircraft
V	Seat to be left or offered last
W	Window seat
Х	No facility seat (indifferent seat)

Services statuses

Статус	Описание	
HN	Service not confirmed	
HD	Service confirmed, EMD is required	
НК	Service confirmed, EMD is not required	
HI	Service paid (registered)	
UN	Service denied	

Promocode statuses (in development)

promotionStatus field value	Decryption
0	New
1	Used
2	Sent
3	Saved
4	Received
5	Hold

Tariff options

Option code	Category	Decryption
bestSeats	availablePaid	first rows in cabin of economy class (up to 15th row) if available at the moment of registration
upTo5bonuses	bonus	Bonus Accrual up to 5%
upTo10bonuses	bonus	Bonus Accrual up to 10%
upTo15bonuses	bonus	Bonus Accrual up to 15%
flexibilityOnChangesAndCancellations	ffServices	Possibility of ticket change and cancellation
refundExchangeProhibited	ffServices	Ticket refund is prohibitted
handLuggage5kg	handBag	Hand luggage 5 kg
handLuggage15kg	handBag	Hand luggage 15 kg
oneSuitcase10kg	luggage	One suitcase 10 kg
oneSuitcase23kg	luggage	One suitcase 23 kg
oneSuitcase32kg	luggage	One suitcase 32 kg
twoSuitcase32kg	luggage	Two suitcase 32 kg
mealsOnBoard	menu	Standard meal
boarding	priorityBoarding	Priority boarding
checkin	priorityCheckIn	Priority checkin
businessClassCatering	specialMenu	Business class catering
upgradeToBusinessClass	upgradeToBusiness	Upgrade to business class
vipLounges	vipLounge	Vip lounge
twoSeatsOnRow	vipSeats	Two seats on row
vipSeats	vipSeats	Vip seats
noMealsOnBoard	menu	No meals

Main fare family categories

Category	Decryption
----------	------------

PR	«Promo» tariff	
EC	«Econom» tariff	
FL	«Premium-Econom» tariff	
BS	«Business» tariff	
CF	«Comfort» tariff	
PL	«Promo-lightt» tariff	
LC1	«Bagless» tariff	
LC2	«Luggage» tariff	
SOC	«Subsidised» tariff	

Countries

Country code	Russian name	English name
ABW	Аруба	Aruba
AFG	Афганистан	Afghanistan
AGO	Ангола	Angola
AIA	Ангилья	Anguilla
ALA	Аландские острова	Åland Islands
ALB	Албания	Albania
AND	Андорра	Andorra
ARE	ОАЭ	United Arab Emirates
ARG	Аргентина	Argentina
ARM	Армения	Armenia
ASM	Американское Самоа	American Samoa
ATA	Антарктида	Antarctica
ATF	Французские Южные и Антарктические Территории	French Southern Territories
ATG	Антигуа и Барбуда	Antigua and Barbuda
AUS	Австралия	Australia
AUT	Австрия	Austria

AZE	Азербайджан	Azerbaijan
BDI	Бурунди	Burundi
BEL	Бельгия	Belgium
BEN	Бенин	Benin
BES	Бонэйр Синт-Эстатиус и Саба	Bonaire Sint Eustatius and Saba
BFA	Буркина-Фасо	Burkina Faso
BGD	Бангладеш	Bangladesh
BGR	Болгария	Bulgaria
BHR	Бахрейн	Bahrain
BHS	Багамы	Bahamas
BIH	Босния и Герцеговина	Bosnia and Herzegovina
BLM	Сен-Бартелеми	Saint Barthélemy
BLR	Белоруссия	Belarus
BLZ	Белиз	Belize
BMU	Бермуды	Bermuda
BOL	Боливия	Bolivia
BRA	Бразилия	Brazil
BRB	Барбадос	Barbados
BRN	Бруней	Brunei Darussalam
BTN	Бутан	Bhutan
BVT	Остров Буве	Bouvet Island
BWA	Ботсвана	Botswana
CAF	ЦАР	Central African Republic
CAN	Канада	Canada
ССК	Кокосовые острова	Cocos (Keeling) Islands
CHE	Швейцария	Switzerland
CHL	Чили	Chile
CHN	КНР (Китайская Народная Республика)	China
CIV	Кот-д'Ивуар	Cote D'Ivoire

CMR	Камерун	Cameroon
COD	Демократическая Республика Конго	Congo the Democratic Republic of the
COG	Республика Конго	Congo
СОК	Острова Кука	Cook Islands
COL	Колумбия	Colombia
СОМ	Коморы	Comoros
CPV	Кабо-Верде	Cape Verde
CRI	Коста-Рика	Costa Rica
CUB	Куба	Cuba
CUW	Кюрасао	Curaçao
CXR	Остров Рождества	Christmas Island
СҮМ	Острова Кайман	Cayman Islands
СҮР	Кипр	Cyprus
CZE	Чехия	Czech Republic
DEU	Германия	Germany
DJI	Джибути	Djibouti
DMA	Доминика	Dominica
DNK	Дания	Denmark
DOM	Доминиканская Республика	Dominican Republic
DZA	Алжир	Algeria
ECU	Эквадор	Ecuador
EGY	Египет	Egypt
ERI	Эритрея	Eritrea
ESH	САДР	Western Sahara
ESP	Испания	Spain
EST	Эстония	Estonia
ETH	Эфиопия	Ethiopia
FIN	Финляндия	Finland

FJI	Фиджи	Fiji
FLK	Фолклендские острова	Falkland Islands (Malvinas)
FRA	Франция	France
FRO	Фареры	Faroe Islands
FSM	Микронезия	Micronesia Federated States of
GAB	Габон	Gabon
GBR	Великобритания	United Kingdom
GEO	Грузия	Georgia
GGY	Гернси	Guernsey
GHA	Гана	Ghana
GIB	Гибралтар	Gibraltar
GIN	Гвинея	Guinea
GLP	Гваделупа	Guadeloupe
GMB	Гамбия	Gambia
GNB	Гвинея-Бисау	Guinea-Bissau
GNQ	Экваториальная Гвинея	Equatorial Guinea
GRC	Греция	Greece
GRD	Гренада	Grenada
GRL	Гренландия	Greenland
GTM	Гватемала	Guatemala
GUF	Гвиана	French Guiana
GUM	Гуам	Guam
GUY	Гайана	Guyana
HKG	Гонконг	Hong Kong
HMD	Херд и Макдональд	Heard Island and Mcdonald Islands
HND	Гондурас	Honduras
HRV	Хорватия	Croatia
HTI	Гаити	Haiti

HUN	Венгрия	Hungary
IDN	Индонезия	Indonesia
IMN	Остров Мэн	Isle of Man
IND	Индия	India
IOT	Британская территория в Индийском океане	British Indian Ocean Territory
IRL	Ирландия	Ireland
IRN	Иран	Iran Islamic Republic of
IRQ	Ирак	Iraq
ISL	Исландия	Iceland
ISR	Израиль	Israel
ITA	Италия	Italy
JAM	Ямайка	Jamaica
JEY	Джерси	Jersey
JOR	Иордания	Jordan
JPN	Япония	Japan
KAZ	Казахстан	Kazakhstan
KEN	Кения	Kenya
KGZ	Киргизия	Kyrgyzstan
KHM	Камбоджа	Cambodia
KIR	Кирибати	Kiribati
KNA	Сент-Китс и Невис	Saint Kitts and Nevis
KOR	Республика Корея	Korea Republic of
KWT	Кувейт	Kuwait
LAO	Лаос	Lao People's Democratic Republic
LBN	Ливан	Lebanon
LBR	Либерия	Liberia
LBY	Ливия	Libyan Arab Jamahiriya
LCA	Сент-Люсия	Saint Lucia

LIE	Лихтенштейн	Liechtenstein
LKA	Шри-Ланка	Sri Lanka
LSO	Лесото	Lesotho
LTU	Литва	Lithuania
LUX	Люксембург	Luxembourg
LVA	Латвия	Latvia
MAC	Макао	Macao
MAF	Сен-Мартен	Saint Martin (French part)
MAR	Марокко	Morocco
МСО	Монако	Monaco
MDA	Молдавия	Moldova Republic of
MDG	Мадагаскар	Madagascar
MDV	Мальдивы	Maldives
MEX	Мексика	Mexico
MHL	Маршалловы Острова	Marshall Islands
MKD	Македония	Macedonia the Former Yugoslav Republic of
MLI	Мали	Mali
MLT	Мальта	Malta
MMR	Мьянма	Myanmar
MNE	Черногория	Montenegro
MNG	Монголия	Mongolia
MNP	Северные Марианские Острова	Northern Mariana Islands
MOZ	Мозамбик	Mozambique
MRT	Мавритания	Mauritania
MSR	Монтсеррат	Montserrat
MTQ	Мартиника	Martinique
MUS	Маврикий	Mauritius
MWI	Малави	Malawi

MYS	Малайзия	Malaysia
MYT	Майотта	Mayotte
NAM	Намибия	Namibia
NCL	Новая Каледония	New Caledonia
NER	Нигер	Niger
NFK	Остров Норфолк	Norfolk Island
NGA	Нигерия	Nigeria
NIC	Никарагуа	Nicaragua
NIU	Ниуэ	Niue
NLD	Нидерланды	Netherlands
NOR	Норвегия	Norway
NPL	Непал	Nepal
NRU	Науру	Nauru
NZL	Новая Зеландия	New Zealand
OMN	Оман	Oman
PAK	Пакистан	Pakistan
PAN	Панама	Panama
PCN	Острова Питкэрн	Pitcairn
PER	Перу	Peru
PHL	Филиппины	Philippines
PLW	Палау	Palau
PNG	Папуа — Новая Гвинея	Papua New Guinea
POL	Польша	Poland
PRI	Пуэрто-Рико	Puerto Rico
PRK	КНДР (Корейская Народно- Демократическая Республика)	Korea Democratic People's Republic of
PRT	Португалия	Portugal
PRY	Парагвай	Paraguay
PSE	Государство Палестина	Palestinian Territory Occupied

PYF	Французская Полинезия	French Polynesia
QAT	Катар	Qatar
REU	Реюньон	Reunion
ROU	Румыния	Romania
RUS	Россия	Russian Federation
RWA	Руанда	Rwanda
SAU	Саудовская Аравия	Saudi Arabia
SDN	Судан	Sudan
SEN	Сенегал	Senegal
SGP	Сингапур	Singapore
SGS	Южная Георгия и Южные Сандвичевы Острова	South Georgia and the South Sandwich Islands
SHN	Острова Святой Елены Вознесения и Тристан-да-Кунья	Saint Helena
SJM	Шпицберген и Ян-Майен	Svalbard and Jan Mayen
SLB	Соломоновы Острова	Solomon Islands
SLE	Сьерра-Леоне	Sierra Leone
SLV	Сальвадор	El Salvador
SMR	Сан-Марино	San Marino
SOM	Сомали	Somalia
SPM	Сен-Пьер и Микелон	Saint Pierre and Miquelon
SRB	Сербия	Serbia
SSD	Южный Судан	South Sudan
STP	Сан-Томе и Принсипи	Sao Tome and Principe
SUR	Суринам	Suriname
SVK	Словакия	Slovakia
SVN	Словения	Slovenia
SWE	Швеция	Sweden
SWZ	Свазиленд	Swaziland
SXM	Синт-Мартен	Sint Maarten (Dutch part)

SYC	Сейшельские Острова	Seychelles
SYR	Сирия	Syrian Arab Republic
TCA	Теркс и Кайкос	Turks and Caicos Islands
TCD	Чад	Chad
TGO	Того	Togo
THA	Таиланд	Thailand
TJK	Таджикистан	Tajikistan
TKL	Токелау	Tokelau
TKM	Туркмения	Turkmenistan
TLS	Восточный Тимор	Timor-Leste
TON	Тонга	Tonga
ТТО	Тринидад и Тобаго	Trinidad and Tobago
TUN	Тунис	Tunisia
TUR	Турция	Turkey
TUV	Тувалу	Tuvalu
TWN	Китайская Республика	Taiwan
TZA	Танзания	Tanzania United Republic of
UGA	Уганда	Uganda
UKR	Украина	Ukraine
UMI	Внешние малые острова (США)	United States Minor Outlying Islands
URY	Уругвай	Uruguay
USA	CIIIA	United States of America
UZB	Узбекистан	Uzbekistan
VAT	Ватикан	Holy See (Vatican City State)
VCT	Сент-Винсент и Гренадины	Saint Vincent and the Grenadines
VEN	Венесуэла	Venezuela
VGB	Виргинские Острова (Великобритания)	Virgin Islands British
VIR	Виргинские Острова (США)	Virgin Islands U.S.

VNM	Вьетнам	Viet Nam
VUT	Вануату	Vanuatu
WLF	Уоллис и Футуна	Wallis and Futuna
WSM	Самоа	Samoa
XKX	Косово	Kosovo
YEM	Йемен	Yemen
ZAF	ЮАР	South Africa
ZMB	Замбия	Zambia
ZWE	Зимбабве	Zimbabwe

Attachment:	Main	IBE	error	codes
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Error code	Description returned by IBE	Error Description		
	IBE errors			
1000	Unknown IBE error	Unhandled exception, reason unknown.		
1001	Operation can not be performed due to invalid reservation state	Error gets raised if certain API method was called at improper moment in booking flow. For instance if api/services method was called right after api/session (booking was not created yet)		
1006	Failed to resolve timezone	Error might appear during failed attempt to refresh timezone dictionary		
1007	Session pool is unable to acquire stateful session as it's expired	The engine tries to get information about the session in the Session Pool, but there is no such session.		
1008	Data validation error	Validation error, might appear on all booking steps. For instance when invalid passenger data is being sent		
1013	Unable to load IBE reservation context	It is not possible to get information on the open session ID of the booking engine.		
1020	Failed to update or retrieve search log data	Service error. Occurs when an attempt to write logs to the database is unsuccessful.		
1021	Failed to update or retrieve reservation log data	Service error. Occurs when an attempt to read logs from the database is unsuccessful.		
1022	Failed connect to redis	Service error. Occurs when an attempt to connect to Redis is unsuccessful.		
1084	Any Fare wasn't found by given reservation params	The error appears if the sent fare doesn't return in recommendations.		
1085	Session is locked by another request	The error appears if the session is locked by another request.		
1098	Airport code not found	The error appears if the airport code not found.		

1500	Failed to receive exchange rates.	Unable to receive information for api/exchangerates. Method uses API CB RF for receiving of data.
1810	External system temporary unavailable	The error occurs when the SIG request circuit breaker is triggered.
1811	Total request process did not complete within the timeout	The error occurs when the total requests processing did not complete within the timeout.
2000	Unknown Connector error	Unhandled exception, unknown cause.
2200	Airports service error	Unable to receive information from api/airports method.
		Method uses API <u>u6.ru</u> for receiving of data.
2201	Airports cache is empty	API airports method did not return data
2202	Airports API returned invalid result	API airports method returned invalid data
9004	Unknown IBE error. Null Ok response.	The error occurs if the response to the request to create a booking is returned empty.
	Order	Info errors
20000	Incorrect login or password.	Occurs when invalid login or password is passed to request.
4000	OrderInfo proxy service has failed to process request	Occurs when the proxy was unable to process the incoming request.
4100	OrderInfo service has failed to process request	The error occurs if the GOI-proxy was unable to fulfill the request.

Adding services to booking main error codes

Error code	IBE description	Error description
1000	Unknown error	Unknown error. Any error not handled by IBE.
1001	Invalid passenger or segment reference	Error appears when attempting to add service for passenger or segment not existing in booking.

Attachment: Partner's services.

Partner codes

Partner code	Title
1	Alfastrah
2	Sealine insurance
3	Service
4	Aeroexpress
7	Telemedicine
8	Baggage packing
11	Alfastrah (Anticovid)
12	Sealine (Insurance AntiVirus)
13	Business room
21	Alfamedicine

Partner types

Partner type	Decryption
1	Insurance
2	Aeroexpress
3	Medicine

Aeroexpress service codes

N⁰	Service code	Tariff decryption
1	STANDARTOW	Standard
2	STANDARTRT	Round trip

Tariff description can be found on official Aeroexpress website: <u>https://aeroexpress.ru/aero/prices.html</u>

Alfastrah service codes

N⁰	Service code	Tariff decryption
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1	AVIA	Avia
2	TRAVEL	Travel
3	LUGGAGE	Luggage
4	SPORT	Sport
5	NOFLIGHT	No flight
6	AVIADYNAMIC	Avia with dynamic cost calculation
7	AVIADYNAMICBUS	Avia for Business fares with dynamic cost calculation

Tariff description https://www.uralairlines.ru/passengers-info/partner-services/insurance/

Alfastrah service codes (Anticovid)

N⁰	Service code	Tariff decryption
1	ANTICOVID19	Anticovid Insurance for diclosure of COVID-19

Sealine service codes

Nº	Service code	Tariff decryption	Availablility
1	SLAVIA	Avia	Yes
2	SLAVIAPLUS	Avia+	Yes
3	SLSPORT	Sport	Yes
4	SLPROMO	Promo	Yes
5	SLTRAVEL	Travel	Yes

Sealine service codes (COVID insurance)

N⁰	Service code	Tariff decryption
1	SLANTICOVID	Страхование АнтиВирус

Sberhealth service codes

N⁰	Service code	Tariff decryption	Availablility
1	SBERDOC	Therapist and Pediatrician Online	Yes

№	Service code	Tariff decryption	Availablility
2	SBERVET	Veterinarian Online	Yes

Alfahealth service codes

Nº	Service code	Tariff decryption	Availablility
1	AFLADOC	Therapist and Pediatrician Online	Yes

Business rooms service codes

№	Service code	Tariff decryption	Availablility
1	BLN	Business room	Yes
2	VLN	VIP room	Yes

Attachment: Service SSR

IBE adds PNR SSR for technical purposes. Their type, format and purpose is displayed below.

Service SSR for discounts

SSR with information about applied discount

Description: SSR is added in tariff booking with discount

Format: DISCOUNT/DSNN/UsageType/CampaignId/LESSX.XXXX/SegmentReference/Passe ngerReference

Examples:

DISCOUNT/DS20/1/1-5KYLTGV/LESS34.6741/S12/P12

DISCOUNT/DS07/0/1-4NJKZL1/LESS6.9954/S12/P12

Field	Description	Comment
DISCOUNT	Constant	-
Danny	DS - constant	Examples:
DSNN	NN - discount percent	DS05, DS15
UsageType	Discount application type	Fare $= 0$, Order $= 1$,
CampaignId	CRM discount campaign unique ID	Example: 1-45RT6KP
LESSX.XXXX	X.XXXX - actual percentage of discount from base fare	Example: LESS6.9954
	(taking into account the rounding of the discount amount to a multiple of 5 down)	LESS34.6741
SegmentRefernece	Reference to segment	Discount applies to all segment or not applies at all.
		Separate SSR is added for each segment.
PassengerReference	Reference to passenger	-

SSR with information about actual amount of discoount from base fare

Format: PREVBASEDIFF/XXX

Example:

PREVBASEDIFF/305

Field	Description	Comment
PREVBASEDIFF	Constant	-
XXX	Actual amount of discount in rubles after rounding down to a multiple of 5.	-

SSR with information about "Wings" card

Description: SSR is added in tariff booking with discount

Format: type = "FQTV", text="U6XXXXXXXXX" (max length of the field text = 18 chars)

Example: text = U61000761775

Service SSR for promo codes

Description: SSR is added when promo code is applied

Format of SSR for promo code for flight:

PROMO/Promocode/CampaignId/DSNN/LESSX.XXXX/SegmentReference/PassengerReference/Passenge

Example: PROMO/WWJ0MTMV/1-48MLQR4/DS04/LESS3.7344/S12/P12

Field	Description	Comment
PROMO	Constant	-
Promocode	Applied promo code	Example: IBE21
CampaignId	CRM promo campaign unique ID	Example: 1-45H4OIC
DSNN	DS - constant NN - discount percent	Example: DS05, DS15
LESSX.XXXX	X.XXXX - actual percentage of discount from the base fare (taking into account the rounding of the discount amount to a multiple of 5 down)	Example: LESS3.7344

SegmentRefernece	Reference to segment	Discount applies to all segment or not applies at all. Separate SSR is added for each segment.
PassengerReference	Reference to passenger	-

Utility SSRs for partner services

Description: SSR is added when adding a partner service to the booking to send information on the partner service in an sbr file

Format:

PTR/PartnerId/ServiceId/Code/OrderId/Currency/Amount/Status/RefundAmount/PassengerReference/InfantFlag/SegmentReference/ppr

Example (Aeroexpress):

"PTR/4/65241A17717E4BEEB378B82763795A03/STANDARTOW/520501/RUB/500.00/1/0.0 0/P2///26250311"

Field	Description	Comment
PTR	Constant	-
PartnerId	Partner's unique identifier	Possible types described in Attachment 3.
ServiceId	Unique order's id	GUID
Code	Partner's service code	Possible types described in Attachment 3
OrderId	Order's id in partner's system	-
Currency	Currency	RUB
Amount	Service cost	Float number

	Service status.	
Status	Possible values:	
	NotIssued = 1, service is added to booking, awaits issuing	Status code number is used in remark
	Issued = 2, service is issued, obtained number of report document	If service status is changing old remark is deleted first, then new remark is added with new status code.
	IssueFailed = 3, service is added to booking, but error appeared during service issuing	
	Refunded = 4, service is cancelled, refund initiated	
RefundAmount	Refund amount	If refund was not initiated then field value is set to 0.00
PassengerReference	Reference to passenger for whom service is provided.	If service relates to particular passengers, and not for the whole booking, then references to all corresponding passengers are added.
InfantFlag	Obtains value "I", if service is provided for an infant.	For Aeroexpress: never filled in
SegmentReference	Reference to segment	A link to a segment is not added if the partner service is added to all segments. Currently only used for baggage packing partner.
IssuedOffice	Ppr of the office under which the partner was added to the booking	Example: S12

Service SSRs for subsidized fares

Description: SSRs are added on subsidized fare bookings.

Format: type = "SPAX", text="SUBSIDIZED TARIFF".